Family Centered Services of CT (CCCC)
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -December 2025 (Data as of Mar 13, 2026)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	13	14	-7%	
	Admits	2	4	-50%	▼
	Discharges	10	1	900%	
	Service Hours	85	151	-44%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	13	100.0%

Client Demographics

Age	#	%	State Avg
18-25	2	15%	8%
26-34	2	15%	18%
35-44	7	54% ▲	25%
45-54	1	8% ▼	19%
55-64		▼	19%
65+	1	8%	12%

Gender	#	%	State Avg
Female	13	100% ▲	40%
Male		▼	59%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	9	69%	64%
Hispanic-Other	3	23% ▲	12%
Hisp-Puerto Rican	1	8%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown		▼	13%

Race	#	%	State Avg
Black/African American	7	54% ▲	18%
Other	3	23% ▲	12%
White/Caucasian	2	15% ▼	59%
Unknown	1	8%	8%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Parenting Support & Parental Rights Program
Family Centered Services of CT (CCCC)
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	14	-7%	
Admits	2	4	-50%	▼
Discharges	10	1	900%	▲
Service Hours	85	151	-44%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%

Periodic Submitted	Actual	State Avg
6 Month Updates	0%	66%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		1	10%	50%	73%	-40%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		13	100%	60%	67%	40%	▲
✓ Employed		6	46%	20%	11%	26%	▲
✓ Stable Living Situation		12	92%	80%	71%	12%	▲
Self Help		4	31%	N/A	30%	N/A	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		3	100%	90%	76%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		■			■		33%
Discharges		■		■	■		50%
Services	■		■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 29 Active Standard Case Management Programs