

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	46	67	-31% ▼
	Admits	23	33	-30% ▼
	Discharges	13	31	-58% ▼
	Service Hours	131	140	-7%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 46 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Quality and Appropriateness		78%	80%	93%
Participation in Treatment		78%	80%	92%
General Satisfaction		78%	80%	92%
Overall		78%	80%	91%
Access		76%	80%	88%
Outcome		76%	80%	83%
Respect		75%	80%	91%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Case Management	47	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	0	0%	8%
26-34	7	15%	18%
35-44	12	26%	25%
45-54	17	36% ▲	19%
55-64	8	17%	19%
65+	3	6%	12%

Gender	#	%	State Avg
Male	36	77% ▲	59%
Female	11	23% ▼	40%
Transgender/Other	0	0%	0%

Ethnicity	#	%	State Avg
Hispanic-Other	26	55% ▲	12%
Hisp-Puerto Rican	15	32% ▲	10%
Hispanic-Mexican	6	13% ▲	1%
Hispanic-Cuban	0	0%	0%
Non-Hispanic	0	0%	64% ▼
Unknown	0	0%	13% ▼

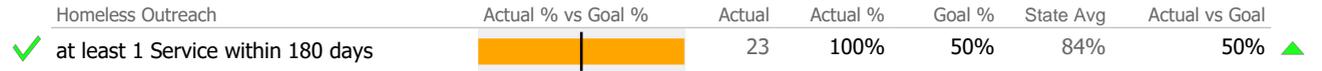
Race	#	%	State Avg
Other	43	91% ▲	12%
Unknown	2	4%	8%
White/Caucasian	2	4% ▼	59%
Am. Indian/Native Alaskan	0	0%	1%
Asian	0	0%	1%
Black/African American	0	0%	18% ▼
Multiple Races	0	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

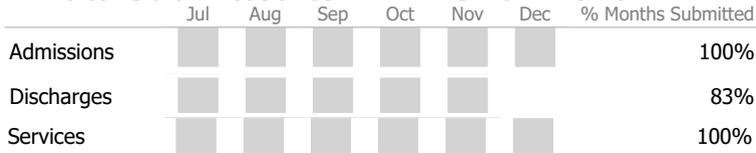
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	67	-31% ▼
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### Service Engagement



### Data Submitted to DMHAS for Month



■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 23 Active Outreach & Engagement Programs