Easter Seals of Capital Region and Eastern CT
Windsor, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -December 2025   (Data as of Mar 13, 2026)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	42	45	-7%	
	Admits	5	8	-38%	▼
	Discharges	2	5	-60%	▼
	Service Hours	646	588	10%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 24 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ Quality and Appropriateness		100%	80%	93%
✔ General Satisfaction		100%	80%	92%
✔ Overall		100%	80%	91%
✔ Access		100%	80%	88%
✔ Participation in Treatment		96%	80%	92%
✔ Respect		95%	80%	91%
✔ Outcome		83%	80%	83%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✔ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Education Support	42	100.0%

Client Demographics

Age

Age	#	%		State Avg
18-25	5	12%		8%
26-34	10	24%		18%
35-44	12	29%		25%
45-54	10	24%		19%
55-64	3	7%	▼	19%
65+	2	5%		12%

Gender

Gender	#	%	State Avg
Male	27	64%	59%
Female	15	36%	40%
Transgender/Other			0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	30	71%		64%
Hisp-Puerto Rican	7	17%		10%
Hispanic-Other	5	12%		12%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Unknown			▼	13%

Race

Race	#	%		State Avg
White/Caucasian	18	43%	▼	59%
Black/African American	13	31%	▲	18%
Other	9	21%		12%
Am. Indian/Native Alaskan	1	2%		1%
Asian	1	2%		1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Unknown				8%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Supported Education 609272
Easter Seals of Capital Region and Eastern CT
Mental Health - Education Support - Education Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	45	-7%
Admits	5	8	-38% ▼
Discharges	2	5	-60% ▼
Service Hours	646	588	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program		18	43%	35%	77%	8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		40	100%	90%	100%	10%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	99%

Periodic Submitted		Actual	State Avg
6 Month Updates		97%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▪		▪	▪		50%
Discharges				▪	▪		33%
Services	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS
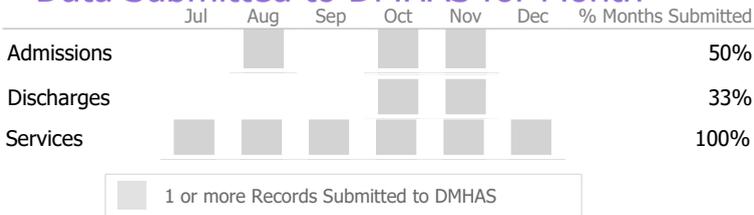
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 5 Active Education Support Programs