

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	83	116	-29% ▼
	Admits	124	154	-19% ▼
	Discharges	124	154	-19% ▼
	Service Hours	-	-	-
	S.Rehab/PHP/IOP	162	142	14% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 1 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Outcome		100%	80%	83%
● Access		0%	80%	88%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Crisis Services	72	86.7%
	IOP	11	13.3%

### Client Demographics

Age	#	%	State Avg
18-25	17	20%	▲ 8%
26-34	19	23%	18%
35-44	9	11%	▼ 25%
45-54	13	16%	19%
55-64	12	14%	19%
65+	13	16%	12%

Gender	#	%	State Avg
Male	48	58%	59%
Female	35	42%	40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	65	78%	▲ 64%
Hispanic-Other	11	13%	12%
Unknown	7	8%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			10%

Race	#	%	State Avg
White/Caucasian	68	82%	▲ 59%
Unknown	5	6%	8%
Black/African American	4	5%	▼ 18%
Other	3	4%	12%
Asian	2	2%	1%
Am. Indian/Native Alaskan	1	1%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	13	-15% ▼
Admits	9	9	0%
Discharges	9	9	0%
Service Hours	-	-	
Social Rehab/PHP/IOP Days	162	142	14% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	69%
Periodic Submitted		
6 Month Updates	N/A	80%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	67%	50%	60%	17% ▲
● Follow-up within 30 Days of Discharge		1	17%	90%	67%	-73% ▼

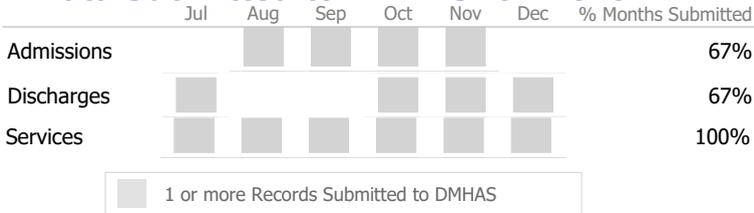
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		9	82%	60%	68%	22% ▲
✓ Improved/Maintained Function Score		9	100%	75%	67%	25% ▲
✓ Stable Living Situation		11	100%	95%	92%	5%
● Employed		2	18%	30%	41%	-12% ▼
Self Help		1	9%	N/A	6%	N/A

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		2	100%	90%	90%	10%

### Data Submitted to DMHAS for Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 4 Active Standard IOP Programs

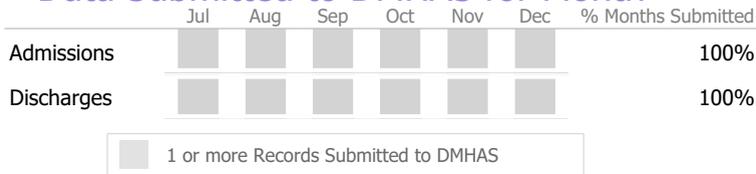
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	72	107	-33% ▼
Admits	115	145	-21% ▼
Discharges	115	145	-21% ▼

### Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		106	95%	90%	72%	5%
✓ Community Location Evaluation		111	100%	80%	73%	20% ▲
✓ Follow-up Service within 48 hours		84	100%	90%	90%	10%

### Data Submitted to DMHAS for Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 26 Active Mobile Crisis Team Programs