Council of Churches Greater Bridgeport
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -December 2025   (Data as of Mar 13, 2026)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	164	152	8%
	Admits	108	109	-1%
	Discharges	106	98	8%
	Service Hours	53	54	-1%

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 4 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
🔴 Access		75%	80%	88%
🔴 Outcome		75%	80%	83%

Satisfied %	Goal %	0-80%	80-100%	✓ Goal Met	🔴 Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Employment Services		164	100.0%

Client Demographics

Age

	#	%		State Avg
18-25	17	11%		8%
26-34	25	16%		18%
35-44	60	38%	▲	25%
45-54	26	16%		19%
55-64	22	14%		19%
65+	10	6%		12%

Gender

	#	%		State Avg
Male	113	69%		59%
Female	50	30%		40%
Transgender/Other	1	1%		0%

Race

	#	%		State Avg
Other	161	98%	▲	12%
Multiple Races	2	1%		1%
Unknown	1	1%		8%
Am. Indian/Native Alaskan				1%
Asian				1%
Black/African American			▼	18%
Hawaiian/Other Pacific Islander				0%
White/Caucasian			▼	59%

Ethnicity

	#	%		State Avg
Hisp-Puerto Rican	132	80%	▲	10%
Hispanic-Other	21	13%		12%
Hispanic-Mexican	7	4%		1%
Hispanic-Cuban	2	1%		0%
Non-Hispanic	1	1%	▼	64%
Unknown	1	1%	▼	13%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

CoOp Ctr Projecto Nueva 441480
Council of Churches Greater Bridgeport
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	164	152	8%
Admits	108	109	-1%
Discharges	106	98	8%
Service Hours	53	54	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		0	0%	35%	30%	-35% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		57	97%	90%	82%	7%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	92%

Periodic Submitted		Actual	State Avg
6 Month Updates		0%	36%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 15 Active Employment Services Programs