**Coram Deo**
New Britain, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -December 2025   (Data as of Mar 13, 2026)

## Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|---|
| | Unique Clients | 15 | 26 | -42% | ▼ |
| | Admits | | 24 | -100% | ▼ |
| | Discharges | | 2 | -100% | ▼ |
| | Service Hours | | 11 | -100% | ▼ |

| ▲ > 10% Over 1 Yr Ago | ▼ > 10% Under 1Yr Ago |
|---|---|

## Consumer Satisfaction Survey   (Based on 6 FY25 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|---|---|---|---|---|
| 🔴 Participation in Treatment | | 67% | 80% | 92% |
| 🔴 Respect | | 67% | 80% | 91% |
| 🔴 Access | | 67% | 80% | 88% |
| 🔴 Outcome | | 67% | 80% | 83% |
| 🔴 Quality and Appropriateness | | 50% | 80% | 93% |
| 🔴 General Satisfaction | | 50% | 80% | 92% |
| 🔴 Overall | | 50% | 80% | 91% |

| Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | 🔴 Under Goal |
|---|---|---|---|---|---|

## Clients by Level of Care

| Program Type | Level of Care Type | | # | % |
|---|---|---|---|---|
| **Addiction** | | | | |
| | Case Management | | 15 | 100.0% |

## Client Demographics

### Age

| | # | % | State Avg |
|---|---|---|---|
| 18-25 | 1 | 7% | 8% |
| 26-34 | 2 | 14% | 18% |
| 35-44 | 2 | 14% ▼ | 25% |
| 45-54 | 3 | 21% | 19% |
| 55-64 | 4 | 29% | 19% |
| 65+ | 2 | 14% | 12% |

### Gender

| | # | % | State Avg |
|---|---|---|---|
| Male | 13 | 87% ▲ | 59% |
| Female | 2 | 13% ▼ | 40% |
| Transgender/Other | | | 0% |

### Ethnicity

| | # | % | State Avg |
|---|---|---|---|
| Non-Hispanic | 7 | 47% ▼ | 64% |
| Hisp-Puerto Rican | 4 | 27% ▲ | 10% |
| Unknown | 4 | 27% ▲ | 13% |
| Hispanic-Cuban | | | 0% |
| Hispanic-Mexican | | | 1% |
| Hispanic-Other | | ▼ | 12% |

### Race

| | # | % | State Avg |
|---|---|---|---|
| White/Caucasian | 11 | 73% ▲ | 59% |
| Black/African American | 3 | 20% | 18% |
| Unknown | 1 | 7% | 8% |
| Am. Indian/Native Alaskan | | | 1% |
| Asian | | | 1% |
| Multiple Races | | | 1% |
| Hawaiian/Other Pacific Islander | | | 0% |
| Other | | ▼ | 12% |

| Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg |
|---|---|---|---|

**SOR - HCWH**
Coram Deo
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 15 | 26 | -42% | ▼ |
| Admits | - | 24 | -100% | ▼ |
| Discharges | - | 2 | -100% | ▼ |
| Service Hours | - | 11 | -100% | ▼ |

## Service Engagement

| Homeless Outreach | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| ● at least 1 Service within 180 days | | 0 | 0% | 50% | 84% | -50% | ▼ |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |
| Services | | | | | | | 0% |

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual   | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs