Connecticut Valley Hospital
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -December 2025   (Data as of Mar 13, 2026)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,438	1,369	5%	
	Admits	1,333	1,221	9%	
	Discharges	1,330	1,202	11%	▲
	Service Hours		-		
	Bed Days	61,115	60,285	1%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 976 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		90%	80%	93%
✓ Participation in Treatment		90%	80%	92%
✓ Respect		90%	80%	91%
✓ Overall		90%	80%	91%
✓ General Satisfaction		87%	80%	92%
✓ Outcome		86%	80%	83%
✓ Access		85%	80%	88%

Satisfied % | Goal %   0-80%   80-100%   ✓ Goal Met   ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Inpatient Services		1,185	82.3%
Mental Health				
	Inpatient Services		255	17.7%

Client Demographics

Age
	#	%	State Avg
18-25	56	4%	8%
26-34	216	15%	18%
35-44	363	25%	25%
45-54	273	19%	19%
55-64	323	22%	19%
65+	207	14%	12%

Gender
	#	%	State Avg
Male	982	68%	59%
Female	448	31%	40%
Transgender/Other	8	1%	0%

Ethnicity
	#	%		State Avg
Non-Hispanic	1,122	78%	▲	64%
Hisp-Puerto Rican	166	12%		10%
Hispanic-Other	90	6%		12%
Unknown	54	4%		13%
Hispanic-Cuban	4	0%		0%
Hispanic-Mexican	2	0%		1%

Race
	#	%	State Avg
White/Caucasian	837	58%	59%
Black/African American	311	22%	18%
Other	192	13%	12%
Unknown	60	4%	8%
Multiple Races	18	1%	1%
Am. Indian/Native Alaskan	9	1%	1%
Asian	8	1%	1%
Hawaiian/Other Pacific Islander	3	0%	0%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

3.7 R Medically Monitored Intensive Inpt.
Connecticut Valley Hospital
Addiction - Inpatient Services - NA

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	790	649	22%	▲
Admits	345	259	33%	▲
Discharges	762	595	28%	▲
Transfers - In	437	370	18%	▲
Transfers - Out	19	8	138%	▲
Bed Days	17,621	16,436	7%	

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		738	95%	80%	95%	15%	▲
✓	No Re-admit within 30 Days of Discharge		761	100%	85%	100%	15%	▲
🔴	Follow-up within 30 Days of Discharge		0	0%	90%	0%	-90%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		111	27 days	0.1	86%	90%	86%	-4%

☐ < 90%	☐ 90-110%	🟥 >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▨	▨	▨	▨	▨	▨	100%
Discharges	▨	▨	▨	▨	▨	▨	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 1 Active NA Programs

3.7 WM Medically Monitored Withdrawal Management
Connecticut Valley Hospital
Addiction - Inpatient Services - Medically Managed Detox IP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	815	814	0%	
Admits	937	902	4%	
Discharges	520	547	-5%	
Transfers - In	12	3	300%	▲
Transfers - Out	429	366	17%	▲
Bed Days	5,056	5,439	-7%	

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		709	75%	80%	75%	-5%	
✅	No Re-admit within 30 Days of Discharge		455	88%	85%	88%	3%	
🔴	Follow-up within 30 Days of Discharge		149	40%	90%	40%	-50%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Improved/Maintained Function Score		0	0%	95%	0%	-95%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		75%	75%
Valid Primary Drug Data		96%	96%

Periodic Submitted		Actual	State Avg
6 Month Updates		N/A	N/A

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		41	5 days	0.0	67%	90%	67%	-23%	▼

🟦 < 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	❘ Goal	✅ Goal Met	🔴 Below Goal

* State Avg based on 1 Active Medically Managed Detox IP Programs

4.0 WM Medically Managed Withdrawal Management
Connecticut Valley Hospital
Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	1	100%	▲
Admits	2	1	100%	▲
Discharges	-	-		
Transfers - Out	2	1	100%	▲
Bed Days	14	-		

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		0	0%	80%	0%	-80%	▼
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	NaN	N/A	
Follow-up within 30 Days of Discharge		N/A	N/A	90%	NaN	N/A	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Improved/Maintained Function Score		0	0%	95%	0%	-95%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		40%	0%
Valid Primary Drug Data		100%	6%

Periodic Submitted		Actual	State Avg
6 Month Updates		N/A	N/A

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate		1	7 days	0.5	8%	90%	8%	-82%	▼

▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							33%
Discharges							0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

Gen Psych
Connecticut Valley Hospital
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	178	189	-6%	
Admits	35	41	-15%	▼
Discharges	31	45	-31%	▼
Transfers - In	1	3	-67%	▼
Bed Days	26,990	26,534	2%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		75%	84%

Periodic Submitted		Actual	State Avg
6 Month Updates		0%	21%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		20	69%	95%	58%	-26%	▼
✓	No Re-admit within 30 Days of Discharge		28	97%	85%	98%	12%	▲
●	Follow-up within 30 Days of Discharge		11	55%	90%	64%	-35%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Improved/Maintained Function Score		0	0%	95%	5%	-95%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Avg Utilization Rate		132	1,273 days	0.4	111%	90%	97%	21%	▲

	< 90%		90-110%		>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

	1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Gen Psych Geri
Connecticut Valley Hospital
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	35	-6%
Admits	3	5	-40% ▼
Discharges	4	4	0%
Bed Days	5,347	5,761	-7%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		74%	84%

Periodic Submitted		Actual	State Avg
6 Month Updates		0%	21%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	95%	58%	5%
🔴 No Re-admit within 30 Days of Discharge		3	75%	85%	98%	-10%
🔴 Follow-up within 30 Days of Discharge		2	50%	90%	64%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Improved/Maintained Function Score		0	0%	95%	5%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Avg Utilization Rate		45	1,464 days	0.7	65%	90%	97%	-25% ▼

	< 90%	90-110%	>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions					▪	▪	33%
Discharges			▪	▪	▪	▪	67%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Legend: 🟧 Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Gen Psych TBI
Connecticut Valley Hospital
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	14	-21%	▼
Admits	1	2	-50%	▼
Discharges	2	4	-50%	▼
Bed Days	1,793	2,065	-13%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		67%	84%

Periodic Submitted		Actual	State Avg
6 Month Updates		0%	21%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		2	100%	95%	58%	5%	
✓	No Re-admit within 30 Days of Discharge		2	100%	85%	98%	15%	▲
●	Follow-up within 30 Days of Discharge		1	50%	90%	64%	-40%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Improved/Maintained Function Score		0	0%	95%	5%	-95%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate		15	834 days	0.7	65%	90%	97%	-25%	▼

< 90%   90-110%   >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							33%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Gen Psych YAS
Connecticut Valley Hospital
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	32	9%
Admits	10	11	-9%
Discharges	11	7	57% ▲
Bed Days	4,294	4,044	6%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		76%	84%

Periodic Submitted		Actual	State Avg
6 Month Updates		0%	21%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		11	100%	95%	58%	5%
✓	No Re-admit within 30 Days of Discharge		11	100%	85%	98%	15% ▲
●	Follow-up within 30 Days of Discharge		9	82%	90%	64%	-8%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Improved/Maintained Function Score		0	0%	95%	5%	-95% ▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		17	463 days	0.3	137%	90%	97%	47% ▲

< 90%	90-110%	>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪		▪	▪	▪	83%
Discharges	▪	▪		▪	▪	▪	83%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs