Connecticut Mental Health Center
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -December 2025   (Data as of Mar 13, 2026)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,691	2,851	-6%
	Admits	1,381	1,334	4%
	Discharges	1,502	1,303	15% ▲
	Service Hours	16,438	16,328	1%
	Bed Days	4,154	4,309	-4%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 255 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		97%	80%	92%
✓ Overall		95%	80%	91%
✓ Respect		93%	80%	91%
✓ Quality and Appropriateness		92%	80%	93%
✓ Access		92%	80%	88%
✓ Participation in Treatment		91%	80%	92%
✓ Outcome		86%	80%	83%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	1,252	35.8%
	Other	619	17.7%
	Crisis Services	317	9.1%
	Intake	273	7.8%
	Social Rehabilitation	236	6.7%
	ICS	82	2.3%
	Inpatient Services	61	1.7%
	ACT	48	1.4%
	Community Support	41	1.2%
Forensic MH			
	Forensics Community-based	241	6.9%
	Outpatient	83	2.4%
Addiction			
	Outpatient	140	4.0%
	Other	105	3.0%

Client Demographics

Age

	#	%	State Avg
18-25	346	13%	8%
26-34	429	16%	18%
35-44	615	23%	25%
45-54	492	19%	19%
55-64	453	17%	19%
65+	299	11%	12%

Gender

	#	%	State Avg
Male	1,538	57%	59%
Female	1,116	41%	40%
Transgender/Other	37	1%	0%

Ethnicity

	#	%	State Avg
Non-Hispanic	1,630	61%	64%
Unknown	366	14%	13%
Hisp-Puerto Rican	327	12%	10%
Hispanic-Other	309	11%	12%
Hispanic-Mexican	56	2%	1%
Hispanic-Cuban	3	0%	0%

Race

	#	%		State Avg
Black/African American	913	36%	▲	18%
White/Caucasian	873	35%	▼	59%
Other	519	21%		12%
Unknown	100	4%		8%
Multiple Races	43	2%		1%
Asian	38	2%		1%
Am. Indian/Native Alaskan	14	1%		1%
Hawaiian/Other Pacific Islander	3	0%		0%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

AIP 3rd FL-Research-Park St
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	33	9%
Admits	36	32	13% ▲
Discharges	35	31	13% ▲
Bed Days	479	456	5%

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		4	11%	95%	58%	-84% ▼
✅	No Re-admit within 30 Days of Discharge		35	100%	85%	98%	15% ▲
🔴	Follow-up within 30 Days of Discharge		1	25%	90%	64%	-65% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		86%	84%

Periodic Submitted		Actual	State Avg
6 Month Updates		N/A	21%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		94%	99%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Improved/Maintained Function Score		0	0%	95%	5%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Avg Utilization Rate		10	20 days	0.3	26%	90%	97%	-64% ▼

< 90%	90-110%	>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✅ Goal Met | 🔴 Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

AIP 4th FL-Clinical-Park St
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

(Data as of Mar 13, 2026)

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	31	-19%	▼
Admits	5	9	-44%	▼
Discharges	6	11	-45%	▼
Bed Days	3,675	3,853	-5%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		4	67%	95%	58%	-28%	▼
✓	No Re-admit within 30 Days of Discharge		6	100%	85%	98%	15%	▲
✓	Follow-up within 30 Days of Discharge		4	100%	90%	64%	10%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		83%	84%

Periodic Submitted		Actual	State Avg
6 Month Updates		7%	21%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	99%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Improved/Maintained Function Score		0	0%	95%	5%	-95%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	551 days	0.4	100%	90%	97%	10%

🟦 < 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		⬜	⬜	⬜			50%
Discharges	⬜	⬜	⬜		⬜		67%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual		Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

FORDD Mens Forensic Drug Diversion
Connecticut Mental Health Center
Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	83	95	-13%	▼
Admits	32	58	-45%	▼
Discharges	43	50	-14%	▼

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Follow-up Service within 48 hours	▬▬▬	32	100%	0%	100%	100%	▲

▲ > 10% Over	▼ < 10% Under

🟧 Actual	❘ Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

FORDD Womens Forensic Drug Diversion
Connecticut Mental Health Center
Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
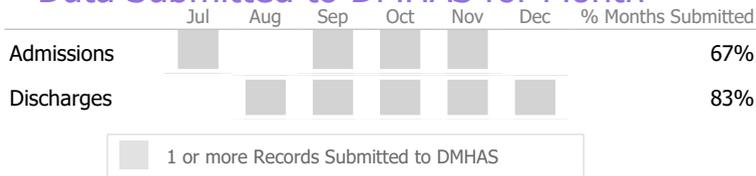Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	29	-21%	▼
Admits	11	12	-8%	
Discharges	11	13	-15%	▼

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Follow-up Service within 48 hours		10	100%	0%	100%	100%	▲

▲ > 10% Over	▼ < 10% Under

🟧 Actual	▏Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			▢	▢			67%
Discharges		▢	▢	▢	▢		83%

▢ 1 or more Records Submitted to DMHAS

HISP Clinic Dual Dx
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	72	74	-3%	
Admits	7	6	17%	▲
Discharges	5	8	-38%	▼
Service Hours	855	860	-1%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		95%	89%

Periodic Submitted	Actual % vs Goal %	Actual	State Avg
6 Month Updates		67%	51%

Diagnosis	Actual % vs Goal %	Actual	State Avg
Valid MH/SU Diagnosis		100%	98%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		1	20%	50%	49%	-30%	▼

Recovery

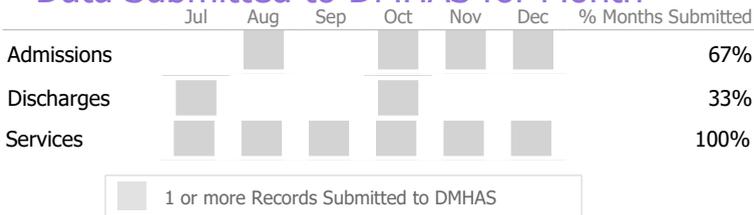| National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Self Help		62	86%	N/A	22%	N/A	
✓ Social Support		45	62%	60%	57%	2%	
● Stable Living Situation		59	82%	95%	72%	-13%	▼
● Employed		11	15%	30%	31%	-15%	▼
● Improved/Maintained Function Score		23	35%	75%	38%	-40%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		65	97%	90%	82%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		6	86%	75%	75%	11%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▢		▢	▢	▢	67%
Discharges	▢			▢			33%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

HISP Clinic OP clin
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

(Data as of Mar 13, 2026)

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	196	226	-13%	▼
Admits	16	21	-24%	▼
Discharges	24	24	0%	
Service Hours	1,474	1,552	-5%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		2	9%	50%	49%	-41%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Self Help		174	88%	N/A	22%	N/A	
✓ Social Support		126	64%	60%	57%	4%	
✓ Employed		65	33%	30%	31%	3%	
● Stable Living Situation		170	86%	95%	72%	-9%	
● Improved/Maintained Function Score		74	40%	75%	38%	-35%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		94%	89%

Periodic Submitted		Actual	State Avg
6 Month Updates		65%	51%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	98%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		174	99%	90%	82%	9%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		16	100%	75%	75%	25%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Park Street ACT Team
Connecticut Mental Health Center
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	46	4%	
Admits	7	4	75%	▲
Discharges	1	2	-50%	▼
Service Hours	1,239	1,165	6%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	94%

Periodic Submitted		Actual	State Avg
6 Month Updates		98%	94%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

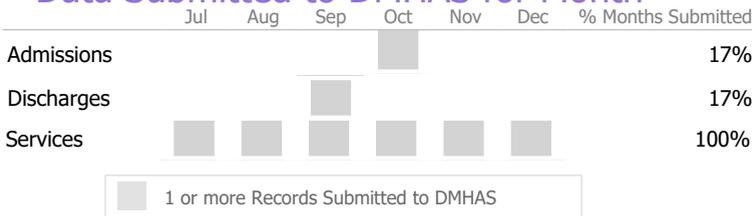|		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		0	0%	65%	54%	-65%	▼
✓	No Re-admit within 30 Days of Discharge		1	100%	85%	94%	15%	▲
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	59%	N/A	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Self Help		48	100%	N/A	68%	N/A	
✓ Stable Living Situation		43	90%	60%	87%	30%	▲
✓ Social Support		30	62%	60%	71%	2%	
● Employed		2	4%	15%	10%	-11%	▼
● Improved/Maintained Function Score		24	59%	85%	49%	-26%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		47	100%	90%	99%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions				�			17%
Discharges			▪				17%
Services	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 11 Active Assertive Community Treatment Programs

Park Street Community Forensics Svc
Connecticut Mental Health Center
Forensic MH - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	83	75	11%	▲
Admits	23	16	44%	▲
Discharges	19	15	27%	▲
Service Hours	1,201	1,092	10%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		95%	90%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	97%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		98%	97%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		4	22%	50%	18%	-28%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Self Help		84	100%	N/A	57%	N/A	
🔴 Social Support		45	54%	60%	72%	-6%	
🔴 Stable Living Situation		63	75%	95%	78%	-20%	▼
🔴 Employed		1	1%	30%	12%	-29%	▼
🔴 Improved/Maintained Function Score		17	25%	75%	61%	-50%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Clients Receiving Services		65	100%	90%	98%	10%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ 2 or more Services within 30 days		20	87%	75%	81%	12%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪		▪		83%
Services	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

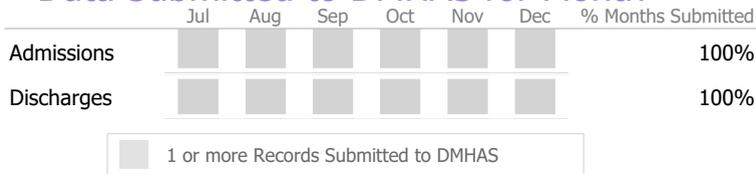* State Avg based on 3 Active Standard Outpatient Programs

Park Street Crisis Intervention Team
Connecticut Mental Health Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	36	-31%	▼
Admits	24	38	-37%	▼
Discharges	24	38	-37%	▼

Crisis

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Evaluation within 1.5 hours of Request		21	95%	90%	72%	5%	
🔴	Community Location Evaluation		14	64%	80%	73%	-16%	▼
✓	Follow-up Service within 48 hours		6	100%	90%	90%	10%	

▲ > 10% Over   ▼ < 10% Under

■ Actual   │ Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

☐ 1 or more Records Submitted to DMHAS

Park Street CSP Team
Connecticut Mental Health Center
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	40	3%	
Admits	1	1	0%	
Discharges	8	1	700%	▲
Service Hours	953	1,091	-13%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	91%

Periodic Submitted		Actual	State Avg
6 Month Updates		97%	90%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

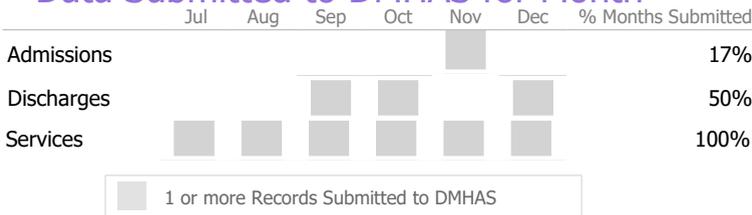|		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		6	86%	65%	58%	21%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Self Help		40	98%	N/A	44%	N/A	
✓	Social Support		31	76%	60%	82%	16%	▲
✓	Stable Living Situation		39	95%	80%	90%	15%	▲
●	Employed		4	10%	20%	20%	-10%	▼
●	Improved/Maintained Function Score		9	22%	65%	59%	-43%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		33	100%	90%	98%	10%	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions					▢		17%
Discharges			▢	▢		▢	50%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 32 Active CSP Programs

Park Street Intake/G
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	109	109	0%	
Admits	52	41	27%	▲
Discharges	39	42	-7%	
Service Hours	737	561	31%	▲

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
Valid NOMS Data		85%	89%

Periodic Submitted		Actual	State Avg
6 Month Updates		17%	51%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		92%	98%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		5	13%	50%	49%	-37%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Self Help		97	86%	N/A	22%	N/A	
🔴 Employed		18	16%	30%	31%	-14%	▼
🔴 Social Support		48	42%	60%	57%	-18%	▼
🔴 Stable Living Situation		68	60%	95%	72%	-35%	▼
🔴 Improved/Maintained Function Score		9	12%	75%	38%	-63%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		68	89%	90%	82%	-1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ 2 or more Services within 30 days		48	96%	75%	75%	21%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	◻	◻	◻	◻	◻	◻	100%
Discharges	◻	◻	◻	◻	◻	◻	100%
Services	◻	◻	◻	◻	◻	◻	100%

◻ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Park Street Jail Diversion
Connecticut Mental Health Center
Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	241	209	15%	▲
Admits	175	116	51%	▲
Discharges	181	142	27%	▲

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Follow-up Service within 48 hours		80	75%	0%	77%	75%	▲

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

☐ 1 or more Records Submitted to DMHAS

Park Street Mobile Crisis
Connecticut Mental Health Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	300	242	24%	▲
Admits	351	282	24%	▲
Discharges	340	281	21%	▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Evaluation within 1.5 hours of Request		215	89%	90%	72%	-1%	
● Community Location Evaluation		89	37%	80%	73%	-43%	▼
✓ Follow-up Service within 48 hours		128	96%	90%	90%	6%	

▲ > 10% Over	▼ < 10% Under

▮ Actual	❘ Goal	✓ Goal Met	● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

▮ 1 or more Records Submitted to DMHAS

Park Street OP Clin/C
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	169	157	8%	
Admits	18	6	200%	▲
Discharges	5	3	67%	▲
Service Hours	1,062	1,017	4%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		95%	89%

Periodic Submitted		Actual	State Avg
6 Month Updates		60%	51%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		99%	98%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	49%	-50%	▼

Recovery

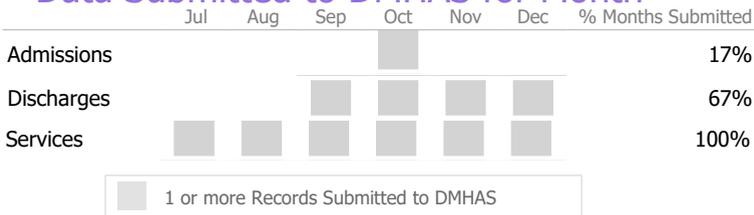| National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Self Help		148	88%	N/A	22%	N/A	
✓ Social Support		107	63%	60%	57%	3%	
🔴 Stable Living Situation		143	85%	95%	72%	-10%	
🔴 Employed		25	15%	30%	31%	-15%	▼
🔴 Improved/Maintained Function Score		15	10%	75%	38%	-65%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		151	92%	90%	82%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		1	6%	75%	75%	-69%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions				▪			17%
Discharges			▪	▪	▪	▪	67%
Services	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Park Street OP Clin/D
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	187	174	7%
Admits	8	8	0%
Discharges	5	10	-50% ▼
Service Hours	1,301	1,267	3%

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		96%	89%

Periodic Submitted	Actual % vs Goal %	Actual	State Avg
6 Month Updates		79%	51%

Diagnosis	Actual % vs Goal %	Actual	State Avg
Valid MH/SU Diagnosis		99%	98%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		0	0%	50%	49%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		179	96%	N/A	22%	N/A
✅ Social Support		138	74%	60%	57%	14% ▲
🔴 Stable Living Situation		170	91%	95%	72%	-4%
🔴 Employed		25	13%	30%	31%	-17% ▼
🔴 Improved/Maintained Function Score		79	44%	75%	38%	-31% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✅ Clients Receiving Services		181	99%	90%	82%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✅ 2 or more Services within 30 days		7	88%	75%	75%	13% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢			83%
Discharges	▢	▢	▢	▢		▢	83%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✅ Goal Met   🔴 Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Park Street OP Clin/E
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	247	264	-6%	
Admits	16	5	220%	▲
Discharges	14	16	-13%	▼
Service Hours	1,122	1,290	-13%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	89%

Periodic Submitted	Actual	State Avg
6 Month Updates	78%	51%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	49%	-50%	▼

Recovery

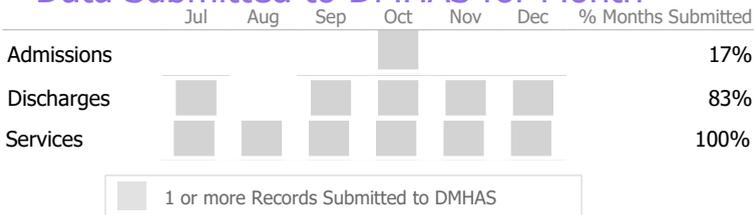| National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Self Help		235	95%	N/A	22%	N/A	
✓ Social Support		153	62%	60%	57%	2%	
🔴 Stable Living Situation		216	87%	95%	72%	-8%	
🔴 Employed		24	10%	30%	31%	-20%	▼
🔴 Improved/Maintained Function Score		53	23%	75%	38%	-52%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		217	93%	90%	82%	3%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	75%	-75%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions				▪			17%
Discharges	▪		▪	▪	▪	▪	83%
Services	▪	▪	▪	▪	▪	▪	100%

  1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Park Street STEP
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	69	70	-1%	
Admits	17	11	55%	▲
Discharges	12	12	0%	
Service Hours	403	474	-15%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		97%	89%

Periodic Submitted		Actual	State Avg
6 Month Updates		95%	51%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		52%	98%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		3	25%	50%	49%	-25%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Self Help		70	100%	N/A	22%	N/A	
✓ Social Support		64	91%	60%	57%	31%	▲
✓ Employed		32	46%	30%	31%	16%	▲
✓ Stable Living Situation		68	97%	95%	72%	2%	
🔴 Improved/Maintained Function Score		0	0%	75%	38%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		58	100%	90%	82%	10%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		17	100%	75%	75%	25%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	☐	☐	☐	☐	☐	☐	100%
Discharges	☐	☐	☐	☐	☐	☐	100%
Services	☐	☐	☐	☐	☐	☐	100%

☐ 1 or more Records Submitted to DMHAS
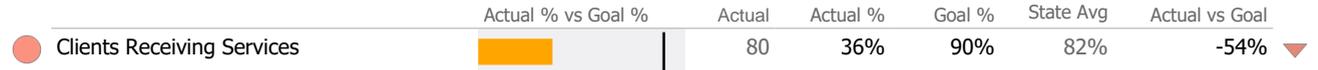
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

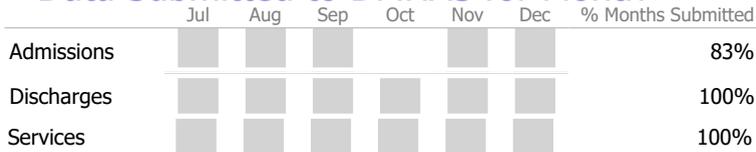* State Avg based on 76 Active Standard Outpatient Programs

Park Street/Rehabilitation Services
Connecticut Mental Health Center
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	236	235	0%	
Admits	15	9	67%	▲
Discharges	12	15	-20%	▼
Service Hours	1,745	1,685	4%	
Social Rehab/PHP/IOP Days	0	0		

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		80	36%	90%	82%	-54%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪		▪		83%
Discharges	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

PRIME Clinic
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	61	51	20%	▲
Admits	14	15	-7%	
Discharges	26	6	333%	▲
Service Hours	576	554	4%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		91%	89%

Periodic Submitted		Actual	State Avg
6 Month Updates		93%	51%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		61%	98%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		7	27%	50%	49%	-23%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		48	74%	30%	31%	44%	▲
Self Help		65	100%	N/A	22%	N/A	
🔴 Stable Living Situation		61	94%	95%	72%	-1%	
🔴 Social Support		35	54%	60%	57%	-6%	
🔴 Improved/Maintained Function Score		5	9%	75%	38%	-66%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		38	97%	90%	82%	7%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		13	93%	75%	75%	18%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	☐	☐	☐	☐	☐	☐	100%
Discharges	☐	☐	☐	☐	☐	☐	100%
Services	☐	☐	☐	☐	☐	☐	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

SATU SA OP Clin/S
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

(Data as of Mar 13, 2026)

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	140	151	-7%
Admits	51	49	4%
Discharges	44	56	-21% ▼
Service Hours	1,248	1,208	3%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		92%	91%
Valid Primary Drug Data		97%	47%

Periodic Submitted		Actual	State Avg
6 Month Updates		90%	7%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		11	26%	50%	58%	-24% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Self Help		139	99%	60%	14%	39% ▲
✔ Employed		70	50%	50%	23%	0%
🔴 Stable Living Situation		127	90%	95%	42%	-5%
🔴 Abstinence/Reduced Drug Use		69	49%	55%	22%	-6%
🔴 Not Arrested		93	66%	75%	42%	-9%
Social Support		64	45%	N/A	32%	N/A
🔴 Improved/Maintained Function Score		19	18%	75%	28%	-57% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		96	99%	90%	39%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ 2 or more Services within 30 days		43	86%	75%	63%	11% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual   │ Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 100 Active Standard Outpatient Programs

Street Psychiatry Outpatient
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	7	43%	▲
Admits	4	-		
Discharges	-	2	-100%	▼
Service Hours	58	21	172%	▲

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		91%	89%

Periodic Submitted	Actual % vs Goal %	Actual	State Avg
6 Month Updates		83%	51%

Diagnosis	Actual % vs Goal %	Actual	State Avg
Valid MH/SU Diagnosis		70%	98%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	49%	N/A

Recovery

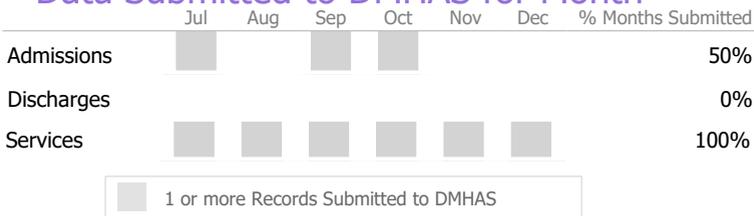| National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		10	100%	N/A	22%	N/A
● Employed		0	0%	30%	31%	-30% ▼
● Social Support		2	20%	60%	57%	-40% ▼
● Stable Living Situation		3	30%	95%	72%	-65% ▼
● Improved/Maintained Function Score		0	0%	75%	38%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	82%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	75%	-75% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪		▪	▪			50%
Discharges							0%
Services	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

West Haven OP Child
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	33	-3%	
Admits	8	7	14%	▲
Discharges	3	6	-50%	▼
Service Hours	259	324	-20%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		89%	89%

Periodic Submitted	Actual % vs Goal %	Actual	State Avg
6 Month Updates		10%	51%

Diagnosis	Actual % vs Goal %	Actual	State Avg
Valid MH/SU Diagnosis		100%	98%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		1	33%	50%	49%	-17%	▼

Recovery

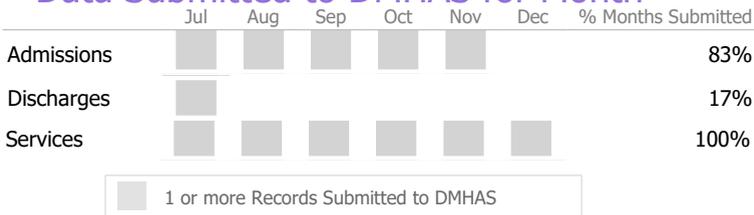| National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Self Help		19	59%	N/A	22%	N/A	
● Employed		5	16%	30%	31%	-14%	▼
● Social Support		13	41%	60%	57%	-19%	▼
● Stable Living Situation		18	56%	95%	72%	-39%	▼
● Improved/Maintained Function Score		0	0%	75%	38%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		21	72%	90%	82%	-18%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		8	100%	75%	75%	25%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢		▢		83%
Discharges	▢						17%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Young Adult Services OP
Connecticut Mental Health Center
Mental Health - ICS - Intensive Community Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	82	86	-5%
Admits	16	15	7%
Discharges	15	19	-21% ▼
Service Hours	1,737	1,786	-3%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		92%	88%

Periodic Submitted		Actual	State Avg
6 Month Updates		79%	93%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	7%	60%	53%	-53% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		80	98%	N/A	72%	N/A
✓ Stable Living Situation		70	85%	60%	92%	25% ▲
✓ Social Support		59	72%	60%	85%	12% ▲
● Employed		20	24%	30%	36%	-6%
● Improved/Maintained Function Score		8	12%	75%	52%	-63% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		67	100%	90%	100%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 19 Active Intensive Community Services Programs