

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 777 | 849 | -8% |
| | Admits | 646 | 791 | -18% ▼ |
| | Discharges | 688 | 784 | -12% ▼ |
| | Service Hours | 1,098 | 1,305 | -16% ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 123 FY25 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ General Satisfaction | | 99% | 80% | 92% |
| ✓ Participation in Treatment | | 99% | 80% | 92% |
| ✓ Quality and Appropriateness | | 98% | 80% | 93% |
| ✓ Overall | | 98% | 80% | 91% |
| ✓ Respect | | 98% | 80% | 91% |
| ✓ Access | | 95% | 80% | 88% |
| ✓ Outcome | | 87% | 80% | 83% |

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|--------------------|-----|-------|
| Mental Health | Crisis Services | 474 | 60.5% |
| | Outpatient | 307 | 39.2% |
| Addiction | Outpatient | 2 | 0.3% |

Client Demographics

| Age | # | % | State Avg |
|-------|-----|-----|-----------|
| 18-25 | 106 | 14% | 8% |
| 26-34 | 110 | 14% | 18% |
| 35-44 | 127 | 16% | 25% |
| 45-54 | 135 | 18% | 19% |
| 55-64 | 164 | 21% | 19% |
| 65+ | 128 | 17% | 12% |

| Gender | # | % | State Avg |
|-------------------|-----|-----|-----------|
| Female | 467 | 60% | ▲ 40% |
| Male | 312 | 40% | ▼ 59% |
| Transgender/Other | 2 | 0% | 0% |

| Ethnicity | # | % | State Avg |
|-------------------|-----|-----|-----------|
| Non-Hispanic | 324 | 41% | ▼ 64% |
| Hispanic-Other | 168 | 22% | 12% |
| Hisp-Puerto Rican | 148 | 19% | 10% |
| Unknown | 109 | 14% | 13% |
| Hispanic-Mexican | 31 | 4% | 1% |
| Hispanic-Cuban | 1 | 0% | 0% |

| Race | # | % | State Avg |
|---------------------------------|-----|-----|-----------|
| White/Caucasian | 339 | 43% | ▼ 59% |
| Unknown | 179 | 23% | ▲ 8% |
| Other | 176 | 23% | ▲ 12% |
| Black/African American | 71 | 9% | 18% |
| Am. Indian/Native Alaskan | 5 | 1% | 1% |
| Asian | 5 | 1% | 1% |
| Multiple Races | 5 | 1% | 1% |
| Hawaiian/Other Pacific Islander | 1 | 0% | 0% |

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

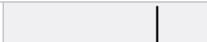
| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 2 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Data Submission Quality

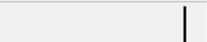
| Data Entry | Actual | State Avg |
|-------------------------|--|-----------|
| Valid NOMS Data |  94% | N/A |
| Valid Primary Drug Data |  26% | N/A |
| Periodic Submitted | Actual | State Avg |
| 6 Month Updates |  0% | 66% |
| Diagnosis | Actual | State Avg |
| Valid MH/SU Diagnosis |  100% | 100% |

Discharge Outcomes

(Data as of Mar 13, 2026)

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|---|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |  N/A | N/A | N/A | 75% | 57% | N/A |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|---|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |  0 | 0 | 0% | 90% | 89% | -90% ▼ |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|---|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days |  N/A | N/A | N/A | 75% | 73% | N/A ▼ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |
| Services | | | | | | | 0% |

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

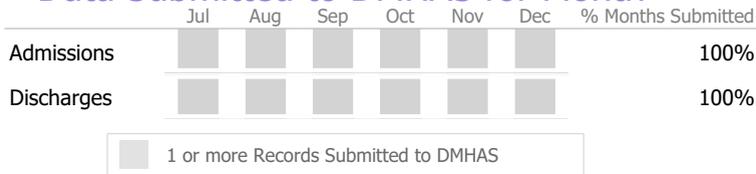
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 119 | 99 | 20% ▲ |
| Admits | 137 | 110 | 25% ▲ |
| Discharges | 138 | 111 | 24% ▲ |

Crisis

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Evaluation within 1.5 hours of Request | | 133 | 96% | 90% | 72% | 6% |
| ● Community Location Evaluation | | 86 | 62% | 80% | 73% | -18% ▼ |
| ✓ Follow-up Service within 48 hours | | 68 | 100% | 90% | 90% | 10% |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

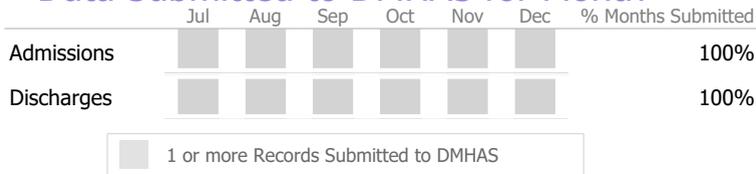
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 101 | 156 | -35% ▼ |
| Admits | 146 | 213 | -31% ▼ |
| Discharges | 144 | 213 | -32% ▼ |

Crisis

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Evaluation within 1.5 hours of Request | | 94 | 90% | 90% | 72% | 0% |
| ● Community Location Evaluation | | 65 | 62% | 80% | 73% | -18% ▼ |
| ● Follow-up Service within 48 hours | | 48 | 89% | 90% | 90% | -1% |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 96 | 99 | -3% |
| Admits | 110 | 134 | -18% ▼ |
| Discharges | 109 | 134 | -19% ▼ |

Crisis

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Evaluation within 1.5 hours of Request | | 116 | 100% | 90% | 72% | 10% |
| ✓ Community Location Evaluation | | 94 | 81% | 80% | 73% | 1% |
| ✓ Follow-up Service within 48 hours | | 63 | 98% | 90% | 90% | 8% |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

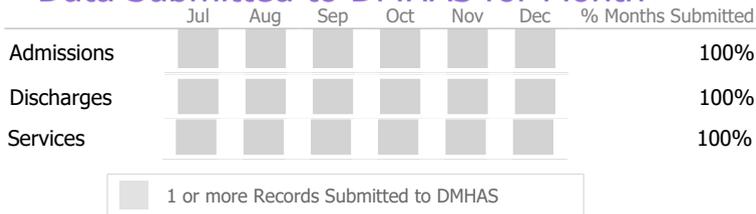
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 136 | 145 | -6% |
| Admits | 155 | 196 | -21% ▼ |
| Discharges | 155 | 194 | -20% ▼ |
| Service Hours | 31 | 38 | -20% ▼ |

Crisis

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Evaluation within 1.5 hours of Request | | 76 | 97% | 90% | 72% | 7% ▲ |
| ✓ Community Location Evaluation | | 72 | 92% | 80% | 73% | 12% ▲ |
| ● Follow-up Service within 48 hours | | 38 | 58% | 90% | 90% | -32% ▼ |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 11 | 9 | 22% ▲ |
| Admits | 2 | 8 | -75% ▼ |
| Discharges | 4 | 3 | 33% ▲ |
| Service Hours | 23 | 35 | -34% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 87% | 89% |
| Periodic Submitted | Actual | State Avg |
| 6 Month Updates | 0% | 51% |
| Diagnosis | Actual | State Avg |
| Valid MH/SU Diagnosis | 100% | 98% |

Discharge Outcomes

(Data as of Mar 13, 2026)

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 3 | 75% | 50% | 49% | 25% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Employed | | 6 | 55% | 30% | 31% | 25% ▲ |
| ✓ Improved/Maintained Function Score | | 7 | 78% | 75% | 38% | 3% |
| ● Stable Living Situation | | 9 | 82% | 95% | 72% | -13% ▼ |
| ● Social Support | | 5 | 45% | 60% | 57% | -15% ▼ |
| Self Help | | 1 | 9% | N/A | 22% | N/A |

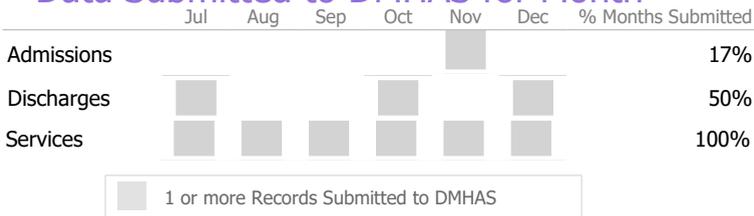
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 6 | 86% | 90% | 82% | -4% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days | | 2 | 100% | 75% | 75% | 25% ▲ |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 27 | 33 | -18% ▼ |
| Admits | 1 | 6 | -83% ▼ |
| Discharges | 20 | 12 | 67% ▲ |
| Service Hours | 77 | 134 | -42% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 100% | 89% |
| Periodic Submitted | Actual | State Avg |
| 6 Month Updates | 0% | 51% |
| Diagnosis | Actual | State Avg |
| Valid MH/SU Diagnosis | 100% | 98% |

Discharge Outcomes

(Data as of Mar 13, 2026)

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 14 | 70% | 50% | 49% | 20% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Employed | | 12 | 44% | 30% | 31% | 14% ▲ |
| ✓ Social Support | | 19 | 70% | 60% | 57% | 10% |
| ● Stable Living Situation | | 24 | 89% | 95% | 72% | -6% |
| ● Improved/Maintained Function Score | | 18 | 67% | 75% | 38% | -8% |
| Self Help | | 1 | 4% | N/A | 22% | N/A |

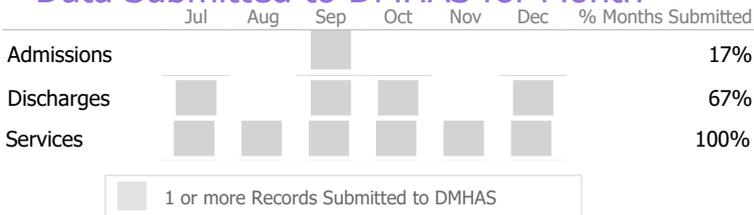
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 7 | 100% | 90% | 82% | 10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days | | 1 | 100% | 75% | 75% | 25% ▲ |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 33 | 33 | 0% |
| Admits | 2 | 9 | -78% ▼ |
| Discharges | 12 | 3 | 300% ▲ |
| Service Hours | 48 | 49 | -2% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 100% | 89% |
| Periodic Submitted | Actual | State Avg |
| 6 Month Updates | 5% | 51% |
| Diagnosis | Actual | State Avg |
| Valid MH/SU Diagnosis | 94% | 98% |

Discharge Outcomes

(Data as of Mar 13, 2026)

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | | 2 | 18% | 50% | 49% | -32% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Employed | | 8 | 24% | 30% | 31% | -6% |
| ● Social Support | | 10 | 30% | 60% | 57% | -30% ▼ |
| ● Stable Living Situation | | 15 | 45% | 95% | 72% | -50% ▼ |
| ● Improved/Maintained Function Score | | 8 | 24% | 75% | 38% | -51% ▼ |
| Self Help | | 0 | 0% | N/A | 22% | N/A |

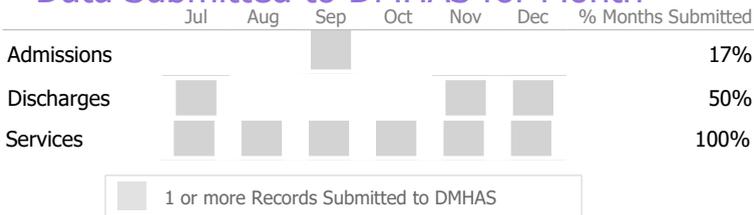
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 1 | 5% | 90% | 82% | -85% ▼ |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days | | 2 | 100% | 75% | 75% | 25% ▲ |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 24 | 27 | -11% ▼ |
| Admits | - | 1 | -100% ▼ |
| Discharges | 1 | 1 | 0% |
| Service Hours | 106 | 104 | 2% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 98% | 89% |
| Periodic Submitted | | |
| 6 Month Updates | 91% | 51% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 100% | 98% |

Discharge Outcomes

(Data as of Mar 13, 2026)

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | | 0 | 0% | 50% | 49% | -50% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Employed | | 19 | 79% | 30% | 31% | 49% ▲ |
| Self Help | | 23 | 96% | N/A | 22% | N/A |
| ✓ Improved/Maintained Function Score | | 22 | 92% | 75% | 38% | 17% ▲ |
| ● Stable Living Situation | | 22 | 92% | 95% | 72% | -3% |
| ● Social Support | | 9 | 38% | 60% | 57% | -22% ▼ |

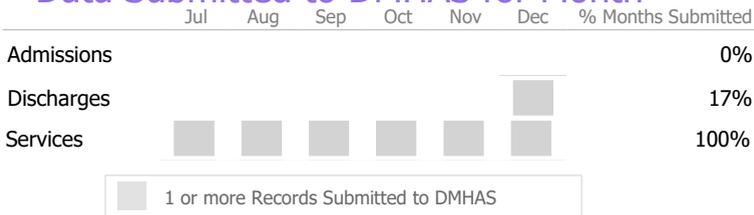
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 23 | 100% | 90% | 82% | 10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● 2 or more Services within 30 days | | N/A | N/A | 75% | 75% | N/A ▼ |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 64 | 77 | -17% ▼ |
| Admits | 2 | 4 | -50% ▼ |
| Discharges | 5 | 10 | -50% ▼ |
| Service Hours | 213 | 315 | -33% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 100% | 89% |
| Periodic Submitted | | |
| 6 Month Updates | 57% | 51% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 100% | 98% |

Discharge Outcomes

(Data as of Mar 13, 2026)

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 5 | 100% | 50% | 49% | 50% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 44 | 68% | 60% | 57% | 8% |
| ✓ Employed | | 24 | 37% | 30% | 31% | 7% |
| ● Stable Living Situation | | 46 | 71% | 95% | 72% | -24% ▼ |
| Self Help | | 22 | 34% | N/A | 22% | N/A |
| ● Improved/Maintained Function Score | | 23 | 37% | 75% | 38% | -38% ▼ |

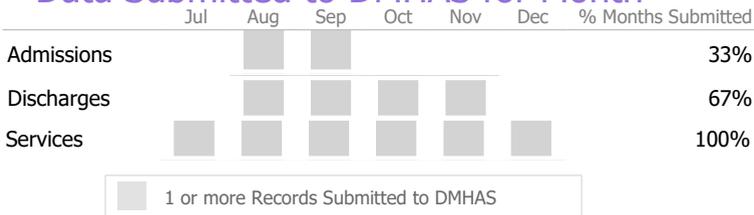
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 36 | 60% | 90% | 82% | -30% ▼ |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● 2 or more Services within 30 days | | 1 | 50% | 75% | 75% | -25% ▼ |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 84 | 94 | -11% ▼ |
| Admits | 30 | 34 | -12% ▼ |
| Discharges | 38 | 36 | 6% |
| Service Hours | 432 | 441 | -2% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 100% | 89% |
| Periodic Submitted | | |
| 6 Month Updates | 97% | 51% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 100% | 98% |

Discharge Outcomes

(Data as of Mar 13, 2026)

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | | 14 | 40% | 50% | 49% | -10% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Employed | | 60 | 67% | 30% | 31% | 37% ▲ |
| ✓ Stable Living Situation | | 87 | 98% | 95% | 72% | 3% |
| ● Social Support | | 44 | 49% | 60% | 57% | -11% ▼ |
| ● Improved/Maintained Function Score | | 29 | 40% | 75% | 38% | -35% ▼ |
| Self Help | | 0 | 0% | N/A | 22% | N/A |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 52 | 100% | 90% | 82% | 10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days | | 29 | 97% | 75% | 75% | 22% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 65 | 65 | 0% |
| Admits | 1 | 1 | 0% |
| Discharges | 3 | - | |
| Service Hours | 169 | 189 | -11% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 100% | 89% |
| Periodic Submitted | Actual | State Avg |
| 6 Month Updates | 0% | 51% |
| Diagnosis | Actual | State Avg |
| Valid MH/SU Diagnosis | 100% | 98% |

Discharge Outcomes

(Data as of Mar 13, 2026)

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 2 | 100% | 50% | 49% | 50% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Employed | | 16 | 25% | 30% | 31% | -5% |
| ● Social Support | | 33 | 51% | 60% | 57% | -9% |
| ● Stable Living Situation | | 32 | 49% | 95% | 72% | -46% ▼ |
| ● Self Help | | 0 | 0% | N/A | 22% | N/A |
| ● Improved/Maintained Function Score | | 0 | 0% | 75% | 38% | -75% ▼ |

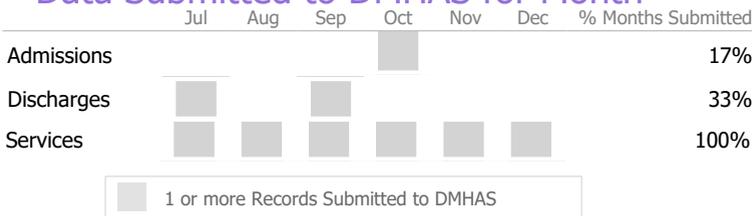
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 32 | 52% | 90% | 82% | -38% ▼ |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days | | 1 | 100% | 75% | 75% | 25% ▲ |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Service Utilization



Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------|--------|-----------|
| Valid NOMS Data | | N/A 93% |
| Periodic Submitted | Actual | State Avg |
| 6 Month Updates | | N/A 66% |

Discharge Outcomes

(Data as of Mar 13, 2026)

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 73% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed | | N/A | N/A | 20% | 11% | -20% ▼ |
| Self Help | | N/A | N/A | N/A | 30% | N/A |
| Social Support | | N/A | N/A | 60% | 67% | -60% ▼ |
| Stable Living Situation | | N/A | N/A | 80% | 71% | -80% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | N/A | N/A | 90% | 76% | N/A ▼ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 29 Active Standard Case Management Programs

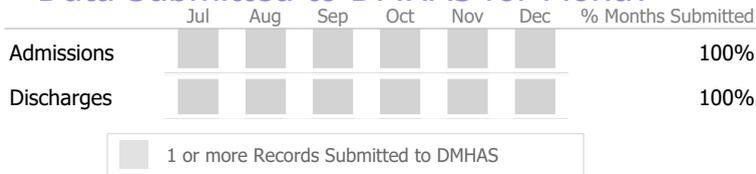
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 73 | 84 | -13% ▼ |
| Admits | 60 | 75 | -20% ▼ |
| Discharges | 59 | 67 | -12% ▼ |

Crisis

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ● Evaluation within 1.5 hours of Request | | 140 | 86% | 90% | 72% | -4% |
| ✓ Community Location Evaluation | | 163 | 100% | 80% | 73% | 20% ▲ |
| ● Follow-up Service within 48 hours | | 1 | 25% | 90% | 90% | -65% ▼ |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs