**Chemical Abuse Services Agency (CASA)**
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -December 2025   (Data as of Mar 13, 2026)

## Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|---|
| | Unique Clients | 731 | 692 | 5% | |
| | Admits | 302 | 229 | 32% | ▲ |
| | Discharges | 284 | 243 | 17% | ▲ |
| | Service Hours | 2,666 | 2,378 | 12% | ▲ |
| | Bed Days | 5,192 | 5,231 | -1% | |
| | S.Rehab/PHP/IOP | 818 | 499 | 64% | ▲ |

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

## Consumer Satisfaction Survey   (Based on 291 FY25 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|---|---|---|---|---|
| ● Participation in Treatment | | 79% | 80% | 92% |
| ● Quality and Appropriateness | | 78% | 80% | 93% |
| ● General Satisfaction | | 78% | 80% | 92% |
| ● Overall | | 76% | 80% | 91% |
| ● Access | | 69% | 80% | 88% |
| ● Respect | | 62% | 80% | 91% |
| ● Outcome | | 58% | 80% | 83% |

Satisfied %   | Goal %   0-80%   80-100%   Goal Met   ● Under Goal

## Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|---|---|---|---|
| **Addiction** | | | |
| | Medication Assisted Treatment | 471 | 59.2% |
| | Outpatient | 106 | 13.3% |
| | Residential Services | 70 | 8.8% |
| | PHP | 50 | 6.3% |
| | IOP | 36 | 4.5% |
| | Recovery Support | 34 | 4.3% |
| **Mental Health** | | | |
| | Case Management | 29 | 3.6% |

## Client Demographics

### Age

| | # | % | State Avg |
|---|---|---|---|
| 18-25 | 18 | 2% | 8% |
| 26-34 | 85 | 12% | 18% |
| 35-44 | 229 | 31% | 25% |
| 45-54 | 186 | 25% | 19% |
| 55-64 | 159 | 22% | 19% |
| 65+ | 54 | 7% | 12% |

### Gender

| | # | % | State Avg |
|---|---|---|---|
| Male | 494 | 67% | 59% |
| Female | 238 | 33% | 40% |
| Transgender/Other | | | 0% |

### Ethnicity

| | # | % | | State Avg |
|---|---|---|---|---|
| Non-Hispanic | 427 | 58% | | 64% |
| Hisp-Puerto Rican | 250 | 34% | ▲ | 10% |
| Hispanic-Other | 41 | 6% | | 12% |
| Hispanic-Mexican | 7 | 1% | | 1% |
| Unknown | 5 | 1% | ▼ | 13% |
| Hispanic-Cuban | 2 | 0% | | 0% |

### Race

| | # | % | | State Avg |
|---|---|---|---|---|
| White/Caucasian | 329 | 45% | ▼ | 59% |
| Other | 249 | 34% | ▲ | 12% |
| Black/African American | 134 | 18% | | 18% |
| Multiple Races | 8 | 1% | | 1% |
| Am. Indian/Native Alaskan | 7 | 1% | | 1% |
| Unknown | 4 | 1% | | 8% |
| Hawaiian/Other Pacific Islander | 1 | 0% | | 0% |
| Asian | | | | 1% |

Unique Clients   | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

**Areyto Apartments**
Chemical Abuse Services Agency (CASA)
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 20 | 20 | 0% | |
| Admits | - | - | | |
| Discharges | 2 | 2 | 0% | |
| Service Hours | 138 | 103 | 35% | ▲ |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| ✓ Stable Living Situation | | 20 | 100% | 85% | 90% | 15% | ▲ |

## Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| ✓ Clients Receiving Services | | 18 | 100% | 90% | 93% | 10% |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 100% | 99% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | 89% | 83% |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | | | | | 0% |
| Discharges | | | ▢ | | ▢ | | 33% |
| Services | | ▢ | ▢ | ▢ | ▢ | ▢ | 100% |

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

| ▮ Actual | ❘ Goal | ✓ Goal Met | ● Below Goal |

* State Avg based on 68 Active Supportive Housing – Development Programs

**Casa Hostos**
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025
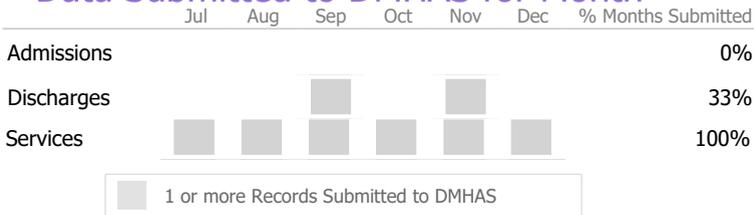
## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---|---|---|---|
| Unique Clients | 1 | 7 | -86% ▼ |
| Admits | 1 | - | |
| Discharges | 1 | 7 | -86% ▼ |
| Service Hours | - | - | |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 100% | 91% |
| Valid Primary Drug Data | | 100% | 47% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | N/A | 7% |

| Diagnosis | | Actual | State Avg |
|---|---|---|---|
| Valid MH/SU Diagnosis | | 100% | 99% |

## Discharge Outcomes

(Data as of Mar 13, 2026)

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| ● Treatment Completed Successfully | | 0 | 0% | 50% | 58% | -50% ▼ |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| ✓ Employed | | 1 | 100% | 50% | 23% | 50% ▲ |
| Social Support | | 1 | 100% | N/A | 32% | N/A |
| ✓ Not Arrested | | 1 | 100% | 75% | 42% | 25% ▲ |
| ● Abstinence/Reduced Drug Use | | 0 | 0% | 55% | 22% | -55% ▼ |
| ● Self Help | | 0 | 0% | 60% | 14% | -60% ▼ |
| ● Improved/Maintained Function Score | | 0 | 0% | 75% | 28% | -75% ▼ |
| ● Stable Living Situation | | 0 | 0% | 95% | 42% | -95% ▼ |

## Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| ● Clients Receiving Services | | N/A | N/A | 90% | 39% | N/A ▼ |

## Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| ● 2 or more Services within 30 days | | 0 | 0% | 75% | 63% | -75% ▼ |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | | | | | 17% |
| Discharges | | | | | | | 17% |
| Services | | | | | | | 0% |

1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 100 Active Standard Outpatient Programs

**Casa Hostos PHP**
Chemical Abuse Services Agency (CASA)
Addiction - PHP - Partial Hospitalization Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---|---|---|---|
| Unique Clients | 19 | 20 | -5% |
| Admits | 15 | 14 | 7% |
| Discharges | 11 | 19 | -42% ▼ |
| Service Hours | - | - | |
| Social Rehab/PHP/IOP Days | 0 | 0 | |

## Data Submission Quality

| Data Entry | Actual % vs Goal % | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 100% | 30% |
| Valid Primary Drug Data | | 100% | 50% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | N/A | 0% |

| Diagnosis | | Actual | State Avg |
|---|---|---|---|
| Valid MH/SU Diagnosis | | 100% | 100% |

## Discharge Outcomes

(Data as of Mar 13, 2026)

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|
| 🔴 | Treatment Completed Successfully | | 2 | 18% | 50% | 55% | -32% ▼ |
| 🔴 | No Re-admit within 30 Days of Discharge | | 9 | 82% | 85% | 93% | -3% |
| ✓ | Follow-up within 30 Days of Discharge | | 2 | 100% | 90% | 31% | 10% |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| Social Support | | 17 | 81% | N/A | 50% | N/A |
| 🔴 Employed | | 10 | 48% | 50% | 60% | -2% |
| 🔴 Stable Living Situation | | 16 | 76% | 95% | 90% | -19% ▼ |
| ✓ Improved/Maintained Function Score | | 11 | 100% | 75% | 82% | 25% ▲ |
| 🔴 Self Help | | 2 | 10% | 60% | 42% | -50% ▼ |

## Service Utilization

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|
| 🔴 | Clients Receiving Services | | 0 | 0% | 90% | 50% | -90% ▼ |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | ▢ | ▢ | ▢ | ▢ | ▢ | ▢ | 100% |
| Discharges | ▢ | ▢ | ▢ | | | ▢ | 83% |
| Services | | | | | | | 0% |

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

🟧 Actual    | Goal    ✓ Goal Met    🔴 Below Goal

* State Avg based on 14 Active Partial Hospitalization Services Programs

**Casa Hostos- Intermediate**
Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - Transitional/Halfway House 3.1

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 16 | 5 | 220% | ▲ |
| Admits | 11 | 3 | 267% | ▲ |
| Discharges | 11 | 3 | 267% | ▲ |
| Bed Days | 710 | 255 | 178% | ▲ |

## Discharge Outcomes

(Data as of Mar 13, 2026)

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ✓ | Treatment Completed Successfully | | 11 | 100% | 85% | 76% | 15% | ▲ |
| 🔴 | No Re-admit within 30 Days of Discharge | | 7 | 64% | 85% | 80% | -21% | ▼ |
| 🔴 | Follow-up within 30 Days of Discharge | | 8 | 73% | 90% | 67% | -17% | ▼ |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 100% | 85% |
| Valid Primary Drug Data | | 100% | 98% |

| Periodic Submitted | Actual | State Avg |
|---|---|---|
| 6 Month Updates | N/A | 0% |

| Diagnosis | Actual | State Avg |
|---|---|---|
| Valid MH/SU Diagnosis | 100% | 100% |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| ✓ Abstinence/Reduced Drug Use | | 16 | 100% | 70% | 93% | 30% | ▲ |
| ✓ Improved/Maintained Function Score | | 11 | 100% | 75% | 66% | 25% | ▲ |
| 🔴 Employed | | 5 | 31% | 60% | 32% | -29% | ▼ |

## Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|---|
| 🔴 Avg Utilization Rate | | 6 | 67 days | 0.3 | 64% | 90% | 80% | -26% | ▼ |

■ < 90%   ■ 90-110%   ■ >110%

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | ■ | ■ | | ■ | ■ | 83% |
| Discharges | ■ | ■ | ■ | | ■ | ■ | 83% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

**CASA MAAS Meth 989810**
Chemical Abuse Services Agency (CASA)
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 463 | 457 | 1% | |
| Admits | 98 | 76 | 29% | ▲ |
| Discharges | 97 | 84 | 15% | ▲ |
| Service Hours | 1,658 | 1,676 | -1% | |

## Data Submission Quality

| Data Entry | Actual % vs Goal % | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 100% | 97% |
| Valid Primary Drug Data | | 100% | 95% |

| Periodic Submitted | Actual % vs Goal % | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | 83% | 56% |

| Diagnosis | Actual % vs Goal % | Actual | State Avg |
|---|---|---|---|
| Valid MH/SU Diagnosis | | 100% | 97% |

## Discharge Outcomes

(Data as of Mar 13, 2026)

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| 🔴 | Treatment Completed Successfully | | 43 | 45% | 50% | 64% | -5% | |

## Recovery

| National Recovery Measures (NOMS) | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ✓ | Employed | | 356 | 75% | 40% | 41% | 35% | ▲ |
| ✓ | Abstinence/Reduced Drug Use | | 397 | 84% | 50% | 63% | 34% | ▲ |
| ✓ | Not Arrested | | 461 | 97% | 75% | 85% | 22% | ▲ |
| ✓ | Self Help | | 370 | 78% | 60% | 37% | 18% | ▲ |
| ✓ | Stable Living Situation | | 448 | 95% | 90% | 80% | 5% | |
| ✓ | Improved/Maintained Function Score | | 370 | 92% | 75% | 34% | 17% | ▲ |
| | Social Support | | 154 | 33% | N/A | 79% | N/A | |

## Service Utilization

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ✓ | Clients Receiving Services | | 361 | 96% | 90% | 28% | 6% | |

## Service Engagement

| Medication Assisted Treatment | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ✓ | Length of Stay over 1 Year | | 311 | 67% | 50% | 72% | 17% | ▲ |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | | | | | 100% |
| Discharges | | | | | | | 100% |
| Services | | | | | | | 100% |

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

🟧 Actual    | Goal    ✓ Goal Met    🔴 Below Goal

* State Avg based on 40 Active Methadone Maintenance Programs

**CASA MAAS OP NonMethMn 989202**
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 83 | 46 | 80% | ▲ |
| Admits | 62 | 27 | 130% | ▲ |
| Discharges | 37 | 28 | 32% | ▲ |
| Service Hours | 564 | 297 | 90% | ▲ |

## Data Submission Quality

| Data Entry | Actual % vs Goal % | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 100% | 91% |
| Valid Primary Drug Data | | 100% | 47% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | 29% | 7% |

| Diagnosis | | Actual | State Avg |
|---|---|---|---|
| Valid MH/SU Diagnosis | | 100% | 99% |

### Discharge Outcomes

(Data as of Mar 13, 2026)

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ✓ | Treatment Completed Successfully | | 19 | 59% | 50% | 58% | 9% | |

### Recovery

| | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ✓ | Employed | | 58 | 69% | 50% | 23% | 19% | ▲ |
| ✓ | Abstinence/Reduced Drug Use | | 62 | 74% | 55% | 22% | 19% | ▲ |
| ✓ | Not Arrested | | 76 | 90% | 75% | 42% | 15% | ▲ |
| ✓ | Stable Living Situation | | 80 | 95% | 95% | 42% | 0% | |
| | Social Support | | 38 | 45% | N/A | 32% | N/A | |
| ● | Self Help | | 31 | 37% | 60% | 14% | -23% | ▼ |
| ● | Improved/Maintained Function Score | | 36 | 67% | 75% | 28% | -8% | |

### Service Utilization

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ● | Clients Receiving Services | | 42 | 89% | 90% | 39% | -1% | |

### Service Engagement

| | Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ✓ | 2 or more Services within 30 days | | 37 | 61% | 75% | 63% | -14% | ▼ |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | | | | | 100% |
| Discharges | | | | | | | 100% |
| Services | | | | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 100 Active Standard Outpatient Programs

**CASA MAAS PH 989301**
Chemical Abuse Services Agency (CASA)
Addiction - PHP - Partial Hospitalization Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 31 | 20 | 55% | ▲ |
| Admits | 21 | 12 | 75% | ▲ |
| Discharges | 19 | 13 | 46% | ▲ |
| Service Hours | 155 | 143 | 8% | |
| Social Rehab/PHP/IOP Days | 567 | 327 | 73% | ▲ |

## Data Submission Quality

| Data Entry | Actual % vs Goal % | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 99% | 30% |
| Valid Primary Drug Data | | 100% | 50% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | 0% | 0% |

| Diagnosis | | Actual | State Avg |
|---|---|---|---|
| Valid MH/SU Diagnosis | | 100% | 100% |

## Discharge Outcomes

(Data as of Mar 13, 2026)

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ✓ | Treatment Completed Successfully | | 14 | 78% | 50% | 55% | 28% | ▲ |
| ✓ | No Re-admit within 30 Days of Discharge | | 19 | 100% | 85% | 93% | 15% | ▲ |
| ● | Follow-up within 30 Days of Discharge | | 3 | 21% | 90% | 31% | -69% | ▼ |

## Recovery

| National Recovery Measures (NOMS) | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ✓ | Employed | | 20 | 65% | 50% | 60% | 15% | ▲ |
| ✓ | Stable Living Situation | | 31 | 100% | 95% | 90% | 5% | |
| ✓ | Self Help | | 19 | 61% | 60% | 42% | 1% | |
| ● | Improved/Maintained Function Score | | 17 | 74% | 75% | 82% | -1% | |
| | Social Support | | 9 | 29% | N/A | 50% | N/A | |

## Service Utilization

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|
| ✓ | Clients Receiving Services | | 11 | 92% | 90% | 50% | 2% |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | ▪ | ▪ | ▪ | ▪ | ▪ | ▪ | 100% |
| Discharges | ▪ | ▪ | | | ▪ | ▪ | 83% |
| Services | ▪ | ▪ | ▪ | ▪ | ▪ | ▪ | 100% |

▪ 1 or more Records Submitted to DMHAS

| ▲ > 10% Over | ▼ < 10% Under |
|---|---|

| ■ Actual | | Goal | ✓ Goal Met | ● Below Goal |
|---|---|---|---|---|

* State Avg based on 14 Active Partial Hospitalization Services Programs

**CASA Res Intensive 989601**
Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 33 | 34 | -3% | |
| Admits | 27 | 21 | 29% | ▲ |
| Discharges | 27 | 25 | 8% | |
| Bed Days | 1,381 | 2,105 | -34% | ▼ |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 100% | 84% |
| Valid Primary Drug Data | | 100% | 98% |

| Periodic Submitted | Actual | State Avg |
|---|---|---|
| 6 Month Updates | N/A | 0% |

| Diagnosis | | Actual | State Avg |
|---|---|---|
| Valid MH/SU Diagnosis | | 100% | 100% |

## Discharge Outcomes

(Data as of Mar 13, 2026)

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|
| 🔴 | Treatment Completed Successfully | | 20 | 74% | 80% | 77% | -6% |
| ✅ | No Re-admit within 30 Days of Discharge | | 24 | 89% | 85% | 86% | 4% |
| 🔴 | Follow-up within 30 Days of Discharge | | 17 | 85% | 90% | 62% | -5% |

## Recovery

| | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| | Social Support | | 26 | 79% | N/A | 78% | N/A | |
| ✅ | Improved/Maintained Function Score | | 27 | 100% | 75% | 83% | 25% | ▲ |
| 🔴 | Abstinence/Reduced Drug Use | | 18 | 55% | 70% | 63% | -15% | ▼ |
| 🔴 | Self Help | | 4 | 12% | 60% | 57% | -48% | ▼ |

## Bed Utilization

| | | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|---|---|
| 🔴 | Avg Utilization Rate | | 10 | 60 days | 0.2 | 75% | 90% | 88% | -15% | ▼ |

| | < 90% | | 90-110% | | >110% |
|---|---|---|---|---|---|

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | | | | | 100% |
| Discharges | | | | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

| | Actual | | Goal | ✅ Goal Met | 🔴 Below Goal |
|---|---|---|---|---|---|

\* State Avg based on 10 Active SA Intensive Res. Rehabilitation 3.7 Programs

**Harrison Apartments**
Chemical Abuse Services Agency (CASA)
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---|---|---|---|
| Unique Clients | 5 | 5 | 0% |
| Admits | 1 | - | |
| Discharges | - | - | |
| Service Hours | 31 | 20 | 56% ▲ |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| ✓ Stable Living Situation | | 5 | 100% | 85% | 90% | 15% ▲ |

## Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| ✓ Clients Receiving Services | | 5 | 100% | 90% | 93% | 10% |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 100% | 99% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | 100% | 83% |

## Data Submitted to DMHAS for Month
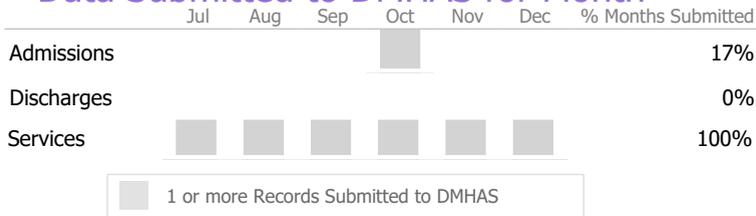
| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | | ▢ | | | 17% |
| Discharges | | | | | | | 0% |
| Services | ▢ | ▢ | ▢ | ▢ | ▢ | ▢ | 100% |

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

▢ Actual    | Goal    ✓ Goal Met    ● Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

**HIV/AIDS House**
Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - AIDS Residential

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 15 | 14 | 7% | |
| Admits | 8 | 4 | 100% | ▲ |
| Discharges | 5 | 5 | 0% | |
| Bed Days | 1,517 | 1,706 | -11% | ▼ |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 100% | 100% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | 100% | 100% |

## Discharge Outcomes

(Data as of Mar 13, 2026)

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| ● Treatment Completed Successfully | | 0 | 0% | 85% | 13% | -85% | ▼ |

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 0% | N/A | |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| Social Support | | 12 | 80% | N/A | 80% | N/A | |
| ● Self Help | | 5 | 33% | 60% | 57% | -27% | ▼ |

## Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|---|
| ● Avg Utilization Rate | | 10 | 466 days | 0.5 | 82% | 90% | 83% | -8% |

| ▢ < 90% | ▢ 90-110% | ▢ >110% |
|---|---|---|

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | | | | | 100% |
| Discharges | | | | | | | 50% |

▢ 1 or more Records Submitted to DMHAS

| ▲ > 10% Over | ▼ < 10% Under |
|---|---|

| ▢ Actual | | Goal | ✓ Goal Met | ● Below Goal |
|---|---|---|---|---|

* State Avg based on 3 Active AIDS Residential Programs

**MAAS Community Outreach**
Chemical Abuse Services Agency (CASA)
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---|---|---|---|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |

| 1 or more Records Submitted to DMHAS |
|---|

▲ > 10% Over    ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs

**Nueva Vida Arctic St OP 989204**
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 13 | 22 | -41% | ▼ |
| Admits | 5 | 9 | -44% | ▼ |
| Discharges | 3 | 11 | -73% | ▼ |
| Service Hours | - | - | | |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 100% | 91% |
| Valid Primary Drug Data | | 97% | 47% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | 0% | 7% |

| Diagnosis | | Actual | State Avg |
|---|---|---|---|
| Valid MH/SU Diagnosis | | 100% | 99% |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | | | | | 50% |
| Discharges | | | | | | | 33% |
| Services | | | | | | | 0% |

☐ 1 or more Records Submitted to DMHAS

## Discharge Outcomes

(Data as of Mar 13, 2026)

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| 🔴 | Treatment Completed Successfully | | 0 | 0% | 50% | 58% | -50% | ▼ |

## Recovery

| | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ✓ | Employed | | 10 | 77% | 50% | 23% | 27% | ▲ |
| ✓ | Not Arrested | | 13 | 100% | 75% | 42% | 25% | ▲ |
| | Social Support | | 11 | 85% | N/A | 32% | N/A | |
| ✓ | Abstinence/Reduced Drug Use | | 10 | 77% | 55% | 22% | 22% | ▲ |
| 🔴 | Stable Living Situation | | 12 | 92% | 95% | 42% | -3% | |
| 🔴 | Improved/Maintained Function Score | | 3 | 33% | 75% | 28% | -42% | ▼ |
| 🔴 | Self Help | | 1 | 8% | 60% | 14% | -52% | ▼ |

## Service Utilization

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| 🔴 | Clients Receiving Services | | 0 | 0% | 90% | 39% | -90% | ▼ |

## Service Engagement

| | Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| 🔴 | 2 or more Services within 30 days | | 0 | 0% | 75% | 63% | -75% | ▼ |
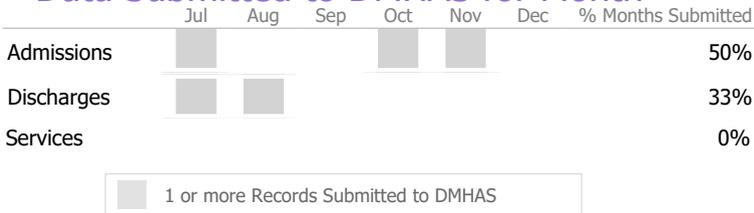
▲ > 10% Over  ▼ < 10% Under

■ Actual  | Goal  ✓ Goal Met  🔴 Below Goal

* State Avg based on 100 Active Standard Outpatient Programs

**PILOTS**
Chemical Abuse Services Agency (CASA)
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 4 | 8 | -50% | ▼ |
| Admits | - | 4 | -100% | ▼ |
| Discharges | - | 4 | -100% | ▼ |
| Service Hours | 12 | 38 | -68% | ▼ |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| ✓ Stable Living Situation | | 4 | 100% | 85% | 90% | 15% | ▲ |

## Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| 🔴 Clients Receiving Services | | 3 | 75% | 90% | 93% | -15% | ▼ |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | N/A | 99% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | 0% | 83% |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |
| Services | ▪ | ▪ | ▪ | | | | 50% |

☐ 1 or more Records Submitted to DMHAS

| ▲ > 10% Over | ▼ < 10% Under |
|---|---|

| 🟧 Actual | ▏ Goal | ✓ Goal Met | 🔴 Below Goal |
|---|---|---|---|

\* State Avg based on 68 Active Supportive Housing – Development Programs

**Project Courage IOP**
Chemical Abuse Services Agency (CASA)
Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025
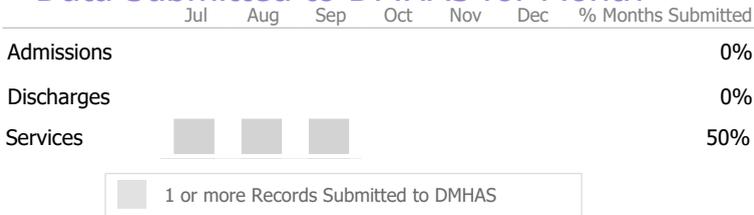
## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 36 | 39 | -8% | |
| Admits | 17 | 22 | -23% | ▼ |
| Discharges | 15 | 18 | -17% | ▼ |
| Service Hours | 10 | 7 | 49% | ▲ |
| Social Rehab/PHP/IOP Days | 251 | 172 | 46% | ▲ |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 100% | 79% |
| Valid Primary Drug Data | | 100% | 81% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | 0% | 0% |

| Diagnosis | | Actual | State Avg |
|---|---|---|---|
| Valid MH/SU Diagnosis | | 100% | 98% |

## Discharge Outcomes

(Data as of Mar 13, 2026)

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| Treatment Completed Successfully | | 5 | 33% | 50% | 56% | -17% | ▼ |
| Follow-up within 30 Days of Discharge | | 4 | 80% | 90% | 48% | -10% | |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| Social Support | | 20 | 53% | N/A | 65% | N/A | |
| Employed | | 16 | 42% | 50% | 30% | -8% | |
| Not Arrested | | 24 | 63% | 75% | 66% | -12% | ▼ |
| Stable Living Situation | | 25 | 66% | 95% | 63% | -29% | ▼ |
| Abstinence/Reduced Drug Use | | 7 | 18% | 55% | 32% | -37% | ▼ |
| Improved/Maintained Function Score | | 11 | 37% | 75% | 36% | -38% | ▼ |
| Self Help | | 3 | 8% | 60% | 24% | -52% | ▼ |

## Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| Clients Receiving Services | | 7 | 30% | 90% | 22% | -60% | ▼ |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | | | | | 100% |
| Discharges | | | | | | | 100% |
| Services | | | | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

* State Avg based on 62 Active Standard IOP Programs

**Project Courage OP**
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---|---|---|---|
| Unique Clients | 9 | 9 | 0% |
| Admits | 5 | 6 | -17% ▼ |
| Discharges | 6 | 6 | 0% |
| Service Hours | 81 | 91 | -12% ▼ |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 100% | 91% |
| Valid Primary Drug Data | | 100% | 47% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | N/A | 7% |

| Diagnosis | | Actual | State Avg |
|---|---|---|---|
| Valid MH/SU Diagnosis | | 100% | 99% |

## Discharge Outcomes

(Data as of Mar 13, 2026)

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|
| ✓ | Treatment Completed Successfully | | 5 | 83% | 50% | 58% | 33% ▲ |

## Recovery

| | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|
| | Social Support | | 8 | 89% | N/A | 32% | N/A |
| ✓ | Employed | | 7 | 78% | 50% | 23% | 28% ▲ |
| ✓ | Not Arrested | | 9 | 100% | 75% | 42% | 25% ▲ |
| ✓ | Abstinence/Reduced Drug Use | | 6 | 67% | 55% | 22% | 12% ▲ |
| ✓ | Stable Living Situation | | 9 | 100% | 95% | 42% | 5% |
| ● | Improved/Maintained Function Score | | 4 | 67% | 75% | 28% | -8% |
| ● | Self Help | | 1 | 11% | 60% | 14% | -49% ▼ |

## Service Utilization

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|
| ✓ | Clients Receiving Services | | 3 | 100% | 90% | 39% | 10% |

## Service Engagement

| | Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|
| ✓ | 2 or more Services within 30 days | | 5 | 100% | 75% | 63% | 25% ▲ |

## Data Submitted to DMHAS for Month
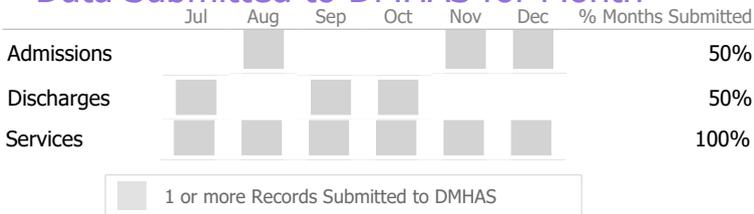
| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | ■ | | | ■ | ■ | 50% |
| Discharges | ■ | | ■ | ■ | | | 50% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

| ▲ > 10% Over | ▼ < 10% Under |
|---|---|

| ■ Actual | │ Goal | ✓ Goal Met | ● Below Goal |
|---|---|---|---|

\* State Avg based on 100 Active Standard Outpatient Programs

**Recovery House**
Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

(Data as of Mar 13, 2026)

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 24 | 25 | -4% | |
| Admits | 15 | 18 | -17% | ▼ |
| Discharges | 16 | 16 | 0% | |
| Bed Days | 1,584 | 1,165 | 36% | ▲ |

## Discharge Outcomes
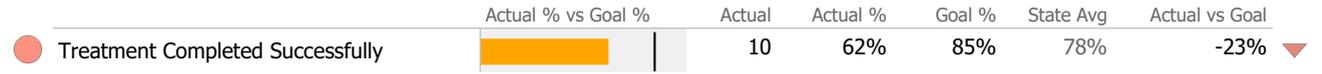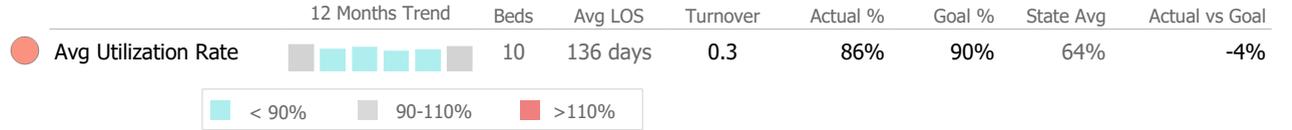
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| ● Treatment Completed Successfully | [bar] | 10 | 62% | 85% | 78% | -23% | ▼ |

## Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|---|
| ● Avg Utilization Rate | [trend] | 10 | 136 days | 0.3 | 86% | 90% | 64% | -4% |

| ☐ < 90% | ☐ 90-110% | ☐ >110% |
|---|---|---|

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ | 100% |
| Discharges | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ | 100% |

| ☐ | 1 or more Records Submitted to DMHAS |
|---|---|

| ▲ > 10% Over | ▼ < 10% Under |
|---|---|

| ▮ Actual | | Goal | ✓ Goal Met | ● Below Goal |
|---|---|---|---|---|
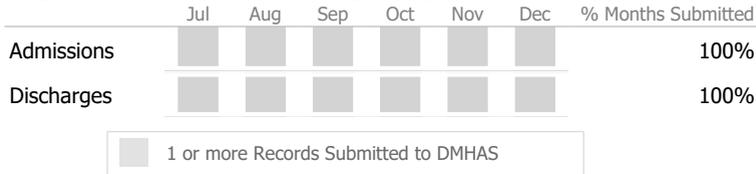
* State Avg based on 16 Active Recovery House Programs

**SOR - Recovery Coach**
Chemical Abuse Services Agency (CASA)
Addiction - Recovery Support - Peer Based Mentoring
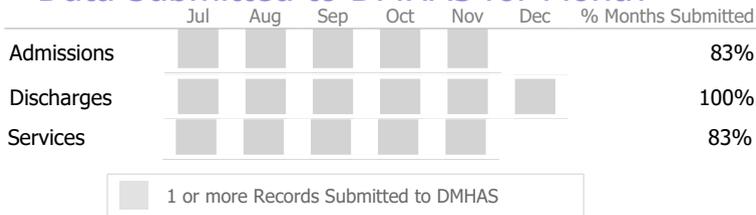
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 34 | 15 | 127% | ▲ |
| Admits | 16 | 13 | 23% | ▲ |
| Discharges | 34 | 2 | 1600% | ▲ |
| Service Hours | 19 | 4 | | |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | ▢ | ▢ | ▢ | ▢ | ▢ | | 83% |
| Discharges | ▢ | ▢ | ▢ | ▢ | ▢ | ▢ | 100% |
| Services | ▢ | ▢ | ▢ | ▢ | ▢ | | 83% |

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over      ▼ < 10% Under

▮ Actual    | Goal    ✓ Goal Met    ● Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

**STR - MAT Y2**
Chemical Abuse Services Agency (CASA)
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---|---|---|---|
| Unique Clients | 7 | 7 | 0% |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

## Discharge Outcomes

(Data as of Mar 13, 2026)

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| Treatment Completed Successfully | | N/A | N/A | 50% | 51% | N/A |

## Data Submission Quality

| Data Entry | Actual | State Avg |
|---|---|---|
| Valid NOMS Data | N/A | 95% |
| Valid Primary Drug Data | N/A | 73% |

| Periodic Submitted | Actual | State Avg |
|---|---|---|
| 6 Month Updates | 0% | 78% |

| Diagnosis | Actual | State Avg |
|---|---|---|
| Valid MH/SU Diagnosis | 100% | 99% |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| Employed | | 0 | 0% | 50% | 42% | -50% ▼ |
| Abstinence/Reduced Drug Use | | 0 | 0% | 55% | 69% | -55% ▼ |
| Self Help | | 0 | 0% | 60% | 48% | -60% ▼ |
| Social Support | | 0 | 0% | N/A | 79% | N/A |
| Improved/Maintained Function Score | | 0 | 0% | 75% | 31% | -75% ▼ |
| Not Arrested | | 0 | 0% | 75% | 87% | -75% ▼ |
| Stable Living Situation | | 0 | 0% | 95% | 84% | -95% ▼ |
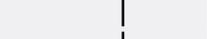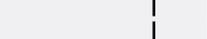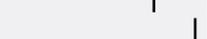
## Service Utilization
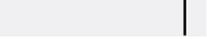
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| Clients Receiving Services | | 0 | 0% | 90% | 81% | -90% ▼ |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |
| Services | | | | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

**Urban Initiative**
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---|---|---|---|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | N/A | 91% |
| Valid Primary Drug Data | | N/A | 47% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | N/A | 7% |

## Discharge Outcomes

(Data as of Mar 13, 2026)

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| Treatment Completed Successfully | | N/A | N/A | 50% | 58% | N/A |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| Abstinence/Reduced Drug Use | | N/A | N/A | 55% | 22% | -55% ▼ |
| Employed | | N/A | N/A | 50% | 23% | -50% ▼ |
| Improved/Maintained Function Score | | N/A | N/A | 75% | 28% | -75% ▼ |
| Not Arrested | | N/A | N/A | 75% | 42% | -75% ▼ |
| Self Help | | N/A | N/A | 60% | 14% | -60% ▼ |
| Social Support | | N/A | N/A | N/A | 32% | N/A |
| Stable Living Situation | | N/A | N/A | 95% | 42% | -95% ▼ |

## Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| Clients Receiving Services | | N/A | N/A | 90% | 39% | N/A ▼ |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 100 Active Standard Outpatient Programs