

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	20	14	43%	▲
	Admits	1	3	-67%	▼
	Discharges		2	-100%	▼
	Service Hours	59	35	70%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 2 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div><div></div></div>	100%	80%	93%
✓ Participation in Treatment	<div><div></div></div>	100%	80%	92%
✓ General Satisfaction	<div><div></div></div>	100%	80%	92%
✓ Overall	<div><div></div></div>	100%	80%	91%
✓ Access	<div><div></div></div>	100%	80%	88%
✓ Outcome	<div><div></div></div>	100%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	20	100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	1	6%	9%	Female	13	65%	▲ 41%
26-34	2	12%	18%	Male	4	20%	▼ 58%
35-44	5	29%	25%	Transgender/Other	3	15%	▲ 0%
45-54			▼ 18%				
55-64	7	41%	▲ 19%				
65+	2	12%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Hispanic-Other	17	85%	▲ 12%	White/Caucasian	8	40%	▼ 59%
Unknown	3	15%	13%	Black/African American	4	20%	17%
Hispanic-Cuban			0%	Multiple Races	4	20%	▲ 1%
Hispanic-Mexican			1%	Other	3	15%	12%
Hisp-Puerto Rican			10%	Asian	1	5%	1%
Non-Hispanic			▼ 64%	Am. Indian/Native Alaskan			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			8%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	13	-8%
Admits	-	2	-100% ▼
Discharges	-	2	-100% ▼
Service Hours	35	35	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div>	N/A 96%
On-Time Periodic		
6 Month Updates	<div><div></div></div>	40% 81%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	<div><div></div></div>			33%

1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	11	92%	85%	85%	7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div><div></div></div>	10	83%	90%	96%	-7%

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

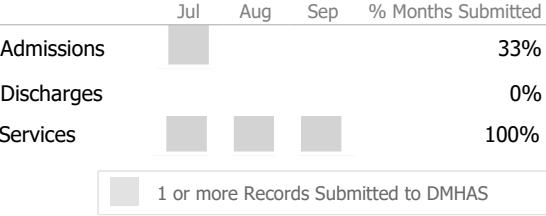
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	1	700% ▲
Admits	1	1	0%
Discharges	-	-	
Service Hours	24	-	

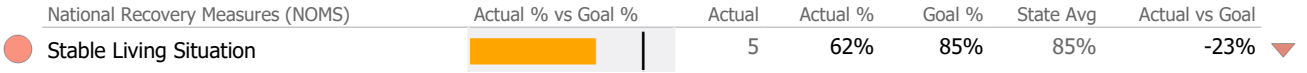
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	96%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 60%	81%

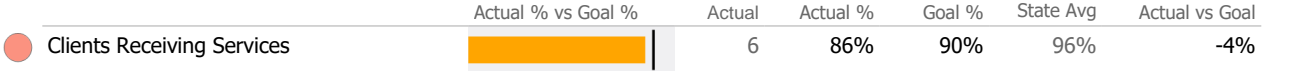
Data Submitted to DMHAS for Month



Recovery



Service Utilization



* State Avg based on 120 Active Supportive Housing – Scattered Site Programs