

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	20	14	43%	▲
	Admits	1	3	-67%	▼
	Discharges		2	-100%	▼
	Service Hours	59	35	70%	▲

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 2 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Case Management	20	100.0%

### Age

Age	#	%	State Avg
18-25	1	6%	9%
26-34	2	12%	18%
35-44	5	29%	25%
45-54			▼ 18%
55-64	7	41%	▲ 19%
65+	2	12%	11%

### Gender

Gender	#	%	State Avg
Female	13	65%	▲ 41%
Male	4	20%	▼ 58%
Transgender/Other	3	15%	▲ 0%

### Ethnicity

Ethnicity	#	%	State Avg
Hispanic-Other	17	85%	▲ 12%
Unknown	3	15%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			10%
Non-Hispanic			▼ 64%

### Race

Race	#	%	State Avg
White/Caucasian	8	40%	▼ 59%
Black/African American	4	20%	17%
Multiple Races	4	20%	▲ 1%
Other	3	15%	12%
Asian	1	5%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%
Unknown			8%

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	13	-8% 
Admits	-	2	-100% 
Discharges	-	2	-100% 
Service Hours	35	35	1%

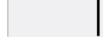
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	92%	85%	85%	7%

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		10	83%	90%	96%	-7%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	   N/A	96%

On-Time Periodic	Actual	State Avg
6 Month Updates		40% 81%

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions		0%
Discharges		0%
Services		33%

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

 1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	1	700%
Admits	1	1	0%
Discharges	-	-	
Service Hours	24	-	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		5	62%	85%	85%	-23%

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		6	86%	90%	96%	-4%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic		
6 Month Updates	60%	81%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%
Services	■	■	■	100%

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

■ 1 or more Records Submitted to DMHAS