

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	37	37	0%
	Admits	16	9	78% <span style="color: green;">▲</span>
	Discharges	1	2	-50% <span style="color: red;">▼</span>
	Service Hours	75	596	-87% <span style="color: red;">▼</span>
<span style="color: green;">▲</span> > 10% Over 1 Yr Ago		<span style="color: red;">▼</span> > 10% Under 1Yr Ago		

## Consumer Satisfaction Survey

(Based on 4 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	93%
✓ Participation in Treatment	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	92%
✓ General Satisfaction	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	92%
✓ Overall	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	91%
✓ Respect	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	91%
✓ Access	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	88%
✓ Outcome	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	83%

█ Satisfied % | █ Goal % | █ 0-80% | █ 80-100% | █ Goal Met | █ Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>			
	Case Management	37	100.0%

## Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	4	11%	9%	Male	27	73%	58%
26-34	11	30%	<span style="color: green;">▲</span> 18%	Female	10	27%	<span style="color: red;">▼</span> 41%
35-44	13	35%	25%	Transgender/Other			0%
45-54	5	14%	18%				
55-64	3	8%	<span style="color: red;">▼</span> 19%				
65+	1	3%	11%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Hispanic-Other	19	51%	<span style="color: green;">▲</span> 12%	Other	35	95%	<span style="color: green;">▲</span> 12%
Hisp-Puerto Rican	11	30%	<span style="color: green;">▲</span> 10%	Multiple Races	1	3%	1%
Hispanic-Cuban	5	14%	<span style="color: green;">▲</span> 0%	Unknown	1	3%	8%
Hispanic-Mexican	2	5%	1%	Am. Indian/Native Alaskan			1%
Non-Hispanic			<span style="color: red;">▼</span> 64%	Asian			1%
Unknown			<span style="color: red;">▼</span> 13%	Black/African American			<span style="color: red;">▼</span> 17%
				Hawaiian/Other Pacific Islander			0%
				White/Caucasian			<span style="color: red;">▼</span> 59%

█ Unique Clients | █ State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

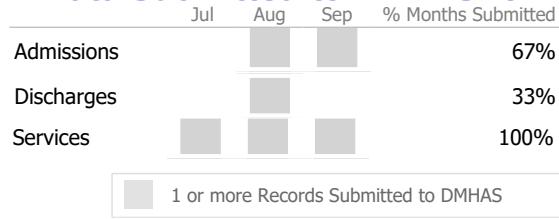
## Program Activity

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## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div style="width: 15%; background-color: orange;"></div>	15	94%	50%	78%	44% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month

▲ > 10% Over ▼ < 10% Under

Actual
Goal
✓ Goal Met
● Below Goal

\* State Avg based on 24 Active Outreach &amp; Engagement Programs