

Reporting Period: July 2025 -September 2025 (Data as of Dec 16, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	37	37	0%
	Admits	16	9	78% ▲
	Discharges	1	2	-50% ▼
	Service Hours	75	596	-87% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 4 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	37	100.0%

Client Demographics

Age	#	%	State Avg
18-25	4	11%	9%
26-34	11	30% ▲	18%
35-44	13	35%	25%
45-54	5	14%	18%
55-64	3	8% ▼	19%
65+	1	3%	11%

Gender	#	%	State Avg
Male	27	73% ▲	58%
Female	10	27% ▼	41%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Hispanic-Other	19	51% ▲	12%
Hisp-Puerto Rican	11	30% ▲	10%
Hispanic-Cuban	5	14% ▲	0%
Hispanic-Mexican	2	5%	1%
Non-Hispanic			64% ▼
Unknown			13% ▼

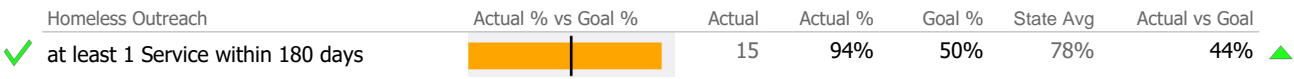
Race	#	%	State Avg
Other	35	95% ▲	12%
Multiple Races	1	3%	1%
Unknown	1	3%	8%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			17% ▼
Hawaiian/Other Pacific Islander			0%
White/Caucasian			59% ▼

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

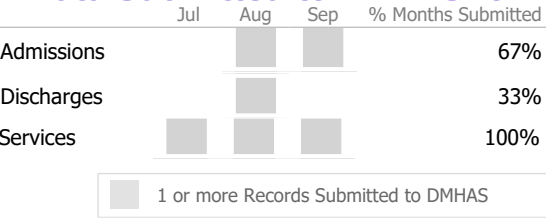
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	37	0%
Admits	16	9	78% ▲
Discharges	1	2	-50% ▼
Service Hours	75	596	-87% ▼

Service Engagement



Data Submitted to DMHAS for Month



\* State Avg based on 24 Active Outreach & Engagement Programs