Advanced Behavioral Health
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -September 2025   (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	592	549	8%	
	Admits	175	139	26%	▲
	Discharges	158	151	5%	
	Service Hours	4,476	3,763	19%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 149 FY25 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Overall		99%	80%	91%
✓	General Satisfaction		98%	80%	92%
✓	Participation in Treatment		98%	80%	92%
✓	Quality and Appropriateness		97%	80%	93%
✓	Respect		97%	80%	91%
✓	Access		96%	80%	88%
✓	Outcome		96%	80%	83%

Satisfied %		Goal %	0-80%	80-100%	✓ Goal Met	● Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Case Management		592	100.0%

Client Demographics

Age

Age		#	%		State Avg
18-25		6	1%		9%
26-34		87	15%		18%
35-44		229	39%	▲	25%
45-54		169	29%	▲	18%
55-64		98	17%		19%
65+		3	1%		11%

Gender

Gender		#	%	State Avg
Male		370	63%	58%
Female		221	37%	41%
Transgender/Other		1	0%	0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		314	53%	▼	64%
Unknown		257	43%	▲	13%
Hisp-Puerto Rican		18	3%		10%
Hispanic-Other		3	1%	▼	12%
Hispanic-Cuban					0%
Hispanic-Mexican					1%

Race

Race		#	%		State Avg
White/Caucasian		221	37%	▼	59%
Unknown		174	29%	▲	8%
Other		100	17%		12%
Black/African American		93	16%		17%
Asian		2	0%		1%
Am. Indian/Native Alaskan		1	0%		1%
Hawaiian/Other Pacific Islander		1	0%		0%
Multiple Races					1%

Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

ERSC-SA CM780724
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	252	238	6%	
Admits	99	67	48%	▲
Discharges	61	86	-29%	▼
Service Hours	1,656	773	114%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		93%	88%

On-Time Periodic		Actual	State Avg
6 Month Updates		71%	44%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		29	48%	50%	60%	-2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		209	82%	N/A	69%	N/A	
✓ Employed		96	38%	20%	28%	18%	▲
✓ Self Help		184	72%	60%	47%	12%	▲
✓ Stable Living Situation		225	88%	80%	67%	8%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		142	91%	90%	93%	1%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS
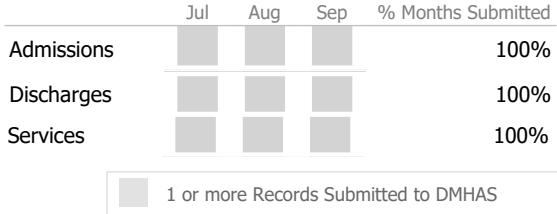
▲ > 10% Over   ▼ < 10% Under
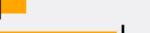
Actual | Goal   ✓ Goal Met   ● Below Goal

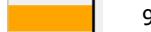* State Avg based on 8 Active Standard Case Management Programs

GAInten.Case Mgmt780725
Advanced Behavioral Health
Addiction - Case Management - Intensive Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	345	315	10%	
Admits	76	72	6%	
Discharges	97	65	49%	▲
Service Hours	2,819	2,990	-6%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		91%	91%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		85%	85%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		309	89%	50%	85%	39%	▲
Social Support		310	89%	N/A	89%	N/A	
✓ Self Help		258	74%	60%	75%	14%	▲
✓ Employed		116	33%	20%	36%	13%	▲
🔴 Stable Living Situation		267	77%	80%	78%	-3%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		264	97%	90%	97%	7%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	│ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 2 Active Intensive Case Management Programs