

Reporting Period: July 2025 -September 2025 (Data as of Dec 16, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	4,661	4,823	-3%
	Admits	678	666	2%
	Discharges	773	785	-2%
	Service Hours	979	1,041	-6%
	Bed Days	7,879	7,270	8%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 2,818 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		91%	80%	92%
✓ Overall		90%	80%	91%
✓ Quality and Appropriateness		90%	80%	93%
✓ Respect		90%	80%	91%
✓ General Satisfaction		89%	80%	92%
✓ Access		86%	80%	88%
✓ Outcome		85%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Medication Assisted Treatment	3,866	78.1%
	Outpatient	489	9.9%
	Residential Services	282	5.7%
	Recovery Support	144	2.9%
	Employment Services	95	1.9%
Mental Health			
	Case Management	66	1.3%
	Employment Services	11	0.2%

Client Demographics

Age				#	%	State Avg
18-25				60	1%	9%
26-34				628	13%	18%
35-44				1,564	34%	25%
45-54				1,104	24%	18%
55-64				868	19%	19%
65+				437	9%	11%
Gender				#	%	State Avg
Male				3,057	66%	58%
Female				1,597	34%	41%
Transgender/Other				8	0%	0%
Ethnicity				#	%	State Avg
Non-Hispanic				3,928	84%	▲ 64%
Hisp-Puerto Rican				457	10%	10%
Unknown				138	3%	13%
Hispanic-Other				132	3%	12%
Hispanic-Cuban				4	0%	0%
Hispanic-Mexican				3	0%	1%
Race				#	%	State Avg
White/Caucasian				3,456	74%	▲ 59%
Other				620	13%	12%
Black/African American				516	11%	17%
Unknown				34	1%	8%
Multiple Races				14	0%	1%
Asian				9	0%	1%
Am. Indian/Native Alaskan				8	0%	1%
Hawaiian/Other Pacific Islander				5	0%	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	21	5%
Admits	16	10	60% ▲
Discharges	13	15	-13% ▼
Bed Days	767	833	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	84%
Valid TEDS Data	<div><div></div></div> 100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> N/A	8%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	<div><div></div></div> 100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	11	85%	70%	77%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge	<div><div></div></div>	11	85%	85%	93%	0%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge	<div><div></div></div>	4	36%	90%	59%	-54% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div><div></div></div>	16	73%	70%	70%	3%
✓ Improved/Maintained Function Score	<div><div></div></div>	13	100%	95%	87%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div><div></div></div>	12	56 days	0.5	69%	90%	79%	-21% ▼

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Discharges	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 18 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	489	527	-7%
Admits	94	125	-25% ▼
Discharges	90	153	-41% ▼
Service Hours	778	843	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	92%
Valid TEDS Data	<div><div></div></div> 97%	47%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 2%	7%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	25	28%	50%	54%	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	268	53%	N/A	28%	N/A
Not Arrested	<div><div></div></div>	278	55%	75%	37%	-20% ▼
Abstinence/Reduced Drug Use	<div><div></div></div>	166	33%	55%	19%	-22% ▼
Employed	<div><div></div></div>	99	20%	50%	20%	-30% ▼
Stable Living Situation	<div><div></div></div>	258	51%	95%	36%	-44% ▼
Self Help	<div><div></div></div>	29	6%	60%	11%	-54% ▼
Improved/Maintained Function Score	<div><div></div></div>	86	21%	75%	16%	-54% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	331	81%	90%	50%	-9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	26	28%	75%	63%	-47% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Discharges	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Services	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	319	263	21% ▲
Admits	118	134	-12% ▼
Discharges	96	108	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	97%
Valid TEDS Data	89%	95%
On-Time Periodic		
6 Month Updates	0%	55%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	96	100%	50%	62%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	299	92%	N/A	78%	N/A
✓ Abstinence/Reduced Drug Use	<div><div></div></div>	210	65%	50%	63%	15% ▲
● Self Help	<div><div></div></div>	98	30%	60%	36%	-30% ▼
● Employed	<div><div></div></div>	5	2%	40%	42%	-38% ▼
● Not Arrested	<div><div></div></div>	99	31%	75%	85%	-44% ▼
● Improved/Maintained Function Score	<div><div></div></div>	90	50%	75%	30%	-25% ▼
● Stable Living Situation	<div><div></div></div>	33	10%	90%	80%	-80% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year	<div><div></div></div>	43	13%	50%	73%	-37% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3,596	3,814	-6%
Admits	222	237	-6%
Discharges	297	345	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	97%
Valid TEDS Data	<div><div></div></div> 97%	95%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 38%	55%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div><div></div></div>	116	39%	50%	62%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	3,197	88%	N/A	78%	N/A
✓ Abstinence/Reduced Drug Use	<div><div></div></div>	2,674	74%	50%	63%	24% ▲
✓ Not Arrested	<div><div></div></div>	3,238	89%	75%	85%	14% ▲
✓ Employed	<div><div></div></div>	1,665	46%	40%	42%	6%
● Stable Living Situation	<div><div></div></div>	3,143	86%	90%	80%	-4%
● Self Help	<div><div></div></div>	720	20%	60%	36%	-40% ▼
● Improved/Maintained Function Score	<div><div></div></div>	162	5%	75%	30%	-70% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year	<div><div></div></div>	2,963	82%	50%	73%	32% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Discharges	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	260	211	23% ▲
Admits	186	138	35% ▲
Discharges	190	146	30% ▲
Bed Days	7,112	6,437	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 99%	84%
Valid TEDS Data	<div><div></div></div> 100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> N/A	8%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	<div><div></div></div> 100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	146	77%	70%	77%	7%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge	<div><div></div></div>	169	89%	85%	93%	4%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge	<div><div></div></div>	96	66%	90%	59%	-24% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div><div></div></div>	216	82%	70%	70%	12% ▲
✓ Improved/Maintained Function Score	<div><div></div></div>	188	99%	95%	87%	4%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div><div></div><div></div><div></div></div>	78	41 days	0.3	99%	90%	79%	9%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Discharges	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 18 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	8	38% ▲
Admits	4	-	
Discharges	5	2	150% ▲
Service Hours	33	20	69% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	91%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	96%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div><div></div></div>	<div><div></div></div>		67%
Discharges	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Services	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%

1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div><div></div></div>	6	55%	35%	42%	20% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	7	100%	90%	98%	10%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met Below Goal

* State Avg based on 36 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	1	6800% ▲
Admits	6	-	
Discharges	-	1	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	<div></div>	N/A
Valid MH/SU Diagnosis	<div></div>	8%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>		<div></div>	67%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 11 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	75		
Admits	14	-	
Discharges	5	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	<div></div>	N/A
Valid MH/SU Diagnosis	<div></div>	8%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>		<div></div>	67%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 11 Active Peer Based Mentoring Programs

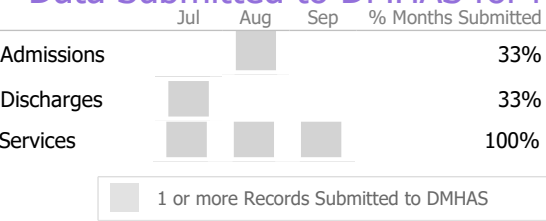
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	61	8%
Admits	3	10	-70% ▼
Discharges	2	-	
Service Hours	-	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div><div></div></div>	3	100%	50%	92%	50% ▲

Data Submitted to DMHAS for Month



* State Avg based on 53 Active Outreach & Engagement Programs