

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	4	5	-20%	▼
	Admits				
	Discharges				
	Service Hours	26	11	139%	▲
			▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago	

## Consumer Satisfaction Survey

(Based on 19 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	100%   100%	100%	80%	93%
✓ Participation in Treatment	100%   100%	100%	80%	92%
✓ General Satisfaction	100%   100%	100%	80%	92%
✓ Overall	100%   100%	100%	80%	91%
✓ Respect	100%   100%	100%	80%	91%
✓ Access	100%   100%	100%	80%	88%
● Outcome	74%   80%	74%	80%	83%

 Satisfied % |  Goal % |  0-80% |  80-100% |  Goal Met |  Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Case Management	4	100.0%

## Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	1	25%	9%	Female	2	50%	41%
26-34	1	25%	18%	Male	2	50%	58%
35-44	2	50%	▲ 25%	Transgender/Other			0%
45-54			18%				
55-64			19%				
65+	1	25%	▲ 11%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	4	100 %	▲ 64%	White/Caucasian	3	75%	▲ 59%
Hispanic-Cuban			0%	Black/African American	1	25%	17%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			1%
Hispanic-Other			12%	Asian			1%
Hisp-Puerto Rican			10%	Multiple Races			1%
Unknown			13%	Hawaiian/Other Pacific Islander			0%
				Other			12%
				Unknown			8%

 Unique Clients |  State Avg |  > 10% Over State Avg |  > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	5	-20%	▼
Admits	-	-		
Discharges	-	-		
Service Hours	26	11	139%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		4	100%	85%	85%	15% 

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	96%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		100%	96%
On-Time Periodic 6 Month Updates		100%	81%

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	 100%

 > 10% Over  < 10% Under Actual  Goal  Goal Met  Below Goal

\* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

 1 or more Records Submitted to DMHAS