

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

| Monthly Trend | Measure        | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
|               | Unique Clients | 23     | 23       | 0%         |
|               | Admits         | 4      | 4        | 0%         |
|               | Discharges     | 8      | 3        | 167% ▲     |
|               | Service Hours  | 110    | 109      | 1%         |
|               | Bed Days       | 1,626  | 1,802    | -10%       |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 11 FY25 Surveys)

| Question Domain               | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Participation in Treatment  |                      | 91%         | 80%    | 92%       |
| ✓ Overall                     |                      | 91%         | 80%    | 91%       |
| ✓ Access                      |                      | 91%         | 80%    | 88%       |
| ✓ General Satisfaction        |                      | 89%         | 80%    | 92%       |
| ✓ Quality and Appropriateness |                      | 82%         | 80%    | 93%       |
| ● Respect                     |                      | 70%         | 80%    | 91%       |
| ● Outcome                     |                      | 70%         | 80%    | 83%       |

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

| Program Type  | Level of Care Type   | #  | %      |
|---------------|----------------------|----|--------|
| Mental Health | Residential Services | 23 | 100.0% |

Client Demographics

| Age                             | #  | %   | State Avg |
|---------------------------------|----|-----|-----------|
| 18-25                           | 18 | 82% | ▲ 9%      |
| 26-34                           | 4  | 18% | 18%       |
| 35-44                           |    |     | ▼ 25%     |
| 45-54                           |    |     | ▼ 18%     |
| 55-64                           |    |     | ▼ 19%     |
| 65+                             |    |     | ▼ 11%     |
| Gender                          | #  | %   | State Avg |
| Male                            | 19 | 83% | ▲ 58%     |
| Female                          | 4  | 17% | ▼ 41%     |
| Transgender/Other               |    |     | 0%        |
| Ethnicity                       | #  | %   | State Avg |
| Non-Hispanic                    | 13 | 57% | 64%       |
| Hisp-Puerto Rican               | 9  | 39% | ▲ 10%     |
| Hispanic-Other                  | 1  | 4%  | 12%       |
| Hispanic-Cuban                  |    |     | 0%        |
| Hispanic-Mexican                |    |     | 1%        |
| Unknown                         |    |     | ▼ 13%     |
| Race                            | #  | %   | State Avg |
| Other                           | 9  | 39% | ▲ 12%     |
| Black/African American          | 7  | 30% | ▲ 17%     |
| White/Caucasian                 | 4  | 17% | ▼ 59%     |
| Unknown                         | 2  | 9%  | 8%        |
| Multiple Races                  | 1  | 4%  | 1%        |
| Am. Indian/Native Alaskan       |    |     | 1%        |
| Asian                           |    |     | 1%        |
| Hawaiian/Other Pacific Islander |    |     | 0%        |

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 5      | 5        | 0%         |
| Admits         | 1      | 1        | 0%         |
| Discharges     | 1      | 1        | 0%         |
| Bed Days       | 312    | 308      | 1%         |

Data Submission Quality

| Data Entry            | Actual                      | State Avg |
|-----------------------|-----------------------------|-----------|
| Valid NOMS Data       | <div><div></div></div> 95%  | 94%       |
| On-Time Periodic      |                             |           |
| 6 Month Updates       | <div><div></div></div> 100% | 92%       |
| Diagnosis             |                             |           |
| Valid MH/SU Diagnosis | <div><div></div></div> 100% | 98%       |

Discharge Outcomes

|                                                      | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| <div>●</div> Treatment Completed Successfully        | <div><div></div></div> | 0      | 0%       | 75%    | 51%       | -75% ▼         |
|                                                      | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| <div>✓</div> No Re-admit within 30 Days of Discharge | <div><div></div></div> | 1      | 100%     | 85%    | 76%       | 15% ▲          |
|                                                      | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up within 30 Days of Discharge                | <div><div></div></div> | N/A    | N/A      | 90%    | 63%       | N/A            |

Recovery

| National Recovery Measures (NOMS)               | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| <div>●</div> Improved/Maintained Function Score | <div><div></div></div> | 0      | 0%       | 75%    | 48%       | -75% ▼         |

Bed Utilization

|                                   | 12 Months Trend        | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|------|----------|----------|----------|--------|-----------|----------------|
| <div>●</div> Avg Utilization Rate | <div><div></div></div> | 4    | 470 days | 0.8      | 85%      | 90%    | 85%       | -5%            |

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

|            | Jul                    | Aug | Sep                    | % Months Submitted |
|------------|------------------------|-----|------------------------|--------------------|
| Admissions |                        |     | <div><div></div></div> | 33%                |
| Discharges | <div><div></div></div> |     |                        | 33%                |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4      | 4        | 0%         |
| Admits         | 1      | 1        | 0%         |
| Discharges     | 1      | 1        | 0%         |
| Bed Days       | 234    | 240      | -3%        |

Data Submission Quality

| Data Entry            | Actual                      | State Avg |
|-----------------------|-----------------------------|-----------|
| Valid NOMS Data       | <div><div></div></div> 100% | 94%       |
| On-Time Periodic      |                             |           |
| 6 Month Updates       | <div><div></div></div> 100% | 92%       |
| Diagnosis             |                             |           |
| Valid MH/SU Diagnosis | <div><div></div></div> 100% | 98%       |

Discharge Outcomes

|                                                      | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal    |
|------------------------------------------------------|------------------------|--------|----------|--------|-----------|-------------------|
| <div>●</div> Treatment Completed Successfully        | <div><div></div></div> | 0      | 0%       | 75%    | 51%       | -75% <div>▼</div> |
|                                                      | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal    |
| <div>✓</div> No Re-admit within 30 Days of Discharge | <div><div></div></div> | 1      | 100%     | 85%    | 76%       | 15% <div>▲</div>  |
|                                                      | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal    |
| Follow-up within 30 Days of Discharge                | <div><div></div></div> | N/A    | N/A      | 90%    | 63%       | N/A               |

Recovery

| National Recovery Measures (NOMS)               | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal    |
|-------------------------------------------------|------------------------|--------|----------|--------|-----------|-------------------|
| <div>●</div> Improved/Maintained Function Score | <div><div></div></div> | 0      | 0%       | 75%    | 48%       | -75% <div>▼</div> |

Bed Utilization

|                                                                     | 12 Months Trend        | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------------------------------------|------------------------|------|----------|----------|----------|--------|-----------|----------------|
| <div>●</div> Avg Utilization Rate                                   | <div><div></div></div> | 3    | 319 days | 0.8      | 85%      | 90%    | 85%       | -5%            |
| <div><div>&lt; 90%</div><div>90-110%</div><div>&gt;110%</div></div> |                        |      |          |          |          |        |           |                |

Data Submitted to DMHAS for Month

|                                                            | Jul | Aug                    | Sep                    | % Months Submitted |
|------------------------------------------------------------|-----|------------------------|------------------------|--------------------|
| Admissions                                                 |     |                        | <div><div></div></div> | 33%                |
| Discharges                                                 |     | <div><div></div></div> |                        | 33%                |
| <div><div>1 or more Records Submitted to DMHAS</div></div> |     |                        |                        |                    |

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 2      | 3        | -33%       | ▼ |
| Admits         | -      | 1        | -100%      | ▼ |
| Discharges     | -      | -        |            |   |
| Service Hours  | 51     | 58       | -12%       | ▼ |
| Bed Days       | 184    | 234      | -21%       | ▼ |

Data Submission Quality

| Data Entry            | Actual                      | State Avg |
|-----------------------|-----------------------------|-----------|
| Valid NOMS Data       | <div><div></div></div> 100% | 94%       |
| On-Time Periodic      |                             |           |
| 6 Month Updates       | <div><div></div></div> 100% | 92%       |
| Diagnosis             |                             |           |
| Valid MH/SU Diagnosis | <div><div></div></div> 100% | 98%       |

Discharge Outcomes

|                                         | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        | <div><div></div></div> | N/A    | N/A      | 75%    | 51%       | N/A            |
| No Re-admit within 30 Days of Discharge | <div><div></div></div> | N/A    | N/A      | 85%    | 76%       | N/A            |
| Follow-up within 30 Days of Discharge   | <div><div></div></div> | N/A    | N/A      | 90%    | 63%       | N/A            |

Recovery

| National Recovery Measures (NOMS)  | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Function Score | <div><div></div></div> | 0      | 0%       | 75%    | 48%       | -75% ▼         |

Bed Utilization

|                      | 12 Months Trend        | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|------------------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | <div><div></div></div> | 3    | 567 days | 1.5      | 67%      | 90%    | 85%       | -23% ▼         |

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

|            | Jul                    | Aug                    | Sep                    | % Months Submitted |
|------------|------------------------|------------------------|------------------------|--------------------|
| Admissions |                        |                        |                        | 0%                 |
| Discharges |                        |                        |                        | 0%                 |
| Services   | <div><div></div></div> | <div><div></div></div> | <div><div></div></div> | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 8      | 7        | 14% ▲      |
| Admits         | 2      | -        |            |
| Discharges     | 3      | 1        | 200% ▲     |
| Bed Days       | 425    | 596      | -29% ▼     |

Data Submission Quality

| Data Entry            | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data       | 89%    | 86%       |
| On-Time Periodic      |        |           |
| 6 Month Updates       | 100%   | 95%       |
| Diagnosis             |        |           |
| Valid MH/SU Diagnosis | 100%   | 100%      |

Discharge Outcomes

|                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      |                    | 0      | 0%       | 60%    | 60%       | -60% ▼         |
|                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up within 30 Days of Discharge |                    | N/A    | N/A      | 90%    | 83%       | N/A            |

Recovery

| National Recovery Measures (NOMS)  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed                           |                    | 6      | 75%      | 25%    | 16%       | 50% ▲          |
| Stable Living Situation            |                    | 7      | 88%      | 95%    | 95%       | -7%            |
| Social Support                     |                    | 4      | 50%      | 60%    | 86%       | -10%           |
| Self Help                          |                    | 2      | 25%      | N/A    | 58%       | N/A            |
| Improved/Maintained Function Score |                    | 1      | 14%      | 95%    | 54%       | -81% ▼         |

Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 8    | 568 days | 1.0      | 58%      | 90%    | 91%       | -32% ▼         |

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 67%                |
| Discharges |     |     |     | 67%                |

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 63 Active Supervised Apartments Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 3      | 2        | 50%        | ▲ |
| Admits         | -      | 1        | -100%      | ▼ |
| Discharges     | -      | -        |            |   |
| Service Hours  | 38     | 21       | 82%        | ▲ |
| Bed Days       | 276    | 148      | 86%        | ▲ |

Data Submission Quality

| Data Entry            | Actual                      | State Avg |
|-----------------------|-----------------------------|-----------|
| Valid NOMS Data       | <div><div></div></div> 100% | 86%       |
| On-Time Periodic      |                             |           |
| 6 Month Updates       | <div><div></div></div> 100% | 95%       |
| Diagnosis             |                             |           |
| Valid MH/SU Diagnosis | <div><div></div></div> 100% | 100%      |

Discharge Outcomes

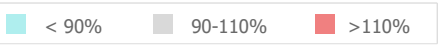
|                                       | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      | <div><div></div></div> | N/A    | N/A      | 60%    | 60%       | N/A            |
|                                       | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up within 30 Days of Discharge | <div><div></div></div> | N/A    | N/A      | 90%    | 83%       | N/A            |

Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Employed                           | <div><div></div></div> | 2      | 67%      | 25%    | 16%       | 42% ▲          |
| ✓ Social Support                     | <div><div></div></div> | 3      | 100%     | 60%    | 86%       | 40% ▲          |
| ✓ Stable Living Situation            | <div><div></div></div> | 3      | 100%     | 95%    | 95%       | 5%             |
| Self Help                            | <div><div></div></div> | 1      | 33%      | N/A    | 58%       | N/A            |
| ● Improved/Maintained Function Score | <div><div></div></div> | 0      | 0%       | 95%    | 54%       | -95% ▼         |

Bed Utilization

|                        | 12 Months Trend                              | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|----------------------------------------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | <div><div></div><div></div><div></div></div> | 3    | 511 days | 1.0      | 100%     | 90%    | 91%       | 10%            |



Data Submitted to DMHAS for Month



\* State Avg based on 63 Active Supervised Apartments Programs