

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	33	29	17%	▲
	Admits	25	18	39%	▲
	Discharges	24	17	41%	▲
	Service Hours		-		
	Bed Days	1,688	1,364	24%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 19 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Outcome		100%	80%	83%
✓ Access		95%	80%	88%
✓ Participation in Treatment		94%	80%	92%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	34	100.0%

Client Demographics

Age	#	%	State Avg
18-25	2	6%	9%
26-34	6	18%	18%
35-44	9	26%	25%
45-54	11	32%	▲ 18%
55-64	6	18%	19%
65+			▼ 11%

Gender	#	%	State Avg
Male	33	97%	▲ 58%
Female	1	3%	▼ 41%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	25	74%	64%
Hisp-Puerto Rican	8	24%	▲ 10%
Unknown	1	3%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			▼ 12%

Race	#	%	State Avg
Black/African American	16	47%	▲ 17%
White/Caucasian	8	24%	▼ 59%
Unknown	7	21%	▲ 8%
Other	3	9%	12%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	9	78% ▲
Admits	10	4	150% ▲
Discharges	9	6	50% ▲
Bed Days	565	446	27% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	N/A	18%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	1	1	1	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	56%	85%	67%	-29% ▼
No Re-admit within 30 Days of Discharge		9	100%	85%	85%	15% ▲
Follow-up within 30 Days of Discharge		1	20%	90%	60%	-70% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		14	88%	70%	94%	18% ▲
Improved/Maintained Function Score		9	100%	75%	58%	25% ▲
Employed		6	38%	60%	20%	-22% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		7	63 days	0.4	88%	90%	91%	-2%

< 90%

90-110%

>110%

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	23	22% ▲
Admits	15	14	7%
Discharges	15	11	36% ▲
Bed Days	1,123	918	22% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	84%
Valid TEDS Data	100%	97%
On-Time Periodic		
6 Month Updates	N/A	8%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		11	73%	70%	77%	3%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	No Re-admit within 30 Days of Discharge		14	93%	85%	93%	8%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Follow-up within 30 Days of Discharge		10	91%	90%	59%	1%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Abstinence/Reduced Drug Use		16	57%	70%	71%	-13% ▼
✓	Improved/Maintained Function Score		15	100%	95%	87%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate		15	72 days	0.5	81%	90%	79%	-9%

< 90%

90-110%

>110%