Yale University-Behavioral Health
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -September 2025   (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	266	292	-9%
	Admits	19	24	-21% ▼
	Discharges	23	25	-8%
	Service Hours	475	457	4%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 115 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Access		97%	80%	88%
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		97%	80%	91%
✓ Respect		95%	80%	91%
✓ General Satisfaction		95%	80%	92%
🔴 Outcome		77%	80%	83%

Legend: ▮ Satisfied % | Goal %   ▬ 0-80%   ▬ 80-100%   ✓ Goal Met   🔴 Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		266	100.0%

Client Demographics

Age

	#	%	State Avg
18-25	19	7%	9%
26-34	29	11%	18%
35-44	34	13% ▼	25%
45-54	42	16%	18%
55-64	70	26%	19%
65+	72	27% ▲	11%

Gender

	#	%	State Avg
Female	135	51%	41%
Male	131	49%	58%
Transgender/Other			0%

Race

	#	%	State Avg
White/Caucasian	145	55%	59%
Black/African American	69	26%	17%
Other	36	14%	12%
Multiple Races	10	4%	1%
Asian	4	2%	1%
Unknown	2	1%	8%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	227	85% ▲	64%
Hispanic-Other	28	11%	12%
Hisp-Puerto Rican	4	2%	10%
Unknown	4	2% ▼	13%
Hispanic-Mexican	2	1%	1%
Hispanic-Cuban	1	0%	0%

Legend: ▮ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Outpatient Services
Yale University-Behavioral Health
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	266	292	-9%
Admits	19	24	-21% ▼
Discharges	23	25	-8%
Service Hours	475	457	4%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		99%	89%

On-Time Periodic		Actual	State Avg
6 Month Updates		99%	50%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		10	43%	50%	45%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		241	91%	60%	55%	31% ▲
✓ Stable Living Situation		260	98%	95%	69%	3%
✓ Improved/Maintained Function Score		202	86%	75%	34%	11% ▲
🔴 Employed		77	29%	30%	28%	-1%
Self Help		11	4%	N/A	21%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		247	100%	90%	88%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		17	89%	75%	75%	14% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 76 Active Standard Outpatient Programs