

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	170	149	15%	▲
	Admits	17	12	42%	▲
	Discharges	1	4	-75%	▼
	Service Hours	282	242	17%	▲

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 81 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ General Satisfaction		91%	80%	92%
✓ Overall		90%	80%	91%
✓ Access		90%	80%	88%
✓ Quality and Appropriateness		89%	80%	93%
✓ Respect		88%	80%	91%
● Outcome		68%	80%	83%

Satisfied %

Goal %

0-80%

80-100%

✓ Goal Met

● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	171	100.0%

Client Demographics

Age	#	%	State Avg
18-25	15	9%	9%
26-34	23	14%	18%
35-44	15	9%	25%
45-54	34	20%	18%
55-64	50	29%	19%
65+	33	19%	11%

Gender	#	%	State Avg
Female	114	67%	41%
Male	53	31%	58%
Transgender/Other	4	2%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	130	76%	64%
Hisp-Puerto Rican	17	10%	10%
Unknown	12	7%	13%
Hispanic-Other	11	6%	12%
Hispanic-Cuban	1	1%	0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	81	47%	59%
Black/African American	53	31%	17%
Other	22	13%	12%
Am. Indian/Native Alaskan	6	4%	1%
Unknown	5	3%	8%
Asian	4	2%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients

State Avg

▲ > 10% Over State Avg

▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 92%	89%
On-Time Periodic	6 Month Updates	ActualState Avg
	<div><div></div></div> 82%	50%
Diagnosis	Valid MH/SU Diagnosis	ActualState Avg
	<div><div></div></div> 100%	98%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges		<div></div>		33%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div></div> Treatment Completed Successfully	<div><div></div></div>	0	0%	50%	45%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>✓</div> Social Support	<div><div></div></div>	150	88%	60%	55%	28% ▲
<div>✓</div> Stable Living Situation	<div><div></div></div>	162	95%	95%	69%	0%
<div></div> Employed	<div><div></div></div>	45	26%	30%	28%	-4%
Self Help	<div><div></div></div>	12	7%	N/A	21%	N/A
<div></div> Improved/Maintained Function Score	<div><div></div></div>	1	1%	75%	34%	-74% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>✓</div> Clients Receiving Services	<div><div></div></div>	145	94%	90%	88%	4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div></div> 2 or more Services within 30 days	<div><div></div></div>	7	41%	75%	75%	-34% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal

✓

 Goal Met Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge	<div></div>	N/A	N/A	85%	91%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div></div>	N/A	N/A	90%	54%	N/A

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
<div></div> Avg Utilization Rate		7	N/A	N/A	0%	90%	61%	-90%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 13 Active Respite Bed Programs