

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	19	20	-5%
	Admits	1		
	Discharges		1	-100% ▼
	Service Hours	130	74	75% ▲

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 45 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		95%	80%	92%
✓ Outcome		95%	80%	83%
✓ Overall		93%	80%	91%
✓ General Satisfaction		89%	80%	92%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	19	100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25			9%	Male	13	68%	58%
26-34	1	5%	18% ▼	Female	6	32%	41%
35-44	2	11%	25% ▼	Transgender/Other			0%
45-54	2	11%	18%				
55-64	12	63%	19% ▲				
65+	2	11%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Hispanic-Other	19	100%	12% ▲	Multiple Races	9	47%	1% ▲
Hispanic-Cuban			0%	Black/African American	6	32%	17% ▲
Hispanic-Mexican			1%	White/Caucasian	3	16%	59% ▼
Hisp-Puerto Rican			10%	Asian	1	5%	1%
Non-Hispanic			64% ▼	Am. Indian/Native Alaskan			1%
Unknown			13% ▼	Hawaiian/Other Pacific Islander			0%
				Other			12% ▼
				Unknown			8%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

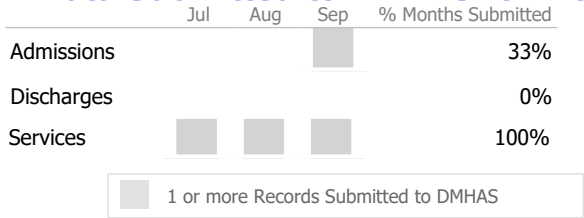
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	20	-5%
Admits	1	-	
Discharges	-	1	-100% ▼
Service Hours	130	74	75% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	99%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	83%

Data Submitted to DMHAS for Month



Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	17	89%	85%	86%	4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	18	100%	90%	94%	10%



* State Avg based on 69 Active Supportive Housing – Development Programs