

## Provider Activity

| Monthly Trend         | Measure        | Actual                | 1 Yr Ago | Variance % |
|-----------------------|----------------|-----------------------|----------|------------|
|                       | Unique Clients | 19                    | 20       | -5%        |
|                       | Admits         | 1                     |          |            |
|                       | Discharges     |                       | 1        | -100% ▼    |
|                       | Service Hours  | 130                   | 74       | 75% ▲      |
| ▲ > 10% Over 1 Yr Ago |                | ▼ > 10% Under 1Yr Ago |          |            |

## Consumer Satisfaction Survey

(Based on 45 FY25 Surveys)

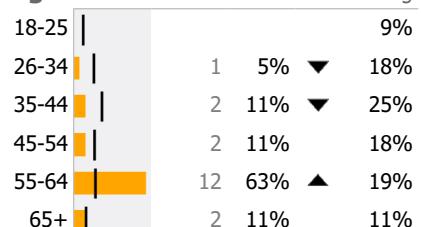
| Question Domain               | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Respect                     |                      | 100%        | 80%    | 91%       |
| ✓ Access                      |                      | 100%        | 80%    | 88%       |
| ✓ Quality and Appropriateness |                      | 95%         | 80%    | 93%       |
| ✓ Participation in Treatment  |                      | 95%         | 80%    | 92%       |
| ✓ Outcome                     |                      | 95%         | 80%    | 83%       |
| ✓ Overall                     |                      | 93%         | 80%    | 91%       |
| ✓ General Satisfaction        |                      | 89%         | 80%    | 92%       |

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

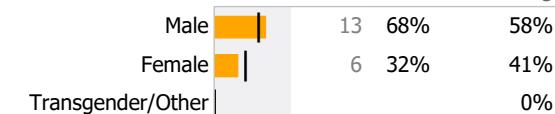
## Clients by Level of Care

| Program Type         | Level of Care Type | #  | %      |
|----------------------|--------------------|----|--------|
| <b>Mental Health</b> |                    |    |        |
|                      | Case Management    | 19 | 100.0% |

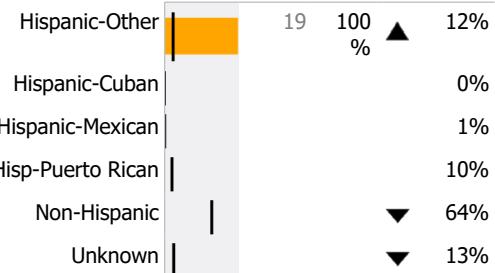
## Age



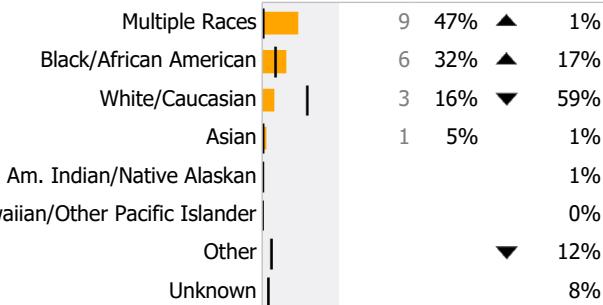
## Gender



## Ethnicity



## Race



Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

## Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 19     | 20       | -5%        |
| Admits         | 1      | -        |            |
| Discharges     | -      | 1        | -100% ▼    |
| Service Hours  | 130    | 74       | 75% ▲      |

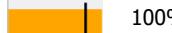
## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal %  | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation         |  | 17     | 89%      | 85%    | 86%       | 4%             |

## Service Utilization

| Clients Receiving Services   | Actual % vs Goal %  | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |  | 18     | 100%     | 90%    | 94%       | 10%            |

## Data Submission Quality

| Data Entry                          | Actual  | State Avg |     |
|-------------------------------------|---|-----------|-----|
| Valid NOMS Data                     |  | 100%      | 99% |
| On-Time Periodic<br>6 Month Updates |  | 100%      | 83% |

## Data Submitted to DMHAS for Month

|            | Jul   | Aug   | Sep   | % Months Submitted |
|------------|---|---|---|--------------------|
| Admissions |  |   |   | 33%                |
| Discharges |  |   |   | 0%                 |
| Services   |  |  |  | 100%               |

▲ > 10% Over   ▼ < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 69 Active Supportive Housing – Development Programs

 1 or more Records Submitted to DMHAS