

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	6,925	6,328	9%
	Admits	1,535	1,691	-9%
	Discharges	1,246	1,447	-14% ▼
	Service Hours	5,458	3,512	55% ▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

(Based on 296 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		94%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		93%	80%	91%
✓ Participation in Treatment		93%	80%	92%
✓ General Satisfaction		89%	80%	92%
✓ Access		89%	80%	88%
✓ Outcome		80%	80%	83%

Satisfied %   |   Goal %   |   0-80%   |   80-100%   |   Goal Met   |   Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>			
	Outpatient	4,541	64.6%
	Intake	524	7.5%
Medication Assisted Treatment			
		69	1.0%
	Case Management	61	0.9%
	IOP	57	0.8%
<b>Forensic SA</b>			
	Forensics Community-based	1,254	17.8%
	Case Management	24	0.3%
<b>Mental Health</b>			
	Outpatient	498	7.1%

## Client Demographics

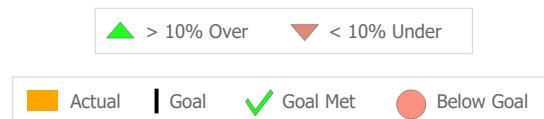
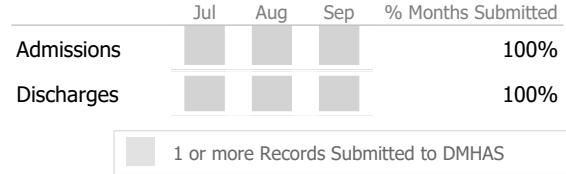
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	973	14%	9%	Male	4,084	59%	58%
26-34	1,725	25%	18%	Female	2,840	41%	41%
35-44	1,835	27%	25%	Transgender/Other	7	0%	0%
45-54	1,061	15%	18%				
55-64	866	13%	19%				
65+	406	6%	11%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	3,093	45%	64% ▼	White/Caucasian	3,360	48%	59% ▼
Unknown	2,304	33%	13% ▲	Unknown	1,300	19%	8% ▲
Hispanic-Other	795	11%	12%	Black/African American	1,246	18%	17%
Hisp-Puerto Rican	682	10%	10%	Other	841	12%	12%
Hispanic-Mexican	43	1%	1%	Asian	77	1%	1%
Hispanic-Cuban	14	0%	0%	Am. Indian/Native Alaskan	48	1%	1%
				Multiple Races	48	1%	1%
				Hawaiian/Other Pacific Islander	11	0%	0%

Unique Clients   |   State Avg   |   > 10% Over State Avg   |   > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	523	601	-13%	▼
Admits	628	716	-12%	▼
Discharges	628	716	-12%	▼

## Data Submitted to DMHAS for Month



\* State Avg based on 1 Active Central Intake Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	74	50	48%	▲
Admits	16	9	78%	▲
Discharges	9	12	-25%	▼
Service Hours	257	170	51%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	57%	94%
Valid TEDS Data	14%	25%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	70%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	78%	7	78%	75%	60%	3%

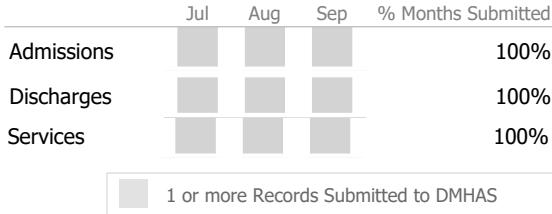
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	79%	46	79%	90%	88%	-11% ▼

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient	69%	11	69%	75%	68%	-6%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 8 Active Gambling Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	57	47	21%	▲
Admits	11	17	-35%	▼
Discharges	4	11	-64%	▼
Service Hours	-	32	-100%	▼
Social Rehab/PHP/IOP Days	0	0		

## Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	9%	79%	
Valid TEDS Data	13%	82%	
On-Time Periodic 6 Month Updates	0%	0%	
Diagnosis	Actual	State Avg	
Valid MH/SU Diagnosis	100%	97%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	1	25%	50%	55%	-25% ▼
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	0	0%	90%	62%	-90% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	1	1	1	67%
Services	1	1	1	0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual   Goal   Goal Met   Below Goal

\* State Avg based on 64 Active Standard IOP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	24	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	92%
Valid TEDS Data	N/A	47%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	54%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	20%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	19%	-55% ▼
Self Help		0	0%	60%	11%	-60% ▼
Social Support		0	0%	N/A	28%	N/A
Improved/Maintained Function Score		0	0%	75%	16%	-75% ▼
Not Arrested		0	0%	75%	37%	-75% ▼
Stable Living Situation		0	0%	95%	36%	-95% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	50%	-90% ▼

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		N/A	N/A	75%	64%	N/A ▼

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	100%
Valid TEDS Data	N/A	80%
On-Time Periodic		
6 Month Updates	N/A	17%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		1	100%	N/A	25%	N/A
✓ Not Arrested		1	100%	75%	31%	25% <span style="color: green;">▲</span>
✓ Stable Living Situation		1	100%	95%	34%	5% <span style="color: green;">▲</span>
● Employed		0	0%	50%	19%	-50% <span style="color: red;">▼</span>
● Abstinence/Reduced Drug Use		0	0%	55%	16%	-55% <span style="color: red;">▼</span>
● Self Help		0	0%	60%	19%	-60% <span style="color: red;">▼</span>
● Improved/Maintained Function Score		N/A	N/A	75%	0%	-75% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1	100%	90%	28%	10% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	0%

  1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual    Goal   ✓ Goal Met    Below Goal

\* State Avg based on 8 Active Naltrexone Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	85	-20% ▼
Admits	1	-	
Discharges	44	2	2100% ▲
Service Hours	87	15	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	77%	96%
Valid TEDS Data	96%	74%
On-Time Periodic	Actual	State Avg
6 Month Updates	17%	80%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

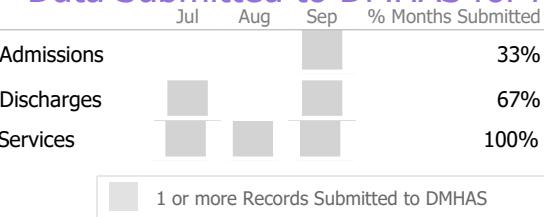
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	43%	-50% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		51	74%	75%	86%	-1%
Abstinence/Reduced Drug Use		27	39%	55%	67%	-16% ▼
Social Support		25	36%	N/A	77%	N/A
Stable Living Situation		47	68%	95%	83%	-27% ▼
Employed		9	13%	50%	42%	-37% ▼
Self Help		6	9%	60%	50%	-51% ▼
Improved/Maintained Function Score		0	0%	75%	28%	-75% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		19	28%	90%	85%	-62% ▼

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 21 Active Buprenorphine Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	498	464	7%
Admits	90	141	-36% <span style="color: red;">▼</span>
Discharges	60	104	-42% <span style="color: red;">▼</span>
Service Hours	924	208	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	4%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	50%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

  1 or more Records Submitted to DMHAS

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 78%; background-color: orange; height: 10px;"></div>	47	78%	50%	45%	28% <span style="color: green;">▲</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div style="width: 1%; background-color: orange; height: 10px;"></div>	7	1%	30%	28%	-29% <span style="color: red;">▼</span>
Self Help	<div style="width: 0%; background-color: orange; height: 10px;"></div>	2	0%	N/A	21%	N/A
Social Support	<div style="width: 0%; background-color: orange; height: 10px;"></div>	0	0%	60%	55%	-60% <span style="color: red;">▼</span>
Improved/Maintained Function Score	<div style="width: 17%; background-color: orange; height: 10px;"></div>	50	17%	75%	34%	-58% <span style="color: red;">▼</span>
Stable Living Situation	<div style="width: 3%; background-color: orange; height: 10px;"></div>	17	3%	95%	69%	-92% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div style="width: 45%; background-color: orange; height: 10px;"></div>	185	45%	90%	88%	-45% <span style="color: red;">▼</span>

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 58%; background-color: orange; height: 10px;"></div>	52	58%	75%	75%	-17% <span style="color: red;">▼</span>

▲ &gt; 10% Over   ▼ &lt; 10% Under



\* State Avg based on 76 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	38	76%	▲
Admits	15	15	0%	
Discharges	12	12	0%	
Service Hours	-	-		

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	92%
Valid TEDS Data	89%	47%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	99%	99%

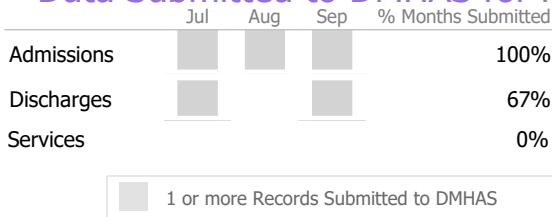
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	54%	-50% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		48	72%	55%	19%	17% ▲
✓ Social Support		51	76%	N/A	28%	N/A
✓ Not Arrested		58	87%	75%	37%	12% ▲
✓ Self Help		41	61%	60%	11%	1%
● Stable Living Situation		57	85%	95%	36%	-10%
● Employed		19	28%	50%	20%	-22% ▼
● Improved/Maintained Function Score		10	23%	75%	16%	-52% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	50%	-90% ▼
<b>Service Engagement</b>						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	64%	-75% ▼

## Data Submitted to DMHAS for Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	12	10	20%	▲
Admits	6	6	0%	
Discharges	3	4	-25%	▼
Service Hours	87	41	111%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic 6 Month Updates	0%	17%

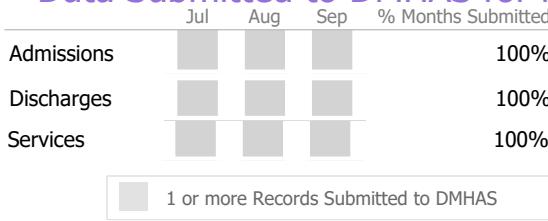
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	67%	50%	63%	17% ▲
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		11	92%	N/A	90%	N/A
✓ Self Help		8	67%	60%	83%	7%
● Employed		1	8%	20%	34%	-12% ▼
● Stable Living Situation		7	58%	80%	70%	-22% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		5	83%	90%	93%	-7%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	13	1	1200%	▲
Admits	6	-		
Discharges	4	1	300%	▲
Service Hours	20	-		

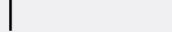
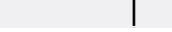
## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	17%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	50%	50%	63%	0%

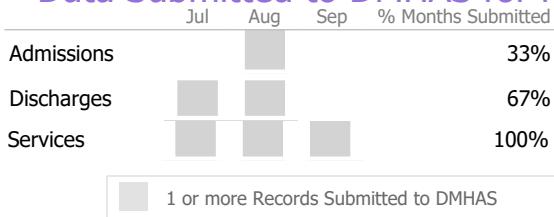
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		12	92%	N/A	90%	N/A
✓ Self Help		10	77%	60%	83%	17% <span style="color: green;">▲</span>
● Employed		0	0%	20%	34%	-20% <span style="color: red;">▼</span>
● Stable Living Situation		0	0%	80%	70%	-80% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		6	86%	90%	93%	-4%

## Data Submitted to DMHAS for Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

 Actual    Goal    Goal Met    Below Goal

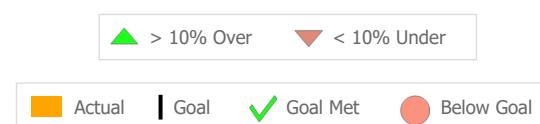
\* State Avg based on 8 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	578	576	0%
Admits	18	13	38% <span style="color: green;">▲</span>
Discharges	18	14	29% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<span style="background-color: #cccccc; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; display: inline-block; width: 15px; height: 15px;"></span>	100%
Discharges	<span style="background-color: #cccccc; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; display: inline-block; width: 15px; height: 15px;"></span>	100%



\* State Avg based on 6 Active Pre-trial Intervention Programs Programs

1 or more Records Submitted to DMHAS

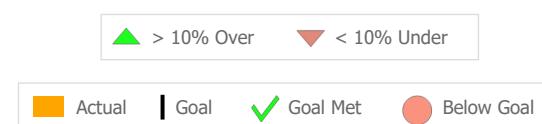
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	653	500	31%	▲
Admits	202	135	50%	▲
Discharges	197	125	58%	▲

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%

■ 1 or more Records Submitted to DMHAS



\* State Avg based on 6 Active Pre-trial Intervention Programs Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	2,503	2,207	13%	▲
Admits	253	355	-29%	▼
Discharges	126	213	-41%	▼
Service Hours	2,088	1,347	55%	▲

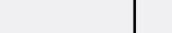
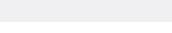
## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	8%	92%
Valid TEDS Data	3%	47%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

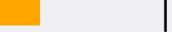
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	▲
✓ Treatment Completed Successfully		83	66%	50%	54%	16%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		30	1%	50%	20%	-49% ▼
Abstinence/Reduced Drug Use		8	0%	55%	19%	-55% ▼
Self Help		21	1%	60%	11%	-59% ▼
Social Support		0	0%	N/A	28%	N/A
Improved/Maintained Function Score		103	5%	75%	16%	-70% ▼
Not Arrested		41	2%	75%	37%	-73% ▼
Stable Living Situation		68	3%	95%	36%	-92% ▼

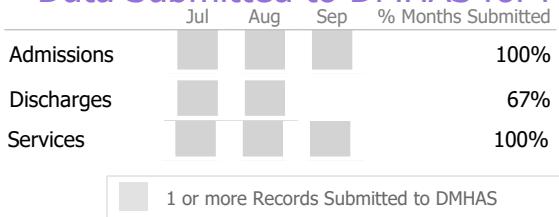
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	▲
● Clients Receiving Services		656	29%	90%	50%	-61% ▼	▼

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		129	51%	75%	64%	-24% ▼

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

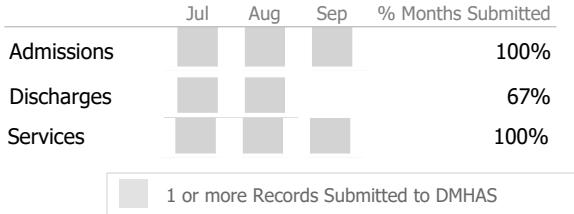
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,950	1,841	6%
Admits	250	268	-7%
Discharges	103	226	-54% ▼
Service Hours	1,996	1,699	17% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	9%	92%
Valid TEDS Data	4%	47%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

## Data Submitted to DMHAS for Month



## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		76	74%	50%	54%	24% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		37	2%	50%	20%	-48% ▼
Abstinence/Reduced Drug Use		15	1%	55%	19%	-54% ▼
Self Help		18	1%	60%	11%	-59% ▼
Social Support		0	0%	N/A	28%	N/A
Improved/Maintained Function Score		89	6%	75%	16%	-69% ▼
Not Arrested		47	2%	75%	37%	-73% ▼
Stable Living Situation		66	3%	95%	36%	-92% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		584	34%	90%	50%	-56% ▼

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		166	66%	75%	64%	-9%

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	28	14	100%	▲
Admits	-	5	-100%	▼
Discharges	12	3	300%	▲

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	78%	-50% ▼

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met Below Goal

\* State Avg based on 24 Active Outreach & Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	14	79% <span style="color: green;">▲</span>
Admits	19	11	73% <span style="color: green;">▲</span>
Discharges	11	4	175% <span style="color: green;">▲</span>
Service Hours	-	-	

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		0	0%	90%	75%	-90% <span style="color: red;">▼</span>

## Jail Diversion

Follow-up Service within 48 hours	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		0	0%	0%	2%	0%

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	<span style="background-color: #cccccc; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; display: inline-block; width: 15px; height: 15px;"></span>	100%
Discharges	<span style="background-color: #cccccc; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; display: inline-block; width: 15px; height: 15px;"></span>	100%
Services	<span style="background-color: #cccccc; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; display: inline-block; width: 15px; height: 15px;"></span>	0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

\* State Avg based on 9 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33		
Admits	20	-	
Discharges	15	-	
Service Hours	-	-	

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days	   	3	15%	50%	78%	-35% 

## Data Submitted to DMHAS for Month

 > 10% Over  < 10% Under Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 24 Active Outreach &amp; Engagement Programs