

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	385	340	13%	▲
	Admits	324	275	18%	▲
	Discharges	244	237	3%	
	Service Hours	1,139	790	44%	▲
	Bed Days	3,495	2,432	44%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 234 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		96%	80%	92%
✓ Quality and Appropriateness		96%	80%	93%
✓ Overall		95%	80%	91%
✓ Access		95%	80%	88%
✓ Respect		94%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Outcome		88%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	214	36.8%
	Residential Services	81	13.9%
	Case Management	42	7.2%
	Other	219	37.7%
Other			
Forensic SA	Case Management	25	4.3%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	19	5%	9%	Male	315	81%	58%
26-34	72	19%	18%	Female	72	19%	41%
35-44	139	36%	25%	Transgender/Other			0%
45-54	87	23%	18%				
55-64	63	16%	19%				
65+	6	2%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	273	71%	64%	White/Caucasian	178	46%	59%
Hisp-Puerto Rican	90	23%	10%	Black/African American	124	32%	17%
Hispanic-Other	21	5%	12%	Other	80	21%	12%
Hispanic-Mexican	2	1%	1%	Am. Indian/Native Alaskan	3	1%	1%
Hispanic-Cuban	1	0%	0%	Asian	1	0%	1%
Unknown			13%	Hawaiian/Other Pacific Islander	1	0%	0%
				Multiple Races			1%
				Unknown			8%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	42	31	35%	▲
Admits	30	23	30%	▲
Discharges	25	20	25%	▲
Service Hours	96	45	113%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> N/A	44%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	25	100%	50%	60%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help	<div><div></div></div>	41	93%	60%	47%	33% ▲
✓ Stable Living Situation	<div><div></div></div>	40	91%	80%	67%	11% ▲
Social Support	<div><div></div></div>	30	68%	N/A	69%	N/A
✓ Employed	<div><div></div></div>	9	20%	20%	28%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	13	93%	90%	93%	3%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Discharges	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Services	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	6	33% ▲
Admits	5	3	67% ▲
Discharges	5	4	25% ▲
Bed Days	242	153	58% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	4	80%	85%	80%	-5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div><div></div><div></div></div>	3	46 days	0.4	88%	90%	58%	-2%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

> 10% Over

< 10% Under

Actual

Goal

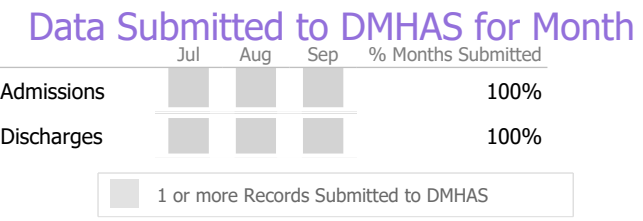
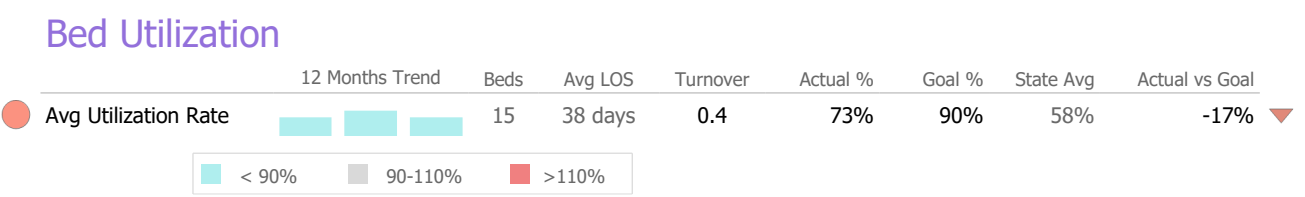
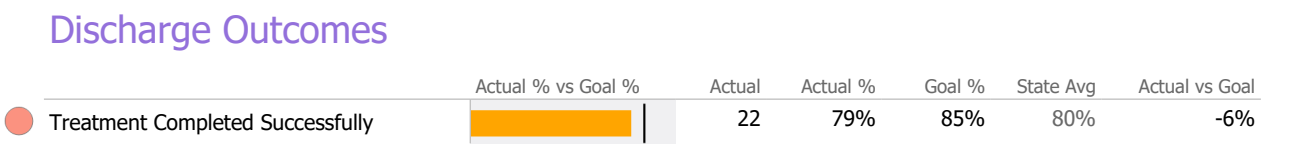
Goal Met

Below Goal

* State Avg based on 13 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	27	30% ▲
Admits	24	23	4%
Discharges	28	22	27% ▲
Bed Days	1,005	851	18% ▲



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 13 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	219	131	67% ▲
Admits	74	56	32% ▲
Discharges	34	32	6%
Service Hours	186	15	

Data Submission Quality

Data Entry	Actual	State Avg
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 99%	87%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

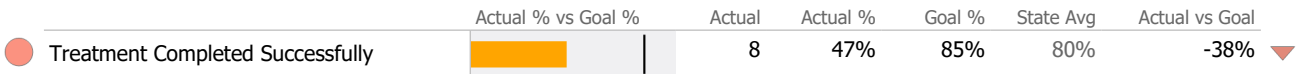
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Integrated Primary Care Programs

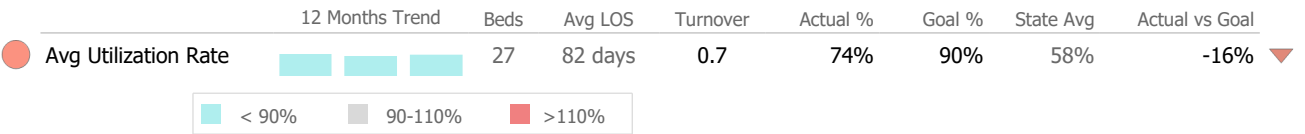
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	32	22% ▲
Admits	23	30	-23% ▼
Discharges	17	15	13% ▲
Bed Days	1,846	989	87% ▲

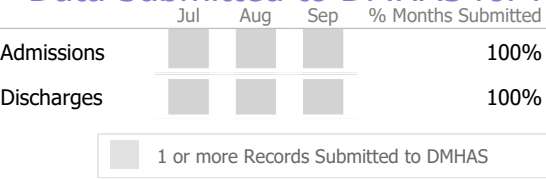
Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS for Month



* State Avg based on 13 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	26	-35% ▼
Admits	14	22	-36% ▼
Discharges	6	22	-73% ▼
Service Hours	54	11	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	17%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	63%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		15	88%	60%	83%	28% ▲
Social Support		14	82%	N/A	90%	N/A
Stable Living Situation		16	94%	80%	70%	14% ▲
Employed		2	12%	20%	34%	-8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		3	100%	90%	93%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	15	-47% ▼
Admits	8	7	14% ▲
Discharges	4	10	-60% ▼
Service Hours	30	33	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	17%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	4	100%	50%	63%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	8	100%	N/A	90%	N/A
✓ Self Help	<div><div></div></div>	6	75%	60%	83%	15% ▲
● Employed	<div><div></div></div>	1	12%	20%	34%	-8%
● Stable Living Situation	<div><div></div></div>	4	50%	80%	70%	-30% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div><div></div></div>	N/A	N/A	90%	93%	N/A ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	213	174	22% ▲
Admits	141	104	36% ▲
Discharges	119	107	11% ▲
Service Hours	773	686	13% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div>	100% 92%
Valid TEDS Data	<div><div></div></div>	79% 47%
On-Time Periodic		Actual State Avg
6 Month Updates	<div><div></div></div>	0% 7%
Diagnosis		Actual State Avg
Valid MH/SU Diagnosis	<div><div></div></div>	96% 99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	67	56%	50%	54%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	177	82%	N/A	28%	N/A
✓ Not Arrested	<div><div></div></div>	201	93%	75%	37%	18% ▲
✓ Abstinence/Reduced Drug Use	<div><div></div></div>	125	58%	55%	19%	3%
● Stable Living Situation	<div><div></div></div>	189	88%	95%	36%	-7%
● Employed	<div><div></div></div>	85	39%	50%	20%	-11% ▼
● Self Help	<div><div></div></div>	82	38%	60%	11%	-22% ▼
● Improved/Maintained Function Score	<div><div></div></div>	99	73%	75%	16%	-2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	73	97%	90%	50%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div><div></div></div>	126	89%	75%	64%	14% ▲

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	11	-18% ▼
Admits	5	7	-29% ▼
Discharges	6	5	20% ▲
Bed Days	402	439	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	84%
Valid TEDS Data	<div><div></div></div> 100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> N/A	8%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	<div><div></div></div> 100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	4	67%	70%	77%	-3%
No Re-admit within 30 Days of Discharge	<div><div></div></div>	5	83%	85%	93%	-2%
Follow-up within 30 Days of Discharge	<div><div></div></div>	3	75%	90%	59%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	<div><div></div></div>	4	44%	70%	71%	-26% ▼
Improved/Maintained Function Score	<div><div></div></div>	6	100%	95%	87%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	8	57 days	0.9	55%	90%	79%	-35% ▼

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Discharges		<div><div></div></div>	<div><div></div></div>	67%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 18 Active Intermediate/Long Term Res.Tx 3.5 Programs