

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

| Monthly Trend | Measure        | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
|               | Unique Clients | 34     | 32       | 6%         |
|               | Admits         | 5      | 2        | 150% ▲     |
|               | Discharges     | 7      |          |            |
|               | Service Hours  | 454    | 53       |            |
|               | Bed Days       | 2,985  | 2,908    | 3%         |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 33 FY25 Surveys)

| Question Domain               | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Participation in Treatment  |                      | 100%        | 80%    | 92%       |
| ✓ Overall                     |                      | 100%        | 80%    | 91%       |
| ✓ Respect                     |                      | 100%        | 80%    | 91%       |
| ✓ General Satisfaction        |                      | 97%         | 80%    | 92%       |
| ✓ Access                      |                      | 97%         | 80%    | 88%       |
| ✓ Quality and Appropriateness |                      | 97%         | 80%    | 93%       |
| ● Outcome                     |                      | 72%         | 80%    | 83%       |

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

| Program Type  | Level of Care Type   | #  | %      |
|---------------|----------------------|----|--------|
| Mental Health | Residential Services | 34 | 100.0% |

Client Demographics

| Age                             | #  | %     | State Avg |
|---------------------------------|----|-------|-----------|
| 18-25                           | 13 | 38% ▲ | 9%        |
| 26-34                           | 8  | 24%   | 18%       |
| 35-44                           | 6  | 18%   | 25%       |
| 45-54                           | 3  | 9%    | 18%       |
| 55-64                           | 3  | 9%    | 19%       |
| 65+                             | 1  | 3%    | 11%       |
| Gender                          | #  | %     | State Avg |
| Female                          | 22 | 65% ▲ | 41%       |
| Male                            | 12 | 35% ▼ | 58%       |
| Transgender/Other               |    |       | 0%        |
| Ethnicity                       | #  | %     | State Avg |
| Non-Hispanic                    | 27 | 79% ▲ | 64%       |
| Hisp-Puerto Rican               | 5  | 15%   | 10%       |
| Hispanic-Other                  | 1  | 3%    | 12%       |
| Unknown                         | 1  | 3%    | 13%       |
| Hispanic-Cuban                  |    |       | 0%        |
| Hispanic-Mexican                |    |       | 1%        |
| Race                            | #  | %     | State Avg |
| White/Caucasian                 | 16 | 47% ▼ | 59%       |
| Black/African American          | 8  | 24%   | 17%       |
| Other                           | 8  | 24% ▲ | 12%       |
| Asian                           | 1  | 3%    | 1%        |
| Multiple Races                  | 1  | 3%    | 1%        |
| Am. Indian/Native Alaskan       |    |       | 1%        |
| Hawaiian/Other Pacific Islander |    |       | 0%        |
| Unknown                         |    |       | 8%        |

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6      | 5        | 20% ▲      |
| Admits         | 2      | 2        | 0%         |
| Discharges     | 2      | -        |            |
| Bed Days       | 385    | 424      | -9%        |

Data Submission Quality

| Data Entry            | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data       | 100%   | 94%       |
| On-Time Periodic      |        |           |
| 6 Month Updates       | 100%   | 92%       |
| Diagnosis             |        |           |
| Valid MH/SU Diagnosis | 100%   | 98%       |

Data Submitted to DMHAS for Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | 1   | 0   | 1   | 67%                |
| Discharges | 0   | 1   | 1   | 67%                |

1 or more Records Submitted to DMHAS

Discharge Outcomes

|                                                      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| <div>●</div> Treatment Completed Successfully        | <div></div>        | 0      | 0%       | 75%    | 51%       | -75% ▼         |
| <div>✓</div> No Re-admit within 30 Days of Discharge | <div></div>        | 2      | 100%     | 85%    | 76%       | 15% ▲          |
| Follow-up within 30 Days of Discharge                | <div></div>        | N/A    | N/A      | 90%    | 63%       | N/A            |

Recovery

| National Recovery Measures (NOMS)               | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| <div>✓</div> Improved/Maintained Function Score | <div></div>        | 3      | 100%     | 75%    | 48%       | 25% ▲          |

Bed Utilization

|                                   | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| <div>●</div> Avg Utilization Rate | <div></div>     | 5    | 308 days | 0.8      | 84%      | 90%    | 85%       | -6%            |

< 90%

90-110%

>110%

\* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6      | 6        | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Bed Days       | 552    | 552      | 0%         |

Data Submission Quality

| Data Entry       | Actual                      | State Avg |
|------------------|-----------------------------|-----------|
| Valid NOMS Data  | <div><div></div></div> 97%  | 94%       |
| On-Time Periodic |                             |           |
| 6 Month Updates  | <div><div></div></div> 100% | 92%       |

Discharge Outcomes

|                                         | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        | <div><div></div></div> | N/A    | N/A      | 75%    | 51%       | N/A            |
|                                         | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| No Re-admit within 30 Days of Discharge | <div><div></div></div> | N/A    | N/A      | 85%    | 76%       | N/A            |
|                                         | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up within 30 Days of Discharge   | <div><div></div></div> | N/A    | N/A      | 90%    | 63%       | N/A            |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|

Bed Utilization

|                                                                     | 12 Months Trend                              | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------------------------------------|----------------------------------------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate                                              | <div><div></div><div></div><div></div></div> | 6    | 725 days | 1.0      | 100%     | 90%    | 85%       | 10%            |
| <div><div>&lt; 90%</div><div>90-110%</div><div>&gt;110%</div></div> |                                              |      |          |          |          |        |           |                |

Data Submitted to DMHAS for Month

|                                                            | Jul | Aug | Sep | % Months Submitted |
|------------------------------------------------------------|-----|-----|-----|--------------------|
| Admissions                                                 |     |     |     | 0%                 |
| Discharges                                                 |     |     |     | 0%                 |
| <div><div>1 or more Records Submitted to DMHAS</div></div> |     |     |     |                    |

> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4      |          |            |
| Admits         | -      | -        |            |
| Discharges     | 1      | -        |            |
| Service Hours  | 147    | -        |            |
| Bed Days       | 352    | -        |            |

Data Submission Quality

| Data Entry            | Actual                      | State Avg |
|-----------------------|-----------------------------|-----------|
| Valid NOMS Data       | <div><div></div></div> 100% | 94%       |
| On-Time Periodic      |                             |           |
| 6 Month Updates       | <div><div></div></div> 50%  | 92%       |
| Diagnosis             |                             |           |
| Valid MH/SU Diagnosis | <div><div></div></div> 100% | 98%       |

Discharge Outcomes

|                                                     | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal   |
|-----------------------------------------------------|------------------------|--------|----------|--------|-----------|------------------|
| <div></div> Treatment Completed Successfully        | <div><div></div></div> | 0      | 0%       | 75%    | 51%       | -75% <div></div> |
|                                                     | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal   |
| <div></div> No Re-admit within 30 Days of Discharge | <div><div></div></div> | 0      | 0%       | 85%    | 76%       | -85% <div></div> |
|                                                     | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal   |
| Follow-up within 30 Days of Discharge               | <div><div></div></div> | N/A    | N/A      | 90%    | 63%       | N/A              |

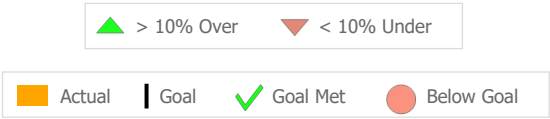
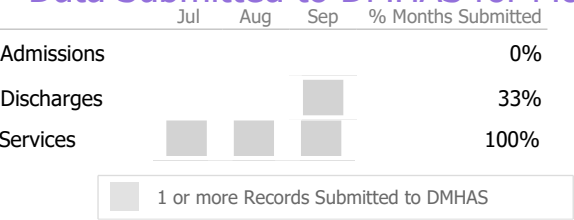
Recovery

| National Recovery Measures (NOMS)              | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal   |
|------------------------------------------------|------------------------|--------|----------|--------|-----------|------------------|
| <div></div> Improved/Maintained Function Score | <div><div></div></div> | 1      | 33%      | 75%    | 48%       | -42% <div></div> |

Bed Utilization

|                                                                          | 12 Months Trend        |  |  | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------------------------------------------|------------------------|--|--|------|----------|----------|----------|--------|-----------|----------------|
| <div></div> Avg Utilization Rate                                         | <div><div></div></div> |  |  | 4    | 183 days | 1.0      | 96%      | 90%    | 85%       | 6%             |
| <div><div></div> &lt; 90% <div></div> 90-110% <div></div> &gt;110%</div> |                        |  |  |      |          |          |          |        |           |                |

Data Submitted to DMHAS for Month



\* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6      | 6        | 0%         |
| Admits         | -      | -        |            |
| Discharges     | 1      | -        |            |
| Bed Days       | 551    | 552      | 0%         |

Data Submission Quality

| Data Entry            | Actual                      | State Avg |
|-----------------------|-----------------------------|-----------|
| Valid NOMS Data       | <div><div></div></div> 100% | 94%       |
| On-Time Periodic      |                             |           |
| 6 Month Updates       | <div><div></div></div> 100% | 92%       |
| Diagnosis             |                             |           |
| Valid MH/SU Diagnosis | <div><div></div></div> 100% | 98%       |

Discharge Outcomes

|                                                      | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal    |
|------------------------------------------------------|------------------------|--------|----------|--------|-----------|-------------------|
| <div>●</div> Treatment Completed Successfully        | <div><div></div></div> | 0      | 0%       | 75%    | 51%       | -75% <div>▼</div> |
|                                                      | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal    |
| <div>✓</div> No Re-admit within 30 Days of Discharge | <div><div></div></div> | 1      | 100%     | 85%    | 76%       | 15% <div>▲</div>  |
|                                                      | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal    |
| Follow-up within 30 Days of Discharge                | <div><div></div></div> | N/A    | N/A      | 90%    | 63%       | N/A               |

Recovery

| National Recovery Measures (NOMS)               | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal    |
|-------------------------------------------------|------------------------|--------|----------|--------|-----------|-------------------|
| <div>●</div> Improved/Maintained Function Score | <div><div></div></div> | 0      | 0%       | 75%    | 48%       | -75% <div>▼</div> |

Bed Utilization

|                                                                     | 12 Months Trend        |                        |                        | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------------------------------------|------------------------|------------------------|------------------------|------|----------|----------|----------|--------|-----------|----------------|
| <div>✓</div> Avg Utilization Rate                                   | <div><div></div></div> | <div><div></div></div> | <div><div></div></div> | 6    | 707 days | 1.0      | 100%     | 90%    | 85%       | 10%            |
| <div><div>&lt; 90%</div><div>90-110%</div><div>&gt;110%</div></div> |                        |                        |                        |      |          |          |          |        |           |                |

Data Submitted to DMHAS for Month

|            | Jul | Aug                    | Sep | % Months Submitted |
|------------|-----|------------------------|-----|--------------------|
| Admissions |     |                        |     | 0%                 |
| Discharges |     | <div><div></div></div> |     | 33%                |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4      |          |            |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | 179    | -        |            |
| Bed Days       | 368    | -        |            |

Data Submission Quality

| Data Entry            | Actual                      | State Avg |
|-----------------------|-----------------------------|-----------|
| Valid NOMS Data       | <div><div></div></div> 100% | 94%       |
| On-Time Periodic      |                             |           |
| 6 Month Updates       | <div><div></div></div> 50%  | 92%       |
| Diagnosis             |                             |           |
| Valid MH/SU Diagnosis | <div><div></div></div> 100% | 98%       |

Discharge Outcomes

|                                         | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        | <div><div></div></div> | N/A    | N/A      | 75%    | 51%       | N/A            |
| No Re-admit within 30 Days of Discharge | <div><div></div></div> | N/A    | N/A      | 85%    | 76%       | N/A            |
| Follow-up within 30 Days of Discharge   | <div><div></div></div> | N/A    | N/A      | 90%    | 63%       | N/A            |

Recovery

| National Recovery Measures (NOMS)  | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Function Score | <div><div></div></div> | 0      | 0%       | 75%    | 48%       | -75% ▼         |

Bed Utilization

|                        | 12 Months Trend        |                        |                        | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|------------------------|------------------------|------------------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | <div><div></div></div> | <div><div></div></div> | <div><div></div></div> | 4    | 200 days | 1.0      | 100%     | 90%    | 85%       | 10%            |

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

|            | Jul                    | Aug                    | Sep                    | % Months Submitted |
|------------|------------------------|------------------------|------------------------|--------------------|
| Admissions |                        |                        |                        | 0%                 |
| Discharges |                        |                        |                        | 0%                 |
| Services   | <div><div></div></div> | <div><div></div></div> | <div><div></div></div> | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6      |          |            |
| Admits         | 2      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | 25     | -        |            |
| Bed Days       | 341    | -        |            |

Data Submission Quality

| Data Entry            | Actual                      | State Avg |
|-----------------------|-----------------------------|-----------|
| Valid NOMS Data       | <div><div></div></div> 100% | 86%       |
| On-Time Periodic      |                             |           |
| 6 Month Updates       | <div><div></div></div> 100% | 95%       |
| Diagnosis             |                             |           |
| Valid MH/SU Diagnosis | <div><div></div></div> 100% | 100%      |

Discharge Outcomes

|                                       | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      | <div><div></div></div> | N/A    | N/A      | 60%    | 60%       | N/A            |
|                                       | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up within 30 Days of Discharge | <div><div></div></div> | N/A    | N/A      | 90%    | 83%       | N/A            |

Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support                     | <div><div></div></div> | 6      | 100%     | 60%    | 86%       | 40% ▲          |
| ● Employed                           | <div><div></div></div> | 1      | 17%      | 25%    | 16%       | -8%            |
| Self Help                            | <div><div></div></div> | 2      | 33%      | N/A    | 58%       | N/A            |
| ● Improved/Maintained Function Score | <div><div></div></div> | 1      | 50%      | 95%    | 54%       | -45% ▼         |
| ● Stable Living Situation            | <div><div></div></div> | 1      | 17%      | 95%    | 95%       | -78% ▼         |

Bed Utilization

|                        | 12 Months Trend        | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|------------------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | <div><div></div></div> | 6    | 140 days | 1.0      | 93%      | 90%    | 91%       | 3%             |

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

|            | Jul                    | Aug                    | Sep                    | % Months Submitted |
|------------|------------------------|------------------------|------------------------|--------------------|
| Admissions |                        | <div><div></div></div> |                        | 33%                |
| Discharges |                        |                        |                        | 0%                 |
| Services   | <div><div></div></div> | <div><div></div></div> | <div><div></div></div> | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 63 Active Supervised Apartments Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 5      | 5        | 0%         |
| Admits         | 1      | -        |            |
| Discharges     | 2      | -        |            |
| Service Hours  | 104    | 53       | 95% ▲      |
| Bed Days       | 364    | 460      | -21% ▼     |

Data Submission Quality

| Data Entry            | Actual                      | State Avg |
|-----------------------|-----------------------------|-----------|
| Valid NOMS Data       | <div><div></div></div> 100% | 94%       |
| On-Time Periodic      |                             |           |
| 6 Month Updates       | <div><div></div></div> 100% | 92%       |
| Diagnosis             |                             |           |
| Valid MH/SU Diagnosis | <div><div></div></div> 100% | 98%       |

Discharge Outcomes

|                                         | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        | <div><div></div></div> | 0      | 0%       | 75%    | 51%       | -75% ▼         |
|                                         | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| No Re-admit within 30 Days of Discharge | <div><div></div></div> | 1      | 50%      | 85%    | 76%       | -35% ▼         |
|                                         | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up within 30 Days of Discharge   | <div><div></div></div> | N/A    | N/A      | 90%    | 63%       | N/A            |

Recovery

| National Recovery Measures (NOMS)  | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Function Score | <div><div></div></div> | 0      | 0%       | 75%    | 48%       | -75% ▼         |

Bed Utilization

|                                                                     | 12 Months Trend        | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------------------------------------|------------------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate                                                | <div><div></div></div> | 5    | 711 days | 1.0      | 79%      | 90%    | 85%       | -11% ▼         |
| <div><div>&lt; 90%</div><div>90-110%</div><div>&gt;110%</div></div> |                        |      |          |          |          |        |           |                |

Data Submitted to DMHAS for Month

|                                                            | Jul                    | Aug                    | Sep                    | % Months Submitted |
|------------------------------------------------------------|------------------------|------------------------|------------------------|--------------------|
| Admissions                                                 |                        | <div><div></div></div> |                        | 33%                |
| Discharges                                                 |                        | <div><div></div></div> | <div><div></div></div> | 67%                |
| Services                                                   | <div><div></div></div> | <div><div></div></div> | <div><div></div></div> | 100%               |
| <div><div>1 or more Records Submitted to DMHAS</div></div> |                        |                        |                        |                    |

▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs