

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↑	Unique Clients	2,598	2,444	6%
↓	Admits	530	541	-2%
↑	Discharges	510	488	5%
↑	Service Hours	12,531	12,466	1%
↑	Bed Days	1,499	1,488	1%
↓	S.Rehab/PHP/IOP	1,161	1,286	-10%

▲ &gt; 10% Over 1 Yr Ago

▼ &gt; 10% Under 1Yr Ago

## Consumer Satisfaction Survey

(Based on 652 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment	94%   80%   92%	94%	80%	92%
✓ Quality and Appropriateness	93%   80%   93%	93%	80%	93%
✓ Overall	93%   80%   91%	93%	80%	91%
✓ General Satisfaction	92%   80%   92%	92%	80%	92%
✓ Respect	92%   80%   91%	92%	80%	91%
✓ Access	91%   80%   88%	91%	80%	88%
● Outcome	74%   80%   83%	74%	80%	83%

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Outpatient	2,033	62.5%
	Community Support	245	7.5%
	Social Rehabilitation	141	4.3%
	Case Management	114	3.5%
	Crisis Services	100	3.1%
	Employment Services	86	2.6%
	Consultation	41	1.3%
	ICS	29	0.9%
	ACT	21	0.6%
	Residential Services	18	0.6%
<b>Addiction</b>			
	Outpatient	170	5.2%
	Medication Assisted Treatment	91	2.8%
	Employment Services	33	1.0%
<b>Forensic MH</b>			
	Forensics Community-based	132	4.1%

## Client Demographics

Age	#	%	State Avg		Gender	#	%	State Avg
18-25	326	13%	9%		Female	1,464	56%	41%
26-34	420	16%	18%		Male	1,128	43%	58%
35-44	538	21%	25%		Transgender/Other	6	0%	0%
45-54	429	17%	18%					
55-64	474	18%	19%					
65+	394	15%	11%					
Ethnicity	#	%	State Avg		Race	#	%	State Avg
Non-Hispanic	2,119	82%	64%	▲	White/Caucasian	2,073	80%	59%
Hisp-Puerto Rican	330	13%	10%		Other	361	14%	12%
Hispanic-Other	76	3%	12%		Black/African American	87	3%	17%
Unknown	38	1%	13%	▼	Multiple Races	29	1%	1%
Hispanic-Mexican	34	1%	1%		Unknown	23	1%	8%
Hispanic-Cuban	1	0%	0%		Asian	14	1%	1%
					Am. Indian/Native Alaskan	11	0%	1%
					Hawaiian/Other Pacific Islander			0%

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	84	46	83% <span style="color: green;">▲</span>
Admits	22	15	47% <span style="color: green;">▲</span>
Discharges	28	12	133% <span style="color: green;">▲</span>
Service Hours	214	185	16% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	92%
Valid TEDS Data	100%	47%
On-Time Periodic	Actual	State Avg
6 Month Updates	96%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 12px; height: 10px; background-color: orange; border: 1px solid black;"></div>   <div style="width: 12px; height: 10px; background-color: lightgray; border: 1px solid black;"></div>	12	43%	50%	54%	-7%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support	<div style="width: 77px; height: 10px; background-color: orange; border: 1px solid black;"></div>   <div style="width: 12px; height: 10px; background-color: lightgray; border: 1px solid black;"></div>	77	91%	N/A	28%	N/A
✓ Not Arrested	<div style="width: 81px; height: 10px; background-color: orange; border: 1px solid black;"></div>   <div style="width: 12px; height: 10px; background-color: lightgray; border: 1px solid black;"></div>	81	95%	75%	37%	20% <span style="color: green;">▲</span>
✓ Abstinence/Reduced Drug Use	<div style="width: 51px; height: 10px; background-color: orange; border: 1px solid black;"></div>   <div style="width: 12px; height: 10px; background-color: lightgray; border: 1px solid black;"></div>	51	60%	55%	19%	5% <span style="color: green;">▲</span>
● Stable Living Situation	<div style="width: 80px; height: 10px; background-color: orange; border: 1px solid black;"></div>   <div style="width: 12px; height: 10px; background-color: lightgray; border: 1px solid black;"></div>	80	94%	95%	36%	-1% <span style="color: green;">▲</span>
● Employed	<div style="width: 36px; height: 10px; background-color: orange; border: 1px solid black;"></div>   <div style="width: 12px; height: 10px; background-color: lightgray; border: 1px solid black;"></div>	36	42%	50%	20%	-8% <span style="color: green;">▲</span>
● Self Help	<div style="width: 35px; height: 10px; background-color: orange; border: 1px solid black;"></div>   <div style="width: 12px; height: 10px; background-color: lightgray; border: 1px solid black;"></div>	35	41%	60%	11%	-19% <span style="color: red;">▼</span>
● Improved/Maintained Function Score	<div style="width: 4px; height: 10px; background-color: orange; border: 1px solid black;"></div>   <div style="width: 12px; height: 10px; background-color: lightgray; border: 1px solid black;"></div>	4	7%	75%	16%	-68% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 63px; height: 10px; background-color: orange; border: 1px solid black;"></div>   <div style="width: 12px; height: 10px; background-color: lightgray; border: 1px solid black;"></div>	63	100%	90%	50%	10% <span style="color: green;">▲</span>

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 18px; height: 10px; background-color: orange; border: 1px solid black;"></div>   <div style="width: 12px; height: 10px; background-color: lightgray; border: 1px solid black;"></div>	18	82%	75%	64%	7% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	86	56	54%	▲
Admits	19	14	36%	▲
Discharges	24	16	50%	▲
Service Hours	314	160	97%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
Valid TEDS Data	99%	47%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		18	75%	50%	54%	25% ▲
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		80	93%	N/A	28%	N/A
✓ Not Arrested		82	95%	75%	37%	20% ▲
✓ Self Help		69	80%	60%	11%	20% ▲
✓ Abstinence/Reduced Drug Use		61	71%	55%	19%	16% ▲
● Employed		40	47%	50%	20%	-3%
● Stable Living Situation		78	91%	95%	36%	-4%
● Improved/Maintained Function Score		11	20%	75%	16%	-55% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		67	100%	90%	50%	10%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		16	84%	75%	64%	9%

## Data Submitted to DMHAS for Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	1,093	940	16%	▲
Admits	149	113	32%	▲
Discharges	125	99	26%	▲
Service Hours	2,786	2,419	15%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	89%
On-Time Periodic		
6 Month Updates	97%	50%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		51	41%	50%	45%	-9%
<b>Recovery</b>						
✓ Social Support		910	83%	60%	55%	23% ▲
✓ Employed		497	45%	30%	28%	15% ▲
✓ Stable Living Situation		1,042	95%	95%	69%	0%
Self Help		243	22%	N/A	21%	N/A
● Improved/Maintained Function Score		101	12%	75%	34%	-63% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		948	100%	90%	88%	10%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		114	77%	75%	75%	2%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 76 Active Standard Outpatient Programs

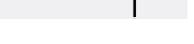
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	855	827	3%
Admits	107	110	-3%
Discharges	84	95	-12% <span style="color: red;">▼</span>
Service Hours	2,452	2,115	16% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	98%	50%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	99%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		51	61%	50%	45%	11% <span style="color: green;">▲</span>
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		776	91%	60%	55%	31% <span style="color: green;">▲</span>
✓ Employed		368	43%	30%	28%	13% <span style="color: green;">▲</span>
✓ Stable Living Situation		822	96%	95%	69%	1% <span style="color: green;">▲</span>
Self Help		379	44%	N/A	21%	N/A
● Improved/Maintained Function Score		78	11%	75%	34%	-64% <span style="color: red;">▼</span>

## Service Utilization

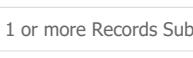
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		749	100%	90%	88%	10% <span style="color: green;">▲</span>

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		87	81%	75%	75%	6% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month

Jul	Aug	Sep	% Months Submitted
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Admissions		100%
Discharges		100%
Services		100%

 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 76 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	117	118	-1%
Admits	6	11	-45% ▼
Discharges	8	4	100% ▲
Service Hours	306	251	22% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	97%	50%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	98%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		3	38%	50%	45%	-12% ▼
<b>Recovery</b>						
✓ Social Support		102	87%	60%	55%	27% ▲
✓ Stable Living Situation		112	96%	95%	69%	1% ▲
● Employed		19	16%	30%	28%	-14% ▼
Self Help		27	23%	N/A	21%	N/A
● Improved/Maintained Function Score		0	0%	75%	34%	-75% ▼

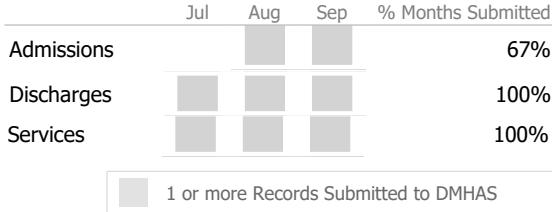
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		111	100%	90%	88%	10% ▲

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		4	67%	75%	75%	-8%

## Data Submitted to DMHAS for Month



▲ &gt; 10% Over ▼ &lt; 10% Under

 Actual |  Goal |  Goal Met |  Below Goal

\* State Avg based on 76 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	2	50%	▲
Admits	-	-		
Discharges	1	-		
Service Hours	2	1	114%	▲

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	92%	-50% ▼

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions		0%
Discharges		33%
Services		100%

1 or more Records Submitted to DMHAS

▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 53 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	25	-16%	▼
Admits	-	1	-100%	▼
Discharges	-	5	-100%	▼
Service Hours	262	277	-6%	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	15%	21	100%	85%	86%	15%

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	10%	21	100%	90%	94%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	95%	83%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 69 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	9	11%	▲
Admits	-	-		
Discharges	-	1	-100%	▼
Service Hours	235	63		

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100%	10	100%	85%	85%	15% ▲

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	10	100%	90%	96%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic		
6 Month Updates	100%	81%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Bed Days	276	231	19% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	86%
On-Time Periodic		
6 Month Updates	N/A	95%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	60%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	83%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		2	67%	25%	16%	42% ▲
✓ Self Help		3	100%	N/A	58%	N/A
✓ Social Support		3	100%	60%	86%	40% ▲
✓ Stable Living Situation		3	100%	95%	95%	5%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	171 days	1.0	100%	90%	91%	10%



## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%

1 or more Records Submitted to DMHAS

&gt; 10% Over   &lt; 10% Under

Actual   Goal   Goal Met   Below Goal

\* State Avg based on 63 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21		
Admits	7	-	
Discharges	5	-	
Service Hours	379	-	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	94%
On-Time Periodic 6 Month Updates	100%	85%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	40%	65%	46%	-25% 
● No Re-admit within 30 Days of Discharge		4	80%	85%	95%	-5% 
✓ Follow-up within 30 Days of Discharge		2	100%	90%	47%	10% 

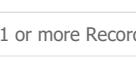
## Recovery

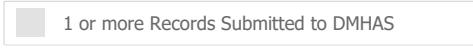
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		15	71%	60%	86%	11% 
✓ Social Support		14	67%	60%	70%	7% 
● Employed		3	14%	15%	9%	-1% 
Self Help		7	33%	N/A	64%	N/A 
● Improved/Maintained Function Score		0	0%	85%	45%	-85% 

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	100%	10% 

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 11 Active Assertive Community Treatment Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	115	185	-38%	▼
Admits	18	8	125%	▲
Discharges	23	27	-15%	▼
Service Hours	757	1,441	-47%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	90%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		20	87%	65%	54%	22%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		99	86%	60%	81%	26%
✓ Employed		31	27%	20%	20%	7%
✓ Stable Living Situation		99	86%	80%	90%	6%
Self Help		51	44%	N/A	45%	N/A
● Improved/Maintained Function Score		1	1%	65%	58%	-64% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		97	100%	90%	99%	10%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 33 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	130	180	-28% <span style="color: red;">▼</span>
Admits	7	23	-70% <span style="color: red;">▼</span>
Discharges	7	21	-67% <span style="color: red;">▼</span>
Service Hours	1,290	1,755	-26% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	97%	90%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	99%	100%

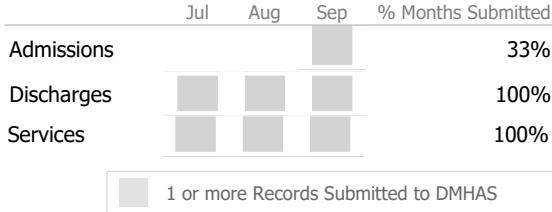
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 43%;"><div style="width: 65%;"></div></div>	3	43%	65%	54%	-22% <span style="color: red;">▼</span>
<b>Recovery</b>						
✓ Social Support	<div style="width: 95%;"><div style="width: 60%;"></div></div>	124	95%	60%	81%	35% <span style="color: green;">▲</span>
✓ Stable Living Situation	<div style="width: 92%;"><div style="width: 80%;"></div></div>	120	92%	80%	90%	12% <span style="color: green;">▲</span>
✓ Employed	<div style="width: 20%;"><div style="width: 20%;"></div></div>	26	20%	20%	20%	0% <span style="color: green;">▲</span>
Self Help	<div style="width: 31%;"><div style="width: 45%;"></div></div>	40	31%	N/A	45%	N/A <span style="color: green;">▲</span>
● Improved/Maintained Function Score	<div style="width: 2%;"><div style="width: 65%;"></div></div>	2	2%	65%	58%	-63% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 90%;"></div></div>	123	100%	90%	99%	10% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month

▲ > 10% Over   ▼ < 10% Under■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 33 Active CSP Programs

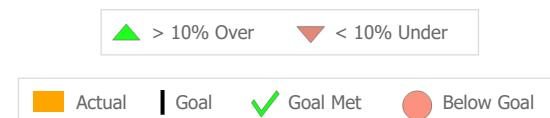
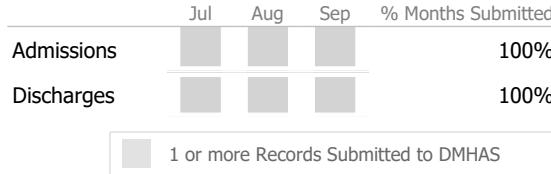
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	60	86	-30% ▼
Admits	43	67	-36% ▼
Discharges	47	58	-19% ▼

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	34	97%	90%	73%	7%	
✓ Community Location Evaluation	30	86%	80%	73%	6%	
✓ Follow-up Service within 48 hours	27	100%	90%	89%	10%	

## Data Submitted to DMHAS for Month



\* State Avg based on 26 Active Mobile Crisis Team Programs

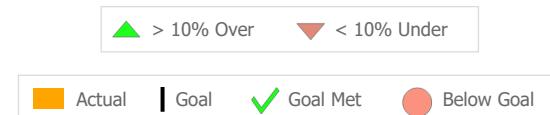
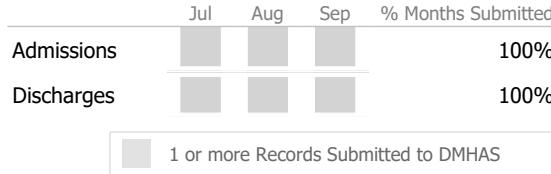
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	96	-58% ▼
Admits	29	72	-60% ▼
Discharges	32	50	-36% ▼

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	6%	24	96%	90%	73%	6%
✓ Community Location Evaluation	16%	24	96%	80%	73%	16% ▲
✓ Follow-up Service within 48 hours	10%	23	100%	90%	89%	10%

## Data Submitted to DMHAS for Month



\* State Avg based on 26 Active Mobile Crisis Team Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	41	24%	▲
Admits	9	16	-44%	▼
Discharges	12	10	20%	▲
Service Hours	331	222	49%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	24	47%	35%	42%	12%	▲

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	42	100%	90%	98%	10%	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	91%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	96%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%
Services	■	■	■	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual   Goal   Goal Met   Below Goal

\* State Avg based on 36 Active Employment Services Programs

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	132	119	11%	▲
Admits	40	28	43%	▲
Discharges	59	37	59%	▲
Service Hours	180	156	16%	▲

**Service Utilization**

✓ Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		93	100%	90%	87%	10%

**Jail Diversion**

✓ Follow-up Service within 48 hours	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		18	95%	0%	70%	95% <span style="color: green;">▲</span>

**Data Submitted to DMHAS for Month**

	Jul	Aug	Sep	% Months Submitted
--	-----	-----	-----	--------------------

Admissions	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	100%
Discharges	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	100%
Services	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

█ Actual    █ Goal    █ Goal Met    █ Below Goal

\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure      Actual      1 Yr Ago      Variance %

Unique Clients      0

Admits      -

Discharges      -

Service Hours      -

## Data Submission Quality

Data Entry      Actual      State Avg

Valid NOMS Data      N/A      88%

On-Time Periodic      Actual      State Avg

6 Month Updates      N/A      44%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 50%;"></div>	N/A	N/A	50%	60%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div style="width: 20%;"></div>	N/A	N/A	20%	28%	-20% <span style="color: red;">▼</span>
Self Help	<div style="width: 60%;"></div>	N/A	N/A	60%	47%	-60% <span style="color: red;">▼</span>
Social Support	<div style="width: 47%;"></div>	N/A	N/A	N/A	69%	N/A
Stable Living Situation	<div style="width: 80%;"></div>	N/A	N/A	80%	67%	-80% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div style="width: 90%;"></div>	N/A	N/A	90%	93%	N/A <span style="color: red;">▼</span>

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions      0%

Discharges      0%

1 or more Records Submitted to DMHAS

▲ &gt; 10% Over      ▼ &lt; 10% Under

Actual      Goal      ✓ Goal Met      ● Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	22	82%	▲
Admits	5	4	25%	▲
Discharges	5	2	150%	▲
Service Hours	211	190	11%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	96%
Valid TEDS Data	99%	74%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	80%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	60%	50%	43%	10% ▲
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		37	92%	55%	67%	37% ▲
Social Support		39	98%	N/A	77%	N/A
✓ Not Arrested		40	100%	75%	86%	25% ▲
✓ Self Help		32	80%	60%	50%	20% ▲
● Stable Living Situation		37	92%	95%	83%	-3%
● Employed		18	45%	50%	42%	-5%
● Improved/Maintained Function Score		3	9%	75%	28%	-66% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		35	100%	90%	85%	10% ▲

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 21 Active Buprenorphine Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	26	0%
Admits	-	-	
Discharges	-	2	-100% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	26	100%	85%	86%	15%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	83%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 69 Active Supportive Housing – Development Programs

1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	3	1	200% <span style="color: green;">▲</span>
Discharges	1	1	0%
Bed Days	671	723	-7%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic 6 Month Updates	100%	81%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	80%	93%	20% <span style="color: green;">▲</span>
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	85%	100%	15% <span style="color: green;">▲</span>
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	90%	79%	10% <span style="color: green;">▲</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 100%;"><div style="width: 100%;"></div></div>	8	89%	60%	85%	29% <span style="color: green;">▲</span>
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	9	100%	90%	99%	10% <span style="color: green;">▲</span>
Self Help	<div style="width: 100%;"><div style="width: 100%;"></div></div>	6	67%	N/A	63%	N/A
● Improved/Maintained Function Score	<div style="width: 0%;"><div style="width: 0%;"></div></div>	0	0%	95%	50%	-95% <span style="color: red;">▼</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"><div style="width: 100%;"></div></div>	8	174 days	0.9	91%	90%	88%	1% <span style="color: green;">▲</span>



## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 22 Active Group Home Programs

## Next Steps

United Services Inc.

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	13	31%	▲
Admits	-	1	-100%	▼
Discharges	-	1	-100%	▼
Service Hours	40	49	-18%	▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	88%	15	88%	85%	85%	3%

### Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	17	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	81%

### Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	100%

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

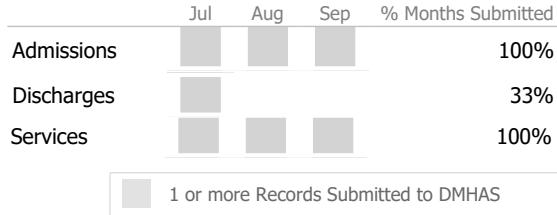
1 or more Records Submitted to DMHAS

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	46	-20% ▼
Admits	8	2	300% ▲
Discharges	3	2	50% ▲
Service Hours	299	388	-23% ▼

**Service Engagement**

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		8	100%	50%	92%	50% ▲

**Data Submitted to DMHAS for Month**


▲ &gt; 10% Over   ▼ &lt; 10% Under



\* State Avg based on 53 Active Outreach &amp; Engagement Programs

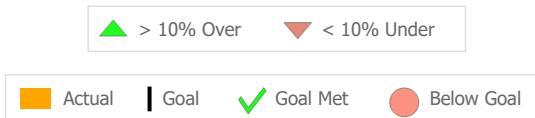
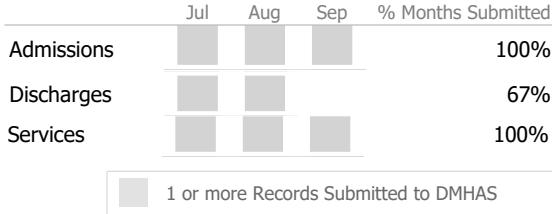
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	68	-22% ▼
Admits	8	9	-11% ▼
Discharges	6	6	0%
Service Hours	88	17	
Social Rehab/PHP/IOP Days	721	765	-6%

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		45	100%	90%	83%	10%

## Data Submitted to DMHAS for Month



\* State Avg based on 34 Active Social Rehabilitation Programs

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	88	96	-8%
Admits	12	13	-8%
Discharges	4	10	-60% <span style="color: red;">▼</span>
Service Hours	142	416	-66% <span style="color: red;">▼</span>
Social Rehab/PHP/IOP Days	440	521	-16% <span style="color: red;">▼</span>

**Service Utilization**

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		76	100%	90%	83%	10%

**Data Submitted to DMHAS for Month**

	Jul	Aug	Sep	% Months Submitted
Admissions	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	100%
Discharges	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	67%
Services	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	<span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	100%

▲ > 10% Over   ▼ < 10% Under

█ Actual   █ Goal   █ Goal Met   █ Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	14	136%	▲
Admits	14	3	367%	▲
Discharges	15	10	50%	▲
Service Hours	133	93	43%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	Actual % vs Goal %	9	27%	35%	29%	-8%

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	Actual % vs Goal %	19	100%	90%	88%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	60%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%
Services	■	■	■	100%

1 or more Records Submitted to DMHAS

▲ &gt; 10% Over   ▼ &lt; 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 10 Active Employment Services Programs

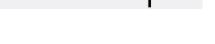
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	53	42	26%	▲
Admits	5	8	-38%	▼
Discharges	5	7	-29%	▼
Service Hours	167	109	54%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	96%
Valid TEDS Data	99%	74%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	80%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

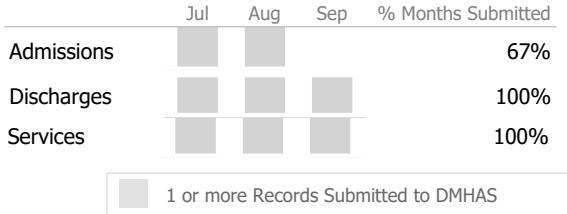
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	20%	50%	43%	-30% ▼
<b>Recovery</b>						
✓ Abstinence/Reduced Drug Use		50	94%	55%	67%	39% ▲
Social Support		48	91%	N/A	77%	N/A
✓ Not Arrested		52	98%	75%	86%	23% ▲
● Stable Living Situation		49	92%	95%	83%	-3%
● Self Help		26	49%	60%	50%	-11% ▼
● Employed		18	34%	50%	42%	-16% ▼
● Improved/Maintained Function Score		1	2%	75%	28%	-73% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		48	100%	90%	85%	10%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 21 Active Buprenorphine Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	100%
Valid TEDS Data	N/A	80%
On-Time Periodic		
6 Month Updates	N/A	17%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	16%	-55% <span style="color: red;">▼</span>
Employed		N/A	N/A	50%	19%	-50% <span style="color: red;">▼</span>
Improved/Maintained Function Score		N/A	N/A	75%	0%	-75% <span style="color: red;">▼</span>
Not Arrested		N/A	N/A	75%	31%	-75% <span style="color: red;">▼</span>
Self Help		N/A	N/A	60%	19%	-60% <span style="color: red;">▼</span>
Social Support		N/A	N/A	N/A	25%	N/A
Stable Living Situation		N/A	N/A	95%	34%	-95% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	28%	N/A <span style="color: red;">▼</span>

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

  1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

  Actual     Goal   ✓ Goal Met   ● Below Goal

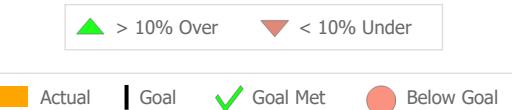
\* State Avg based on 8 Active Naltrexone Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	36	14%	▲
Admits	8	7	14%	▲
Discharges	4	-		
Service Hours	12	9	33%	▲

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■		■	33%
Services	■	■	■	100%



\* State Avg based on 10 Active Consultation Programs

■ 1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	46	-24% ▼
Admits	8	9	-11% ▼
Discharges	10	9	11% ▲
Service Hours	242	588	-59% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	66%   35%	23	66%	35%	42%	31% ▲

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	100%   90%	27	100%	90%	98%	10% ▲

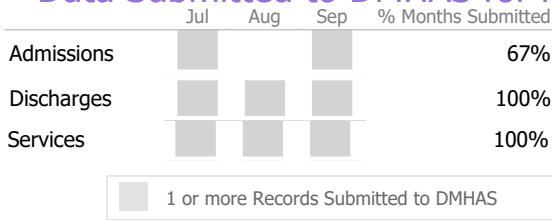
## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	91%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	96%

## Data Submitted to DMHAS for Month



▲ &gt; 10% Over   ▼ &lt; 10% Under



\* State Avg based on 36 Active Employment Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	22	32%	▲
Admits	3	3	0%	
Discharges	2	1	100%	▲
Service Hours	1,690	1,563	8%	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
On-Time Periodic		
6 Month Updates	95%	86%
Diagnosis		
Valid MH/SU Diagnosis	97%	99%

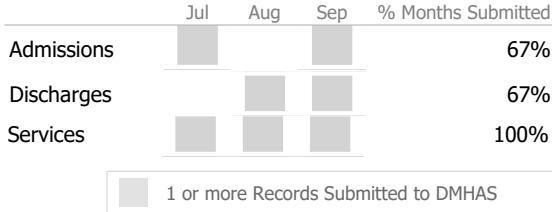
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	47%	40%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		29	100%	60%	91%	40%
Self Help		28	97%	N/A	73%	N/A
✓ Social Support		28	97%	60%	82%	37%
✓ Employed		12	41%	30%	34%	11%
● Improved/Maintained Function Score		8	35%	75%	49%	-40% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		26	100%	90%	98%	10%

## Data Submitted to DMHAS for Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 19 Active Intensive Community Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	8	-25% ▼
Admits	-	2	-100% ▼
Discharges	-	2	-100% ▼
Bed Days	552	534	3%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	67%	95%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	60%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	83%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	100%	60%	86%	40% ▲
Self Help		5	83%	N/A	58%	N/A
✓ Stable Living Situation		6	100%	95%	95%	5%
● Employed		1	17%	25%	16%	-8%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		6	367 days	1.0	100%	90%	91%	10%

■ < 90% ■ 90-110% ■ >110%

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ■ Goal Met ■ Below Goal

\* State Avg based on 63 Active Supervised Apartments Programs