

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	113	67	69%	▲
	Admits	17	8	113%	▲
	Discharges	16	15	7%	
	Service Hours	686	297	131%	▲

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 55 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ Respect		94%	80%	91%
✓ Outcome		93%	80%	83%

Satisfied %

Goal %

0-80%

80-100%

✓ Goal Met

● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	58	51.3%
	Outpatient	55	48.7%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	2	2%	9%	Female	58	51%	41%
26-34	11	10%	18%	Male	55	49%	58%
35-44	35	31%	25%	Transgender/Other			0%
45-54	19	17%	18%				
55-64	25	22%	19%				
65+	21	19%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	95	84%	▲ 64%	White/Caucasian	90	80%	▲ 59%
Unknown	12	11%	13%	Unknown	12	11%	8%
Hisp-Puerto Rican	3	3%	10%	Black/African American	4	4%	▼ 17%
Hispanic-Other	2	2%	12%	Asian	3	3%	1%
Hispanic-Mexican	1	1%	1%	Multiple Races	3	3%	1%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan	1	1%	1%
				Hawaiian/Other Pacific Islander			0%
				Other			▼ 12%

Unique Clients

State Avg

▲ > 10% Over State Avg

▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	55	67	-18%	▼
Admits	8	8	0%	
Discharges	12	15	-20%	▼
Service Hours	258	297	-13%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 95%	94%
Valid TEDS Data	<div><div></div></div> 24%	25%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 97%	70%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>●</div> Treatment Completed Successfully	<div><div></div></div>	7	58%	75%	60%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>✓</div> Clients Receiving Services	<div><div></div></div>	49	100%	90%	88%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>✓</div> 2 or more Services within 30 days	<div><div></div></div>	7	88%	75%	68%	13% ▲

▲ > 10% Over ▼ < 10% Under

Actual | Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58		
Admits	9	-	
Discharges	4	-	
Service Hours	429	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	96%
Valid TEDS Data	<div><div></div></div> 69%	74%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 86%	80%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div></div> Treatment Completed Successfully	<div><div></div></div>	1	25%	50%	43%	-25% <div></div>

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	57	98%	N/A	77%	N/A
<div></div> Not Arrested	<div><div></div></div>	55	95%	75%	86%	20% <div></div>
<div></div> Abstinence/Reduced Drug Use	<div><div></div></div>	40	69%	55%	67%	14% <div></div>
<div></div> Stable Living Situation	<div><div></div></div>	54	93%	95%	83%	-2%
<div></div> Employed	<div><div></div></div>	24	41%	50%	42%	-9%
<div></div> Improved/Maintained Function Score	<div><div></div></div>	38	95%	75%	28%	20% <div></div>
<div></div> Self Help	<div><div></div></div>	6	10%	60%	50%	-50% <div></div>

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div></div> Clients Receiving Services	<div><div></div></div>	49	100%	90%	85%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	67%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 21 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div>	N/A 100%
Valid TEDS Data	<div><div></div></div>	N/A 80%
On-Time Periodic		Actual State Avg
6 Month Updates	<div><div></div></div>	N/A 17%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	N/A	N/A	50%	0%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	<div><div></div></div>	N/A	N/A	55%	16%	-55% ▼
Employed	<div><div></div></div>	N/A	N/A	50%	19%	-50% ▼
Improved/Maintained Function Score	<div><div></div></div>	N/A	N/A	75%	0%	-75% ▼
Not Arrested	<div><div></div></div>	N/A	N/A	75%	31%	-75% ▼
Self Help	<div><div></div></div>	N/A	N/A	60%	19%	-60% ▼
Social Support	<div><div></div></div>	N/A	N/A	N/A	25%	N/A
Stable Living Situation	<div><div></div></div>	N/A	N/A	95%	34%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	N/A	N/A	90%	28%	N/A ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 8 Active Naltrexone Programs