

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
↙ ↘ ↘ ↘ ↘ ↘	Unique Clients	113	67	69%	▲
↙ ↘ ↘ ↘ ↘ ↘	Admits	17	8	113%	▲
↙ ↘ ↘ ↘ ↘ ↘	Discharges	16	15	7%	
↙ ↘ ↘ ↘ ↘ ↘	Service Hours	686	297	131%	▲
▲ > 10% Over 1 Yr Ago		▼ > 10% Under 1Yr Ago			

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment	100% 100%	100%	80%	92%
✓ Overall	100% 100%	100%	80%	91%
✓ General Satisfaction	98% 98%	98%	80%	92%
✓ Access	98% 98%	98%	80%	88%
✓ Quality and Appropriateness	98% 98%	98%	80%	93%
✓ Respect	94% 94%	94%	80%	91%
✓ Outcome	93% 93%	93%	80%	83%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medication Assisted Treatment	58	51.3%	
Outpatient	55	48.7%	

Client Demographics

Age	#	%	State Avg		Gender	#	%	State Avg
18-25	2	2%	9%		Female	58	51%	41%
26-34	11	10%	18%		Male	55	49%	58%
35-44	35	31%	25%		Transgender/Other			0%
45-54	19	17%	18%					
55-64	25	22%	19%					
65+	21	19%	11%					
Ethnicity	#	%	State Avg		Race	#	%	State Avg
Non-Hispanic	95	84%	64%	▲	White/Caucasian	90	80%	59%
Unknown	12	11%	13%		Unknown	12	11%	8%
Hisp-Puerto Rican	3	3%	10%		Black/African American	4	4%	17%
Hispanic-Other	2	2%	12%		Asian	3	3%	1%
Hispanic-Mexican	1	1%	1%		Multiple Races	3	3%	1%
Hispanic-Cuban			0%		Am. Indian/Native Alaskan	1	1%	1%
					Hawaiian/Other Pacific Islander			0%
					Other			▼ 12%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	55	67	-18%	▼
Admits	8	8	0%	
Discharges	12	15	-20%	▼
Service Hours	258	297	-13%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	94%
Valid TEDS Data	24%	25%
On-Time Periodic	Actual	State Avg
6 Month Updates	97%	70%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		7	58%	75%	60%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		49	100%	90%	88%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

✓ 2 or more Services within 30 days		7	88%	75%	68%	13% ▲
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Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58		
Admits	9	-	
Discharges	4	-	
Service Hours	429	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
Valid TEDS Data	69%	74%
On-Time Periodic	Actual	State Avg
6 Month Updates	86%	80%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	25%	50%	43%	-25%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		57	98%	N/A	77%	N/A
✓ Not Arrested		55	95%	75%	86%	20%
✓ Abstinence/Reduced Drug Use		40	69%	55%	67%	14%
● Stable Living Situation		54	93%	95%	83%	-2%
● Employed		24	41%	50%	42%	-9%
✓ Improved/Maintained Function Score		38	95%	75%	28%	20%
● Self Help		6	10%	60%	50%	-50%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		49	100%	90%	85%	10%

Data Submitted to DMHAS for Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 21 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
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Unique Clients	0		
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Admits	-	-	
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Discharges	-	-	
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Service Hours	-	-	
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Data Submission Quality

Data Entry	Actual	State Avg
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Valid NOMS Data	N/A	100%
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Valid TEDS Data	N/A	80%
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On-Time Periodic	Actual	State Avg
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6 Month Updates	N/A	17%
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Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
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Treatment Completed Successfully		N/A	N/A	50%	0%	N/A
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Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	16%	-55% ▼
Employed		N/A	N/A	50%	19%	-50% ▼
Improved/Maintained Function Score		N/A	N/A	75%	0%	-75% ▼
Not Arrested		N/A	N/A	75%	31%	-75% ▼
Self Help		N/A	N/A	60%	19%	-60% ▼
Social Support		N/A	N/A	N/A	25%	N/A
Stable Living Situation		N/A	N/A	95%	34%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
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Clients Receiving Services		N/A	N/A	90%	28%	N/A ▼
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Data Submitted to DMHAS for Month

Jul	Aug	Sep	% Months Submitted
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Admissions	0%
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Discharges	0%
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1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 8 Active Naltrexone Programs