

**Provider Activity**

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	51	50	2%
	Admits		4	-100% ▼
	Discharges	1	2	-50% ▼
↗	Service Hours	512	591	-13% ▼
↗	Bed Days	3,744	2,336	60% ▲

▲ &gt; 10% Over 1 Yr Ago   ▼ &gt; 10% Under 1Yr Ago

**Consumer Satisfaction Survey**

(Based on 44 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		100%	80%	91%
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		98%	80%	92%
✓ Outcome		98%	80%	83%
✓ Overall		95%	80%	91%
✓ General Satisfaction		95%	80%	92%
✓ Access		92%	80%	88%

**Clients by Level of Care**

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Residential Services	51	100.0%

Age	#	%	State Avg
18-25	1	2%	9%
26-34	7	14%	18%
35-44	10	20%	25%
45-54	10	20%	18%
55-64	18	35% ▲	19%
65+	5	10%	11%

Gender	#	%	State Avg
Male	32	63%	58%
Female	19	37%	41%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	42	82% ▲	64%
Hispanic-Other	5	10%	12%
Hisp-Puerto Rican	4	8%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown		▼ 13%	

**Client Demographics**

Race	#	%	State Avg
White/Caucasian	30	59%	59%
Black/African American	14	27%	17%
Other	6	12%	12%
Hawaiian/Other Pacific Islander	1	2%	0%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Unknown			8%

## Geriatric Supervised Apartments

Supportive Environmental Living Facility Inc-SELF

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	14	-7% <span style="color: red;">▼</span>
Admits	-	1	-100% <span style="color: red;">▼</span>
Discharges	-	1	-100% <span style="color: red;">▼</span>
Bed Days	1,196	1,182	1%

### Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	86%
On-Time Periodic		Actual	State Avg
6 Month Updates		100%	95%
Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	60%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	83%	N/A

### Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		13	100%	95%	95%	5%
✓	Social Support		8	62%	60%	86%	2%
●	Improved/Maintained Function Score		11	92%	95%	54%	-3%
●	Employed		0	0%	25%	16%	-25% <span style="color: red;">▼</span>
	Self Help		2	15%	N/A	58%	N/A

### Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	13	1,910 days	1.0	100%	90%	91%	10%



### Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 63 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	24	0%
Admits	-	1	-100% ▼
Discharges	1	-	
Service Hours	512	591	-13% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic		
6 Month Updates	100%	95%
Diagnosis		
Valid MH/SU Diagnosis	100%	89%

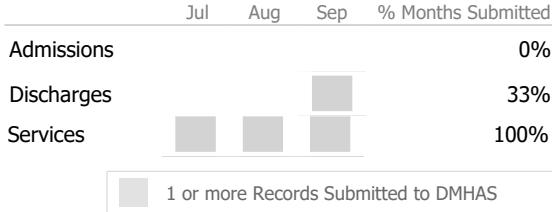
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	71%	50%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		21	88%	60%	89%	28% ▲
✓ Stable Living Situation		24	100%	85%	96%	15% ▲
✓ Improved/Maintained Function Score		22	96%	95%	46%	1%
● Employed		1	4%	25%	15%	-21% ▼
Self Help		4	17%	N/A	48%	N/A

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		23	96%	90%	98%	6%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 22 Active Residential Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	13	8%
Admits	-	2	-100% ▼
Discharges	-	1	-100% ▼
Bed Days	2,548	1,154	121% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	60%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	83%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		13	93%	60%	86%	33% ▲
✓ Stable Living Situation		14	100%	95%	95%	5%
● Improved/Maintained Function Score		12	92%	95%	54%	-3%
● Employed		2	14%	25%	16%	-11% ▼
Self Help		5	36%	N/A	58%	N/A

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		27	1,309 days	1.9	158%	90%	91%	68% ▲

█ < 90%  
 █ 90-110%  
 █ >110%

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions

0%

Discharges

0%

1 or more Records Submitted to DMHAS
▲ > 10% Over  
 ▼ < 10% Under
 
█ Actual  
 █ Goal  
 █ Goal Met  
 █ Below Goal
 

\* State Avg based on 63 Active Supervised Apartments Programs