

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	51	50	2%
	Admits		4	-100% ▼
	Discharges	1	2	-50% ▼
	Service Hours	512	591	-13% ▼
	Bed Days	3,744	2,336	60% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 44 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect	<div><div></div></div>	100%	80%	91%
✓ Quality and Appropriateness	<div><div></div></div>	98%	80%	93%
✓ Participation in Treatment	<div><div></div></div>	98%	80%	92%
✓ Outcome	<div><div></div></div>	98%	80%	83%
✓ Overall	<div><div></div></div>	95%	80%	91%
✓ General Satisfaction	<div><div></div></div>	95%	80%	92%
✓ Access	<div><div></div></div>	92%	80%	88%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	51	100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	1	2%	9%	Male	32	63%	58%
26-34	7	14%	18%	Female	19	37%	41%
35-44	10	20%	25%	Transgender/Other			0%
45-54	10	20%	18%				
55-64	18	35% ▲	19%				
65+	5	10%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	42	82% ▲	64%	White/Caucasian	30	59%	59%
Hispanic-Other	5	10%	12%	Black/African American	14	27%	17%
Hisp-Puerto Rican	4	8%	10%	Other	6	12%	12%
Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander	1	2%	0%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			1%
Unknown			13% ▼	Asian			1%
				Multiple Races			1%
				Unknown			8%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	14	-7%
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Bed Days	1,196	1,182	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	86%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	95%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	N/A	N/A	60%	60%	N/A
Follow-up within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	90%	83%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	13	100%	95%	95%	5%
✓ Social Support	<div><div></div></div>	8	62%	60%	86%	2%
● Improved/Maintained Function Score	<div><div></div></div>	11	92%	95%	54%	-3%
● Employed	<div><div></div></div>	0	0%	25%	16%	-25% ▼
Self Help	<div><div></div></div>	2	15%	N/A	58%	N/A

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div><div></div><div></div><div></div></div>	13	1,910 days	1.0	100%	90%	91%	10%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 63 Active Supervised Apartments Programs

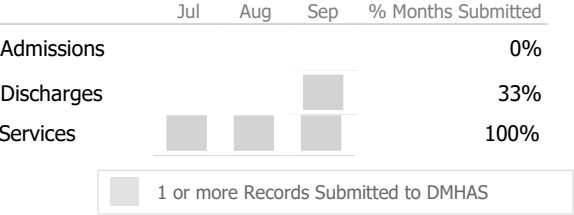
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	24	0%
Admits	-	1	-100% ▼
Discharges	1	-	
Service Hours	512	591	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic		
6 Month Updates	100%	95%
Diagnosis		
Valid MH/SU Diagnosis	100%	89%

Data Submitted to DMHAS for Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	71%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		21	88%	60%	89%	28% ▲
✓ Stable Living Situation		24	100%	85%	96%	15% ▲
✓ Improved/Maintained Function Score		22	96%	95%	46%	1%
● Employed		1	4%	25%	15%	-21% ▼
Self Help		4	17%	N/A	48%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		23	96%	90%	98%	6%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	13	8%
Admits	-	2	-100% ▼
Discharges	-	1	-100% ▼
Bed Days	2,548	1,154	121% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	86%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	95%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	N/A	N/A	60%	60%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	90%	83%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div></div></div>	13	93%	60%	86%	33% ▲
✓ Stable Living Situation	<div><div></div></div>	14	100%	95%	95%	5%
● Improved/Maintained Function Score	<div><div></div></div>	12	92%	95%	54%	-3%
● Employed	<div><div></div></div>	2	14%	25%	16%	-11% ▼
Self Help	<div><div></div></div>	5	36%	N/A	58%	N/A

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div><div></div></div>	27	1,309 days	1.9	158%	90%	91%	68% ▲

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual | Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 63 Active Supervised Apartments Programs