Stafford Family Services
Stafford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	41	32	28% ▲
	Admits	7	2	250% ▲
	Discharges	4		
	Service Hours	138	150	-8%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 57 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Overall		98%	80%	91%
✓ Access		95%	80%	88%
✓ Participation in Treatment		95%	80%	92%
● Outcome		79%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	41	100.0%

Client Demographics

Age	#	%	State Avg
18-25	5	13%	9%
26-34	9	23%	18%
35-44	8	20%	25%
45-54	6	15%	18%
55-64	7	18%	19%
65+	5	13%	11%

Gender	#	%	State Avg
Male	21	51%	58%
Female	20	49%	41%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	39	95% ▲	64%
Unknown	2	5%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other		▼	12%
Hisp-Puerto Rican			10%

Race	#	%	State Avg
White/Caucasian	40	98% ▲	59%
Unknown	1	2%	8%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American		▼	17%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other		▼	12%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Substance Abuse Outpt. 947200
Stafford Family Services
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	32	28%	▲
Admits	7	2	250%	▲
Discharges	4	-		
Service Hours	138	150	-8%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	92%
Valid TEDS Data	100%	47%

On-Time Periodic	Actual	State Avg
6 Month Updates	7%	7%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		1	25%	50%	54%	-25%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		39	95%	N/A	28%	N/A	
✓ Not Arrested		41	100%	75%	37%	25%	▲
✓ Employed		30	73%	50%	20%	23%	▲
✓ Stable Living Situation		40	98%	95%	36%	3%	
● Self Help		24	59%	60%	11%	-1%	
● Abstinence/Reduced Drug Use		12	29%	55%	19%	-26%	▼
● Improved/Maintained Function Score		3	9%	75%	16%	-66%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		34	100%	90%	50%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		6	86%	75%	64%	11%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 107 Active Standard Outpatient Programs