

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

| Monthly Trend | Measure        | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
|               | Unique Clients | 60     | 67       | -10%       |
|               | Admits         | 3      | 2        | 50% ▲      |
|               | Discharges     | 4      | 2        | 100% ▲     |
|               | Service Hours  | 370    | 435      | -15% ▼     |

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 51 FY25 Surveys)

| Question Domain               | Satisfied % vs Goal%   | Satisfied % | Goal % | State Avg |
|-------------------------------|------------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness | <div><div></div></div> | 100%        | 80%    | 93%       |
| ✓ Overall                     | <div><div></div></div> | 100%        | 80%    | 91%       |
| ✓ Respect                     | <div><div></div></div> | 100%        | 80%    | 91%       |
| ✓ Participation in Treatment  | <div><div></div></div> | 96%         | 80%    | 92%       |
| ✓ Access                      | <div><div></div></div> | 94%         | 80%    | 88%       |
| ✓ Outcome                     | <div><div></div></div> | 94%         | 80%    | 83%       |
| ✓ General Satisfaction        | <div><div></div></div> | 90%         | 80%    | 92%       |

Satisfied %

Goal %

0-80%

80-100%

✓ Goal Met

● Under Goal

Clients by Level of Care

| Program Type  | Level of Care Type   | #  | %     |
|---------------|----------------------|----|-------|
| Mental Health |                      |    |       |
|               | Case Management      | 34 | 56.7% |
|               | Residential Services | 26 | 43.3% |

Client Demographics

| Age               |    |       |           | Gender                          |    |       |           |
|-------------------|----|-------|-----------|---------------------------------|----|-------|-----------|
|                   | #  | %     | State Avg |                                 | #  | %     | State Avg |
| 18-25             | 1  | 2%    | 9%        | Male                            | 34 | 57%   | 58%       |
| 26-34             | 1  | 2% ▼  | 18%       | Female                          | 26 | 43%   | 41%       |
| 35-44             | 8  | 13% ▼ | 25%       | Transgender/Other               |    |       | 0%        |
| 45-54             | 12 | 20%   | 18%       |                                 |    |       |           |
| 55-64             | 21 | 35% ▲ | 19%       |                                 |    |       |           |
| 65+               | 17 | 28% ▲ | 11%       |                                 |    |       |           |
| Ethnicity         |    |       |           | Race                            |    |       |           |
|                   | #  | %     | State Avg |                                 | #  | %     | State Avg |
| Non-Hispanic      | 56 | 93% ▲ | 64%       | Black/African American          | 32 | 53% ▲ | 17%       |
| Hisp-Puerto Rican | 3  | 5%    | 10%       | White/Caucasian                 | 28 | 47% ▼ | 59%       |
| Hispanic-Other    | 1  | 2%    | 12%       | Am. Indian/Native Alaskan       |    |       | 1%        |
| Hispanic-Cuban    |    |       | 0%        | Asian                           |    |       | 1%        |
| Hispanic-Mexican  |    |       | 1%        | Multiple Races                  |    |       | 1%        |
| Unknown           |    |       | 13% ▼     | Hawaiian/Other Pacific Islander |    |       | 0%        |
|                   |    |       |           | Other                           |    |       | 12% ▼     |
|                   |    |       |           | Unknown                         |    |       | 8%        |

Unique Clients

State Avg

▲ > 10% Over State Avg

▼ > 10% Under State Avg

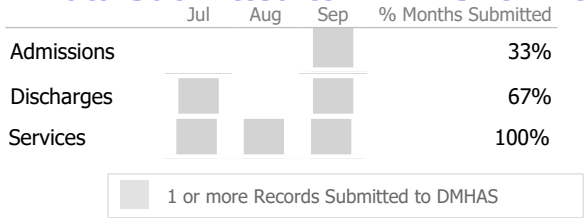
Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 26     | 27       | -4%        |
| Admits         | 3      | -        |            |
| Discharges     | 2      | -        |            |
| Service Hours  | 167    | 200      | -17% ▼     |

Data Submission Quality

| Data Entry       | Actual                      | State Avg |
|------------------|-----------------------------|-----------|
| Valid NOMS Data  | <div><div></div></div> 98%  | 100%      |
| On-Time Periodic |                             |           |
| 6 Month Updates  | <div><div></div></div> 100% | 95%       |

Data Submitted to DMHAS for Month



Discharge Outcomes

|                                    | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | <div><div></div></div> | 0      | 0%       | 50%    | 71%       | -50% ▼         |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support                  | <div><div></div></div> | 25     | 96%      | 60%    | 89%       | 36% ▲          |
| ✓ Stable Living Situation         | <div><div></div></div> | 25     | 96%      | 85%    | 96%       | 11% ▲          |
| ● Employed                        | <div><div></div></div> | 2      | 8%       | 25%    | 15%       | -17% ▼         |
| Self Help                         | <div><div></div></div> | 2      | 8%       | N/A    | 48%       | N/A            |

Service Utilization

|                              | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | <div><div></div></div> | 23     | 100%     | 90%    | 98%       | 10%            |



\* State Avg based on 22 Active Residential Support Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 34     | 40       | -15% ▼     |
| Admits         | -      | 2        | -100% ▼    |
| Discharges     | 2      | 2        | 0%         |
| Service Hours  | 203    | 235      | -13% ▼     |

Recovery

| National Recovery Measures (NOMS) |                         | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|-------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓                                 | Stable Living Situation | <div></div>        | 34     | 100%     | 85%    | 85%       | 15% ▲          |

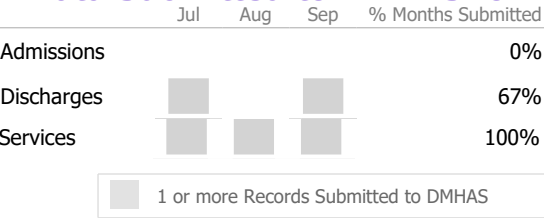
Service Utilization

|   |                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ | Clients Receiving Services | <div></div>        | 34     | 100%     | 90%    | 96%       | 10%            |

Data Submission Quality

| Data Entry       | Actual           | State Avg |
|------------------|------------------|-----------|
| Valid NOMS Data  | <div></div> 100% | 96%       |
| On-Time Periodic |                  |           |
| 6 Month Updates  | <div></div> 100% | 81%       |

Data Submitted to DMHAS for Month



\* State Avg based on 120 Active Supportive Housing – Scattered Site Programs