

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	47	46	2%
	Admits			
	Discharges			
	Service Hours		-	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 13 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div><div></div></div>	100%	80%	93%
✓ Participation in Treatment	<div><div></div></div>	100%	80%	92%
✓ General Satisfaction	<div><div></div></div>	100%	80%	92%
✓ Overall	<div><div></div></div>	100%	80%	91%
✓ Respect	<div><div></div></div>	100%	80%	91%
✓ Access	<div><div></div></div>	100%	80%	88%
● Outcome	<div><div></div></div>	78%	80%	83%

Satisfied % | Goal % 0-80% 80-100%

✓

 Goal Met

●

 Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	47	100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25			9%	Male	32	68%	58%
26-34	1	2%	▼ 18%	Female	15	32%	41%
35-44	6	13%	▼ 25%	Transgender/Other			0%
45-54	5	11%	18%				
55-64	18	38%	▲ 19%				
65+	17	36%	▲ 11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	44	94%	▲ 64%	White/Caucasian	37	79%	▲ 59%
Hisp-Puerto Rican	2	4%	10%	Black/African American	10	21%	17%
Unknown	1	2%	▼ 13%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban			0%	Asian			1%
Hispanic-Mexican			1%	Multiple Races			1%
Hispanic-Other			▼ 12%	Hawaiian/Other Pacific Islander			0%
				Other			▼ 12%
				Unknown			8%

Unique Clients | State Avg

▲

 > 10% Over State Avg

▼

 > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	19	5%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

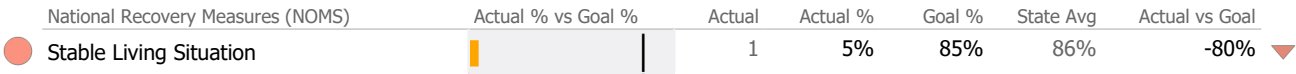
Data Entry	Actual	State Avg
Valid NOMS Data	<div></div>	N/A 99%
On-Time Periodic		
6 Month Updates	<div></div>	0% 83%

Data Submitted to DMHAS for Month

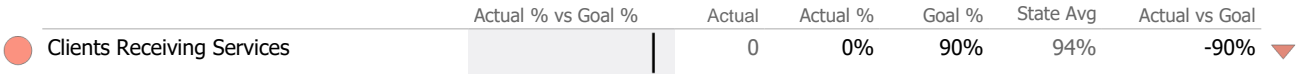
	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

Recovery



Service Utilization



* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	27	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div>	N/A 96%
On-Time Periodic		
6 Month Updates	<div></div>	0% 81%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>Stable Living Situation</div>	<div></div>	0	0%	85%	85%	-85% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>Clients Receiving Services</div>	<div></div>	0	0%	90%	96%	-90% ▼

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 120 Active Supportive Housing – Scattered Site Programs