

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	42	40	5%
	Admits	3	1	200% <span style="color: green;">▲</span>
	Discharges	4		
	Service Hours	218	169	29% <span style="color: green;">▲</span>
	Bed Days	2,365	2,392	-1% <span style="color: grey;">▼</span>

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	93%
✓ Participation in Treatment	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	92%
✓ Overall	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	91%
✓ General Satisfaction	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	97%	80%	92%
✓ Access	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	97%	80%	88%
✓ Respect	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	97%	80%	91%
✓ Outcome	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	91%	80%	83%

█ Satisfied % | █ Goal % █ 0-80% █ 80-100% █ Goal Met █ Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
Residential Services	<div style="width: 64.3%; background-color: orange;"></div>	27	64.3%
Case Management	<div style="width: 35.7%; background-color: grey;"></div>	15	35.7%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	4	10%	9%	Male	29	69%	58%
26-34	10	24%	18%	Female	13	31%	41%
35-44	10	24%	25%	Transgender/Other			0%
45-54	12	29% <span style="color: green;">▲</span>	18%				
55-64	4	10%	19%				
65+	2	5%	11%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	31	74%	64%	White/Caucasian	21	50%	59%
Hisp-Puerto Rican	7	17%	10%	Black/African American	13	31%	17%
Hispanic-Other	3	7%	12%	Other	6	14%	12%
Unknown	1	2% <span style="color: grey;">▼</span>	13%	Multiple Races	1	2%	1%
Hispanic-Cuban				Hawaiian/Other Pacific Islander	1	2%	0%
Hispanic-Mexican				Am. Indian/Native Alaskan			1%
				Asian			1%
				Unknown			8%

█ Unique Clients | █ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	8	25%	▲
Admits	2	-		
Discharges	2	-		
Bed Days	721	736	-2%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	80%	93%	20%
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	100%	15%
✓ Follow-up within 30 Days of Discharge		2	100%	90%	79%	10%

## Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		100%	100%
On-Time Periodic 6 Month Updates		100%	81%
Diagnosis	Actual	State Avg	
Valid MH/SU Diagnosis		100%	98%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		9	90%	60%	85%	30%
Self Help		7	70%	N/A	63%	N/A
✓ Stable Living Situation		10	100%	90%	99%	10%
● Improved/Maintained Function Score		6	86%	95%	50%	-9%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	372 days	0.8	98%	90%	88%	8%



## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 22 Active Group Home Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	18	6%
Admits	1	-	
Discharges	2	-	
Bed Days	1,644	1,656	-1%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	94%	95%

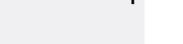
  

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	60%	40%
✓ Follow-up within 30 Days of Discharge		2	100%	90%	83%	10%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		17	89%	60%	86%	29%
Self Help		13	68%	N/A	58%	N/A
✓ Stable Living Situation		19	100%	95%	95%	5%
● Employed		4	21%	25%	16%	-4%
● Improved/Maintained Function Score		16	89%	95%	54%	-6%

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		18	1,253 days	0.9	99%	90%	91%	9%



## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 63 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	14	7%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	218	169	29% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	15	100%	85%	85%	85%	15% ▲

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	15	100%	90%	96%	10%	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic 6 Month Updates	100%	81%

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	100%

 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 120 Active Supportive Housing – Scattered Site Programs