

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	42	40	5%
	Admits	3	1	200% ▲
	Discharges	4		
	Service Hours	218	169	29% ▲
	Bed Days	2,365	2,392	-1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 38 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ General Satisfaction		97%	80%	92%
✓ Access		97%	80%	88%
✓ Respect		97%	80%	91%
✓ Outcome		91%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Residential Services	27	64.3%
	Case Management	15	35.7%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	4	10%	9%	Male	29	69%	▲ 58%
26-34	10	24%	18%	Female	13	31%	41%
35-44	10	24%	25%	Transgender/Other			0%
45-54	12	29%	▲ 18%				
55-64	4	10%	19%				
65+	2	5%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	31	74%	64%	White/Caucasian	21	50%	59%
Hisp-Puerto Rican	7	17%	10%	Black/African American	13	31%	▲ 17%
Hispanic-Other	3	7%	12%	Other	6	14%	12%
Unknown	1	2%	▼ 13%	Multiple Races	1	2%	1%
Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander	1	2%	0%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			1%
				Asian			1%
				Unknown			8%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	8	25% ▲
Admits	2	-	
Discharges	2	-	
Bed Days	721	736	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic		
6 Month Updates	100%	81%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div></div>	2	100%	80%	93%	20% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge	<div></div>	2	100%	85%	100%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge	<div></div>	2	100%	90%	79%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div></div>	9	90%	60%	85%	30% ▲
Self Help	<div></div>	7	70%	N/A	63%	N/A
✓ Stable Living Situation	<div></div>	10	100%	90%	99%	10%
● Improved/Maintained Function Score	<div></div>	6	86%	95%	50%	-9%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div></div>	8	372 days	0.8	98%	90%	88%	8%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 22 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	18	6%
Admits	1	-	
Discharges	2	-	
Bed Days	1,644	1,656	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div>	98% 86%
On-Time Periodic		
6 Month Updates	<div><div></div></div>	94% 95%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div>	100% 100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	2	100%	60%	60%	40% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge	<div><div></div></div>	2	100%	90%	83%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div></div></div>	17	89%	60%	86%	29% ▲
Self Help	<div><div></div></div>	13	68%	N/A	58%	N/A
✓ Stable Living Situation	<div><div></div></div>	19	100%	95%	95%	5%
● Employed	<div><div></div></div>	4	21%	25%	16%	-4%
● Improved/Maintained Function Score	<div><div></div></div>	16	89%	95%	54%	-6%

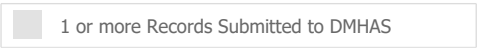
Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div><div></div><div></div><div></div></div>	18	1,253 days	0.9	99%	90%	91%	9%



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions			<div><div></div></div>	33%
Discharges			<div><div></div></div>	33%



* State Avg based on 63 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	14	7%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	218	169	29% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div></div>	15	100%	85%	85%	15% ▲

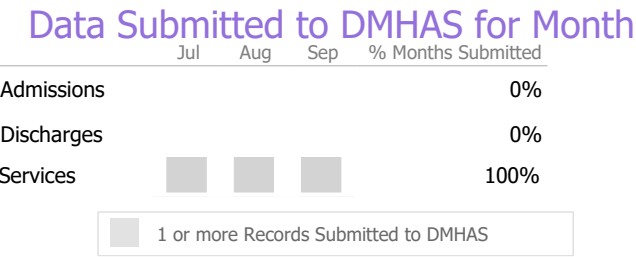
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div></div>	15	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div>	100% 96%

On-Time Periodic	Actual	State Avg
6 Month Updates	<div></div>	100% 81%



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 120 Active Supportive Housing – Scattered Site Programs