

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,871	1,674	12%	▲
	Admits	874	922	-5%	
	Discharges	864	868	0%	
	Service Hours	11,729	10,430	12%	▲
	Bed Days	9,774	10,065	-3%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 627 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		93%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Respect		93%	80%	91%
✓ Overall		92%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Access		89%	80%	88%
● Outcome		76%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	941	40.2%
	Community Support	301	12.9%
	Social Rehabilitation	107	4.6%
	Crisis Services	59	2.5%
	Case Management	39	1.7%
	Residential Services	24	1.0%
	ICS	14	0.6%
Addiction	Residential Services	443	18.9%
	Outpatient	241	10.3%
	Case Management	87	3.7%
Forensic MH	Forensics Community-based	79	3.4%
	Residential Services	5	0.2%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	98	5%	9%	Male	1,109	59%	58%
26-34	336	18%	18%	Female	765	41%	41%
35-44	452	24%	25%	Transgender/Other	2	0%	0%
45-54	351	19%	18%				
55-64	416	22%	19%				
65+	219	12%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	1,354	72%	64%	White/Caucasian	1,157	62%	59%
Hispanic-Other	460	25%	▲ 12%	Other	396	21%	12%
Unknown	54	3%	13%	Black/African American	256	14%	17%
Hisp-Puerto Rican	8	0%	10%	Unknown	45	2%	8%
Hispanic-Cuban			0%	Asian	17	1%	1%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan	3	0%	1%
				Hawaiian/Other Pacific Islander	2	0%	0%
				Multiple Races			1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

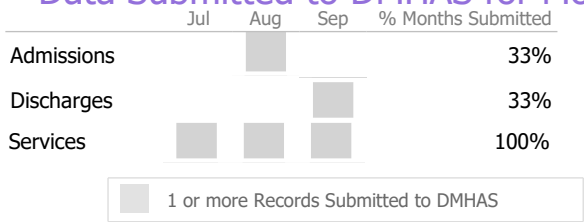
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	56	-2%
Admits	3	13	-77% ▼
Discharges	1	2	-50% ▼
Service Hours	209	146	43% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	92%
Valid TEDS Data	91%	47%
On-Time Periodic		
6 Month Updates	50%	7%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	54%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		37	67%	N/A	28%	N/A
Not Arrested		45	82%	75%	37%	7%
Abstinence/Reduced Drug Use		23	42%	55%	19%	-13% ▼
Stable Living Situation		43	78%	95%	36%	-17% ▼
Self Help		17	31%	60%	11%	-29% ▼
Employed		10	18%	50%	20%	-32% ▼
Improved/Maintained Function Score		16	33%	75%	16%	-42% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		48	92%	90%	50%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	33%	75%	64%	-42% ▼



* State Avg based on 107 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	751	635	18% ▲
Admits	112	118	-5%
Discharges	91	104	-13% ▼
Service Hours	3,175	2,810	13% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	44%	89%
On-Time Periodic		
6 Month Updates	34%	50%
Diagnosis		
Valid MH/SU Diagnosis	99%	98%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	16%	50%	45%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		82	11%	30%	28%	-19% ▼
Social Support		295	39%	60%	55%	-21% ▼
Stable Living Situation		349	46%	95%	69%	-49% ▼
Improved/Maintained Function Score		173	29%	75%	34%	-46% ▼
Self Help		36	5%	N/A	21%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		584	90%	90%	88%	0%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		83	75%	75%	75%	0%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	168	154	9%
Admits	9	4	125% ▲
Discharges	6	11	-45% ▼
Service Hours	432	329	31% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	89%
On-Time Periodic		
6 Month Updates	68%	50%
Diagnosis		
Valid MH/SU Diagnosis	99%	98%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	17%	50%	45%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		126	75%	60%	55%	15% ▲
Self Help		85	51%	N/A	21%	N/A
● Stable Living Situation		137	82%	95%	69%	-13% ▼
● Employed		23	14%	30%	28%	-16% ▼
● Improved/Maintained Function Score		57	39%	75%	34%	-36% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		158	99%	90%	88%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		5	56%	75%	75%	-19% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	1	-	
Discharges	2	1	100% ▲
Bed Days	262	551	-52% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		50%
On-Time Periodic		
6 Month Updates		100%
Diagnosis		
Valid MH/SU Diagnosis		100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	0%	-75% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		1	50%	85%	50%	-35% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	NaN	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		2	50%	75%	50%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	649 days	1.2	47%	90%	32%	-43% ▼
< 90% 90-110% >110%								

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%
1 or more Records Submitted to DMHAS				

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

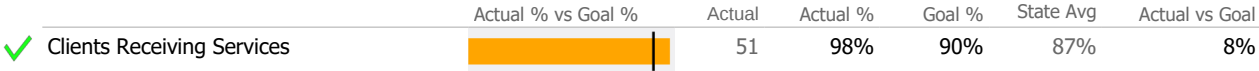
Below Goal

* State Avg based on 1 Active MH Intensive Res. Rehabilitation Programs

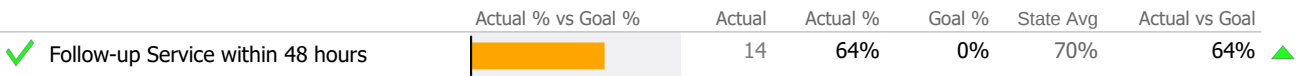
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	40	98% ▲
Admits	27	12	125% ▲
Discharges	19	13	46% ▲
Service Hours	48	11	

Service Utilization



Jail Diversion



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	23	4%
Admits	18	16	13% ▲
Discharges	16	18	-11% ▼
Bed Days	578	615	-6%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		15	94%	85%	91%	9%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		10	100%	90%	54%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	50 days	0.4	63%	90%	61%	-27% ▼
< 90% 90-110% >110%								

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
1 or more Records Submitted to DMHAS				

▲ > 10% Over	▼ < 10% Under
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Actual	Goal	✓ Goal Met	● Below Goal
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* State Avg based on 13 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	301	294	2%
Admits	28	35	-20% ▼
Discharges	43	21	105% ▲
Service Hours	3,004	2,424	24% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		88% 92%
On-Time Periodic		
6 Month Updates		70% 90%
Diagnosis		
Valid MH/SU Diagnosis		100% 100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		14	33%	65%	54%	-32% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		215	71%	60%	81%	11% ▲
✓ Stable Living Situation		242	80%	80%	90%	0%
Self Help		168	56%	N/A	45%	N/A
● Employed		46	15%	20%	20%	-5%
● Improved/Maintained Function Score		103	39%	65%	58%	-26% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		268	98%	90%	99%	8%

▲ > 10% Over ▼ < 10% Under

Actual | Goal

✓

 Goal Met

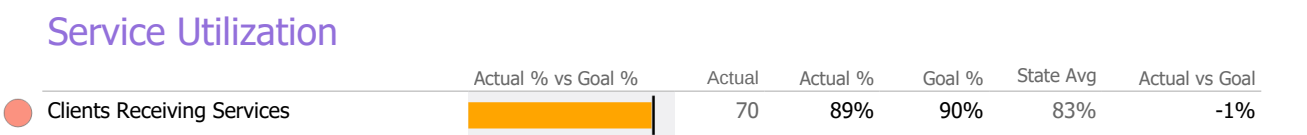
●

 Below Goal

* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	106	82	29% ▲
Admits	28	23	22% ▲
Discharges	18	8	125% ▲
Service Hours	3,480	3,257	7%
Social Rehab/PHP/IOP Days	0	0	



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	129	133	-3%
Admits	11	16	-31% ▼
Discharges	6	25	-76% ▼
Service Hours	535	509	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	61%	89%
On-Time Periodic		
6 Month Updates	26%	50%
Diagnosis		
Valid MH/SU Diagnosis	98%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	33%	50%	45%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		76	58%	60%	55%	-2%
Employed		9	7%	30%	28%	-23% ▼
Stable Living Situation		80	62%	95%	69%	-33% ▼
Improved/Maintained Function Score		37	33%	75%	34%	-42% ▼
Self Help		6	5%	N/A	21%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		100	84%	90%	88%	-6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		7	70%	75%	75%	-5%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal

✓

 Goal Met Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	19	5%
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Bed Days	1,840	1,622	13% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
On-Time Periodic		
6 Month Updates	90%	95%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

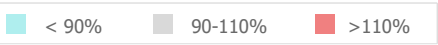
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	60%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	83%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		20	100%	60%	86%	40% ▲
Self Help		14	70%	N/A	58%	N/A
✓ Stable Living Situation		20	100%	95%	95%	5%
✓ Employed		5	25%	25%	16%	0%
● Improved/Maintained Function Score		14	70%	95%	54%	-25% ▼

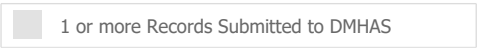
Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		21	2,434 days	1.1	95%	90%	91%	5%



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%



* State Avg based on 63 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	37	135% ▲
Admits	20	9	122% ▲
Discharges	48	13	269% ▲
Service Hours	55	40	38% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	56%	88%
On-Time Periodic		
6 Month Updates	0%	44%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	12%	50%	60%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		9	10%	20%	28%	-10% ▼
Social Support		42	48%	N/A	69%	N/A
Stable Living Situation		44	50%	80%	67%	-30% ▼
Self Help		24	27%	60%	47%	-33% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		61	90%	90%	93%	0%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	2	350% ▲
Admits	3	1	200% ▲
Discharges	2	-	
Service Hours	53	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	40%	92%
Valid TEDS Data	20%	47%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	50%	54%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Self Help		4	44%	60%	11%	-16% ▼
Social Support		4	44%	N/A	28%	N/A
● Not Arrested		5	56%	75%	37%	-19% ▼
● Abstinence/Reduced Drug Use		3	33%	55%	19%	-22% ▼
● Employed		1	11%	50%	20%	-39% ▼
● Stable Living Situation		5	56%	95%	36%	-39% ▼
● Improved/Maintained Function Score		2	33%	75%	16%	-42% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		4	67%	90%	50%	-23% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		3	100%	75%	64%	25% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	51	-31%	▼
Admits	32	52	-38%	▼
Discharges	34	49	-31%	▼
Service Hours	34	72	-52%	▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		33	97%	90%	73%	7%
✓ Community Location Evaluation		30	88%	80%	73%	8%
✓ Follow-up Service within 48 hours		4	100%	90%	89%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	125	108	16% ▲
Admits	26	39	-33% ▼
Discharges	29	35	-17% ▼
Service Hours	465	476	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	92%
Valid TEDS Data	89%	47%
On-Time Periodic	Actual	State Avg
6 Month Updates	5%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		16	55%	50%	54%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		96	76%	N/A	28%	N/A
✓ Abstinence/Reduced Drug Use		83	66%	55%	19%	11% ▲
✓ Not Arrested		104	83%	75%	37%	8%
✓ Employed		63	50%	50%	20%	0%
● Self Help		59	47%	60%	11%	-13% ▼
● Stable Living Situation		102	81%	95%	36%	-14% ▼
● Improved/Maintained Function Score		27	30%	75%	16%	-45% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		95	95%	90%	50%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		22	85%	75%	64%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	5	-20% ▼
Admits	1	-	
Discharges	1	-	
Bed Days	361	460	-22% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	0%	94%
On-Time Periodic		
6 Month Updates	0%	92%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	51%	-75% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		0	0%	85%	76%	-85% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	63%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		1	25%	75%	48%	-50% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	2,094 days	1.3	78%	90%	85%	-12% ▼
< 90% 90-110% >110%								

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	12	17% ▲
Admits	-	-	
Discharges	1	-	
Service Hours	17	15	14% ▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		14	93%	85%	85%	8%

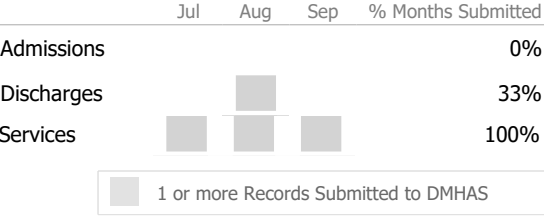
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		14	93%	90%	96%	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic		
6 Month Updates	100%	81%

Data Submitted to DMHAS for Month



* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

Residential Detox Services

Rushford Center

Addiction - Residential Services - Medically Monitored Detox 3.7D

Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	322	311	4%
Admits	328	326	1%
Discharges	325	326	0%
Bed Days	1,518	1,393	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	69%	85%
Valid TEDS Data	99%	95%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid MH/SU Diagnosis	100%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		146	45%	80%	74%	-35%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		278	86%	85%	82%	1%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		106	73%	90%	58%	-17%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		19	6 days	0.1	87%	90%	71%	-3%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	193	229	-16% ▼
Admits	173	198	-13% ▼
Discharges	166	199	-17% ▼
Bed Days	2,893	3,422	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	83%
Valid TEDS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	17%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

● Treatment Completed Successfully		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			125	75%	80%	75%	-5%
✓ No Re-admit within 30 Days of Discharge		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			148	89%	85%	88%	4%
● Follow-up within 30 Days of Discharge		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			68	54%	90%	59%	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		130	64%	N/A	73%	N/A
● Improved/Maintained Function Score		121	73%	75%	75%	-2%
● Abstinence/Reduced Drug Use		107	53%	70%	49%	-17% ▼
● Self Help		65	32%	60%	53%	-28% ▼

Bed Utilization

✓ Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		34	18 days	0.2	92%	90%	130%	2%

< 90%

90-110%

>110%

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 10 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	26	-8%
Admits	-	-	
Discharges	1	2	-50% ▼
Service Hours	45	74	-39% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		24	100%	85%	85%	15% ▲

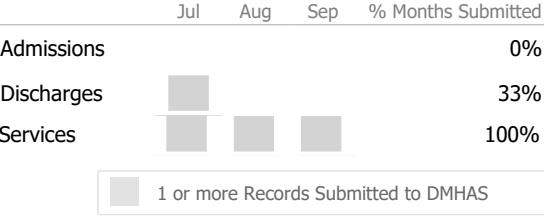
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		24	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic		
6 Month Updates	100%	81%

Data Submitted to DMHAS for Month



* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	63	51	24% ▲
Admits	37	39	-5%
Discharges	38	29	31% ▲
Bed Days	2,250	2,002	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	84%
Valid TEDS Data	97%	97%
On-Time Periodic		
6 Month Updates	N/A	8%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		32	84%	70%	77%	14% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		34	89%	85%	93%	4%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		25	78%	90%	59%	-12% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		45	71%	70%	71%	1%
● Improved/Maintained Function Score		31	82%	95%	87%	-13% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				24	66 days	0.4	102%	90%	79%	12% ▲

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 18 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	50	6%
Admits	15	16	-6%
Discharges	12	8	50% ▲
Service Hours	142	162	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	92%
Valid TEDS Data	89%	47%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		9	75%	50%	54%	25% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		34	64%	N/A	28%	N/A
✓ Abstinence/Reduced Drug Use		30	57%	55%	19%	2%
● Employed		22	42%	50%	20%	-8%
● Not Arrested		32	60%	75%	37%	-15% ▼
● Stable Living Situation		31	58%	95%	36%	-37% ▼
● Self Help		11	21%	60%	11%	-39% ▼
● Improved/Maintained Function Score		13	35%	75%	16%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		36	95%	90%	50%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		10	67%	75%	64%	-8%

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	13	8%
Admits	1	4	-75% ▼
Discharges	4	3	33% ▲
Service Hours	36	106	-66% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	54%	88%
On-Time Periodic		
6 Month Updates	67%	86%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	25%	60%	47%	-35% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		6	43%	30%	34%	13% ▲
Stable Living Situation		10	71%	60%	91%	11% ▲
Social Support		9	64%	60%	82%	4%
Improved/Maintained Function Score		4	40%	75%	49%	-35% ▼
Self Help		0	0%	N/A	73%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		10	77%	90%	98%	-13% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 19 Active Intensive Community Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2		
Admits	1	-	
Discharges	1	-	
Bed Days	72	-	

Data Submission Quality

Data Entry	Actual	State Avg
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Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	15%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	91%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	54%	N/A

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		1	44 days	0.5	78%	90%	61%	-12% ▼
< 90% 90-110% >110%								

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 13 Active Respite Bed Programs