Recovery Network of Programs
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -September 2025   (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,821	2,277	-20%	▼
	Admits	569	915	-38%	▼
	Discharges	593	1,205	-51%	▼
	Service Hours	3,359	3,778	-11%	▼
	Bed Days	11,367	11,295	1%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 180 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		92%	80%	92%
✓ Respect		89%	80%	91%
✓ Quality and Appropriateness		89%	80%	93%
✓ General Satisfaction		88%	80%	92%
✓ Overall		88%	80%	91%
✓ Access		85%	80%	88%
✓ Outcome		82%	80%	83%

■ Satisfied % | Goal %   ▨ 0-80% ▨ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Medication Assisted Treatment	1,207	62.3%
	Residential Services	429	22.1%
	Outpatient	141	7.3%
	Case Management	46	2.4%
	Recovery Support	35	1.8%
Mental Health			
	Residential Services	45	2.3%
Forensic MH			
	Crisis Services	18	0.9%
Forensic SA			
	Forensics Community-based	16	0.8%

Client Demographics

Age

	#	%	State Avg
18-25	37	2%	9%
26-34	247	14%	18%
35-44	568	31%	25%
45-54	417	23%	18%
55-64	409	22%	19%
65+	142	8%	11%

Gender

	#	%	State Avg
Male	1,198	66%	58%
Female	616	34%	41%
Transgender/Other	9	0%	0%

Ethnicity

	#	%	State Avg
Non-Hispanic	1,266	69%	64%
Hisp-Puerto Rican	298	16%	10%
Hispanic-Other	176	10%	12%
Unknown	71	4%	13%
Hispanic-Cuban	7	0%	0%
Hispanic-Mexican	5	0%	1%

Race

	#	%	State Avg
White/Caucasian	1,077	59%	59%
Black/African American	341	19%	17%
Other	295	16%	12%
Asian	50	3%	1%
Unknown	49	3%	8%
Am. Indian/Native Alaskan	4	0%	1%
Multiple Races	4	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%

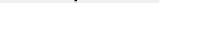■ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Center for Human Services
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	570	626	-9%	
Admits	32	61	-48%	▼
Discharges	41	80	-49%	▼
Service Hours	996	1,107	-10%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	98%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	98%	55%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	92%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		19	46%	50%	62%	-4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		525	92%	N/A	78%	N/A	
✓ Abstinence/Reduced Drug Use		440	77%	50%	63%	27%	▲
✓ Not Arrested		564	99%	75%	85%	24%	▲
✓ Employed		301	53%	40%	42%	13%	▲
✓ Stable Living Situation		542	95%	90%	80%	5%	
✓ Improved/Maintained Function Score		452	85%	75%	30%	10%	
🔴 Self Help		321	56%	60%	36%	-4%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		538	100%	90%	31%	10%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Length of Stay over 1 Year		462	81%	50%	73%	31%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges	▢	▢	▢	100%
Services	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual		Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 39 Active Methadone Maintenance Programs

Enhanced Forensic Respite Bed (EFRB)
Recovery Network of Programs
Forensic MH - Crisis Services - Respite Bed

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	13	38%	▲
Admits	10	13	-23%	▼
Discharges	8	7	14%	▲
Service Hours	711	596	19%	▲
Bed Days	981	1,210	-19%	▼

Data Submission Quality

Data Entry		Actual	State Avg

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	65%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	No Re-admit within 30 Days of Discharge		8	100%	85%	100%	15%	▲
●	Follow-up within 30 Days of Discharge		4	67%	90%	57%	-23%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
●	Avg Utilization Rate		12	84 days	0.7	89%	90%	67%	-1%

	< 90%		90-110%		>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 8 Active Respite Bed Programs

First Step WM
Recovery Network of Programs
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	135	354	-62%	▼
Admits	135	397	-66%	▼
Discharges	147	392	-63%	▼
Bed Days	580	1,707	-66%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		80%	85%
Valid TEDS Data		52%	95%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	N/A

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		12%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		106	72%	80%	74%	-8%	
● No Re-admit within 30 Days of Discharge		118	80%	85%	82%	-5%	
● Follow-up within 30 Days of Discharge		53	50%	90%	58%	-40%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate		24	4 days	0.2	26%	90%	71%	-64%	▼

Legend: ▨ < 90%   ▨ 90-110%   ▨ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▨	▨	▨	100%
Discharges	▨	▨	▨	100%

▨ 1 or more Records Submitted to DMHAS
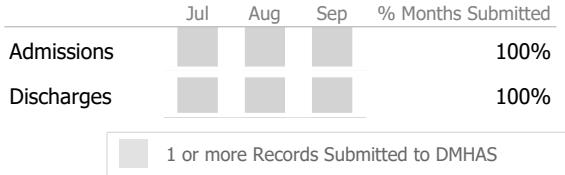
Legend: ▲ > 10% Over   ▼ < 10% Under
▨ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Garner MM Solid Ground Recovery
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	33	-36%	▼
Admits	4	11	-64%	▼
Discharges	5	14	-64%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		89%	97%
Valid TEDS Data		94%	95%

On-Time Periodic		Actual	State Avg
6 Month Updates		78%	55%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		81%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		5	100%	50%	62%	50%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		17	77%	50%	63%	27%	▲
✓ Not Arrested		17	77%	75%	85%	2%	
Social Support		10	45%	N/A	78%	N/A	
● Self Help		7	32%	60%	36%	-28%	▼
● Employed		0	0%	40%	42%	-40%	▼
● Improved/Maintained Function Score		7	50%	75%	30%	-25%	▼
● Stable Living Situation		3	14%	90%	80%	-76%	▼
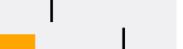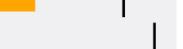
Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Length of Stay over 1 Year		5	24%	50%	73%	-26%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   │ Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 39 Active Methadone Maintenance Programs

HERO Region 1
Recovery Network of Programs
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	65%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	70%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		N/A	N/A	20%	12%	-20% ▼
Self Help		N/A	N/A	N/A	35%	N/A
● Social Support		N/A	N/A	60%	66%	-60% ▼
● Stable Living Situation		N/A	N/A	80%	71%	-80% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	80%	N/A ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 22 Active Standard Case Management Programs

Horizon Inten Res 025601
Recovery Network of Programs
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	85	83	2%
Admits	73	71	3%
Discharges	72	73	-1%
Bed Days	1,050	1,008	4%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		97%	83%
Valid TEDS Data		95%	98%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	17%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		55	76%	80%	75%	-4%
No Re-admit within 30 Days of Discharge		60	83%	85%	88%	-2%
Follow-up within 30 Days of Discharge		31	56%	90%	59%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		71	84%	60%	53%	24% ▲
Social Support		57	67%	N/A	73%	N/A
✓ Abstinence/Reduced Drug Use		62	73%	70%	49%	3%
✓ Improved/Maintained Function Score		64	89%	75%	75%	14% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		13	14 days	0.2	88%	90%	130%	-2%

☐ < 90%	☐ 90-110%	☐ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

☐ 1 or more Records Submitted to DMHAS
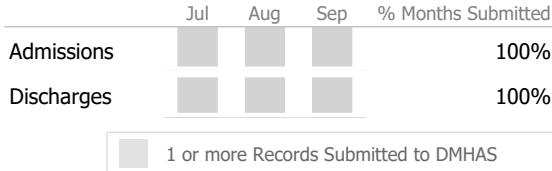
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 10 Active SA Intensive Res. Rehabilitation 3.7 Programs

Iranistan House
Recovery Network of Programs
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	7	0%	
Admits	2	1	100%	▲
Discharges	1	2	-50%	▼
Bed Days	515	385	34%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		100%	81%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		86%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		1	100%	80%	93%	20%	▲
✓	No Re-admit within 30 Days of Discharge		1	100%	85%	100%	15%	▲
✓	Follow-up within 30 Days of Discharge		1	100%	90%	79%	10%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		6	86%	60%	85%	26%	▲
✓	Stable Living Situation		7	100%	90%	99%	10%	
	Self Help		3	43%	N/A	63%	N/A	
●	Improved/Maintained Function Score		4	80%	95%	50%	-15%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate		8	393 days	1.1	70%	90%	88%	-20%	▼

	< 90%		90-110%		>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual	│ Goal	✓ Goal Met	● Below Goal

* State Avg based on 22 Active Group Home Programs

Kinsella Treatment Center MM 301862
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	619	659	-6%	
Admits	68	92	-26%	▼
Discharges	77	90	-14%	▼
Service Hours	1,076	1,178	-9%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	97%
Valid TEDS Data		96%	95%

On-Time Periodic		Actual	State Avg
6 Month Updates		93%	55%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		46	60%	50%	62%	10%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		572	90%	N/A	78%	N/A	
✓ Not Arrested		622	98%	75%	85%	23%	▲
✓ Abstinence/Reduced Drug Use		428	68%	50%	63%	18%	▲
✓ Stable Living Situation		611	97%	90%	80%	7%	
✓ Employed		275	43%	40%	42%	3%	
✓ Self Help		395	62%	60%	36%	2%	
✓ Improved/Maintained Function Score		467	83%	75%	30%	8%	
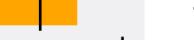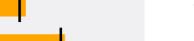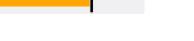
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		564	100%	90%	31%	10%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Length of Stay over 1 Year		459	74%	50%	73%	24%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 39 Active Methadone Maintenance Programs

New Prospects 025613
Recovery Network of Programs
Addiction - Residential Services - SA Intensive Residential - Enhanced

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	150	144	4%	
Admits	132	128	3%	
Discharges	130	131	-1%	
Bed Days	1,900	1,676	13%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		95%	95%
Valid TEDS Data		95%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	0%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		99%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		116	89%	50%	83%	39%	▲
✓	No Re-admit within 30 Days of Discharge		119	92%	85%	93%	7%	
●	Follow-up within 30 Days of Discharge		62	53%	90%	49%	-37%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		110	73%	70%	64%	3%	
✓	Improved/Maintained Function Score		113	87%	75%	89%	12%	▲

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Avg Utilization Rate		20	14 days	0.1	103%	90%	81%	13%	▲

	< 90%		90-110%		>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS
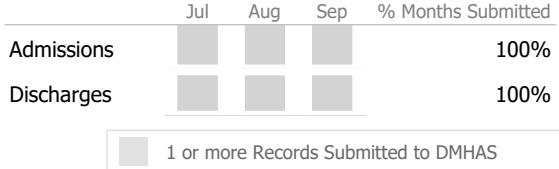
▲ > 10% Over	▼ < 10% Under

Actual	Goal	✓ Goal Met	● Below Goal

* State Avg based on 3 Active SA Intensive Residential - Enhanced Programs

Recovery Counseling Services OP
Recovery Network of Programs
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	141	192	-27%	▼
Admits	66	78	-15%	▼
Discharges	50	95	-47%	▼
Service Hours	525	696	-24%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		94%	92%
Valid TEDS Data		92%	47%

On-Time Periodic		Actual	State Avg
6 Month Updates		90%	7%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		34	68%	50%	54%	18%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		104	73%	N/A	28%	N/A	
✓ Employed		74	52%	50%	20%	2%	
✓ Not Arrested		107	75%	75%	37%	0%	
🔴 Stable Living Situation		134	94%	95%	36%	-1%	
🔴 Abstinence/Reduced Drug Use		70	49%	55%	19%	-6%	
✓ Improved/Maintained Function Score		61	86%	75%	16%	11%	▲
🔴 Self Help		39	27%	60%	11%	-33%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		77	100%	90%	50%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		60	91%	75%	64%	16%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

□ 1 or more Records Submitted to DMHAS
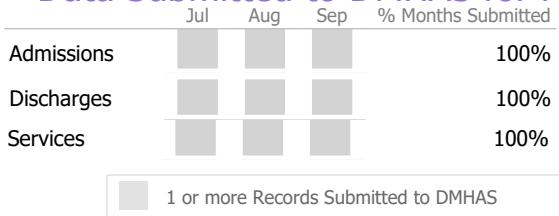
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Recovery Housing
Recovery Network of Programs
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22		
Admits	4	-	
Discharges	11	-	
Bed Days	1,209	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	N/A	N/A

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	8%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	73%	85%	80%	-12% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		37	118 days	1.7	36%	90%	58%	-54% ▼

< 90%   90-110%   >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Recovery House Programs

Shelter 301450
Recovery Network of Programs
Addiction - Residential Services - Shelter

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	49	-6%	
Admits	21	18	17%	▲
Discharges	19	23	-17%	▼
Bed Days	2,479	2,593	-4%	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

| 1 or more Records Submitted to DMHAS |

| ▲ > 10% Over | ▼ < 10% Under |

| 🟧 Actual | ❘ Goal | ✓ Goal Met | 🔴 Below Goal |

* State Avg based on 5 Active Shelter Programs

SOR HCWH
Recovery Network of Programs
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	314	-85%	▼
Admits	-	25	-100%	▼
Discharges	11	281	-96%	▼
Service Hours	-	-		

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 at least 1 Service within 180 days		0	0%	50%	78%	-50%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges	▢			33%
Services				0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs
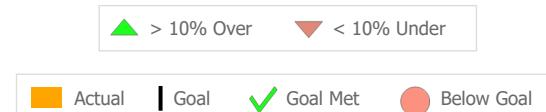
SOR Recovery Coach - MM
Recovery Network of Programs
Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35		
Admits	-	-	
Discharges	1	-	
Service Hours	-	-	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Peer Based Mentoring Programs

Supervised Apartment Program
Recovery Network of Programs
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	8	-13%	▼
Admits	2	-		
Discharges	-	1	-100%	▼
Bed Days	553	714	-23%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		90%	86%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	95%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	60%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	83%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		0	0%	25%	16%	-25%	▼
Self Help		1	14%	N/A	58%	N/A	
Social Support		1	14%	60%	86%	-46%	▼
Stable Living Situation		3	43%	95%	95%	-52%	▼
Improved/Maintained Function Score		0	0%	95%	54%	-95%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
Avg Utilization Rate		8	3,161 days	1.1	75%	90%	91%	-15%	▼

	< 90%		90-110%		>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual	Goal	✔ Goal Met	⬤ Below Goal

* State Avg based on 63 Active Supervised Apartments Programs

Supported Apartment Program
Recovery Network of Programs
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	20	-10%	
Admits	1	1	0%	
Discharges	3	2	50%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	71%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		16	89%	60%	89%	29%	▲
✔ Stable Living Situation		17	94%	85%	96%	9%	
🔴 Employed		0	0%	25%	15%	-25%	▼
Self Help		6	33%	N/A	48%	N/A	
🔴 Improved/Maintained Function Score		12	80%	95%	46%	-15%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		100%	95%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	89%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▉			33%
Discharges		▉		33%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Legend: ▦ Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 22 Active Residential Support Programs

Tina Klem Serenity House 301 038
Recovery Network of Programs
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	21	10%	
Admits	14	11	27%	▲
Discharges	11	10	10%	
Bed Days	974	946	3%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully	▬	11	100%	85%	80%	15%	▲

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		11	67 days	0.5	96%	90%	58%	6%

	< 90%		90-110%		>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

	1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▬ Actual	│ Goal	✓ Goal Met	● Below Goal

* State Avg based on 13 Active Recovery House Programs

TPP Bridgeport
Recovery Network of Programs
Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	6	167%	▲
Admits	2	4	-50%	▼
Discharges	3	-		
Service Hours	-	-		

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		0	0%	90%	75%	-90%	▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Follow-up Service within 48 hours		0	0%	0%	2%	0%

▲ > 10% Over	▼ < 10% Under

🟧 Actual	│ Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 9 Active Court Liaison-Jail Diversion Programs

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢		67%
Discharges	▢	▢		67%
Services				0%

▢ 1 or more Records Submitted to DMHAS

Urban Model (Supportive) 117-260
Recovery Network of Programs
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	9	0%	
Admits	2	1	100%	▲
Discharges	1	3	-67%	▼
Service Hours	50	201	-75%	▼
Bed Days	725	667	9%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	86%

On-Time Periodic		Actual	State Avg
6 Month Updates		100%	95%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		1	100%	60%	60%	40%	▲

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Follow-up within 30 Days of Discharge		1	100%	90%	83%	10%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		9	100%	60%	86%	40%	▲
✓	Employed		4	44%	25%	16%	19%	▲
	Self Help		7	78%	N/A	58%	N/A	
✓	Stable Living Situation		9	100%	95%	95%	5%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		8	243 days	0.9	99%	90%	91%	9%
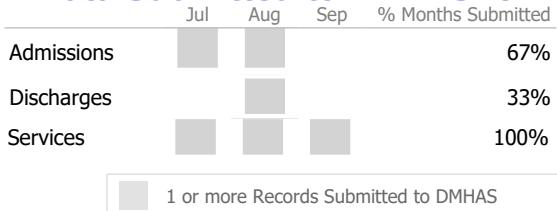
☐ < 90%   ☐ 90-110%   ☐ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	☐	☐		67%
Discharges		☐		33%
Services	☐	☐	☐	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 63 Active Supervised Apartments Programs

Urban Model TransHsing 117-251
Recovery Network of Programs
Mental Health - Residential Services - Transitional

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	6	0%	
Admits	1	3	-67%	▼
Discharges	2	1	100%	▲
Bed Days	401	389	3%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		100%	100%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		1	50%	95%	78%	-45%	▼
✓	No Re-admit within 30 Days of Discharge		2	100%	85%	83%	15%	▲
✓	Follow-up within 30 Days of Discharge		1	100%	90%	100%	10%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Improved/Maintained Function Score		4	100%	75%	45%	25%	▲

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
●	Avg Utilization Rate		5	203 days	0.8	87%	90%	83%	-3%

☐ < 90%	☐ 90-110%	☐ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions		☐		33%
Discharges	☐	☐		67%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 8 Active Transitional Programs