

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	62	46	35%	▲
	Admits	1	7	-86%	▼
	Discharges	4	2	100%	▲
	Service Hours	386	149	159%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 26 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
General Satisfaction		77%	80%	92%
Overall		77%	80%	91%
Access		76%	80%	88%
Participation in Treatment		75%	80%	92%
Respect		73%	80%	91%
Quality and Appropriateness		68%	80%	93%
Outcome		62%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	45	72.6%
	Residential Services	17	27.4%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	5	8%	9%	Female	31	50%	41%
26-34	13	21%	18%	Male	30	48%	58%
35-44	11	18%	25%	Transgender/Other	1	2%	0%
45-54	10	16%	18%				
55-64	16	26%	19%				
65+	7	11%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Hispanic-Other	62	100%	▲ 12%	Black/African American	32	52%	▲ 17%
Hispanic-Cuban			0%	Multiple Races	17	27%	▲ 1%
Hispanic-Mexican			1%	White/Caucasian	7	11%	▼ 59%
Hisp-Puerto Rican			10%	Other	6	10%	12%
Non-Hispanic			▼ 64%	Am. Indian/Native Alaskan			1%
Unknown			▼ 13%	Asian			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			8%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	-	-	
Discharges	-	-	
Service Hours	5	-	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation	<div></div>	1	100%	85%	85%	15% ▲

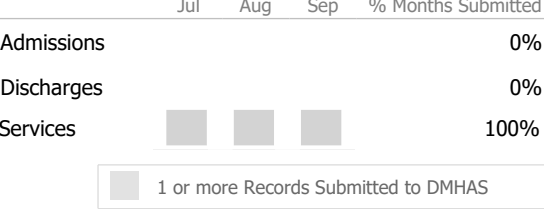
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div></div>	1	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div>	N/A 96%
On-Time Periodic		
6 Month Updates	<div></div>	N/A 81%

Data Submitted to DMHAS for Month



* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	16	-6%
Admits	-	-	
Discharges	1	1	0%
Service Hours	104	114	-9%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation	<div></div>	14	93%	85%	86%	8%

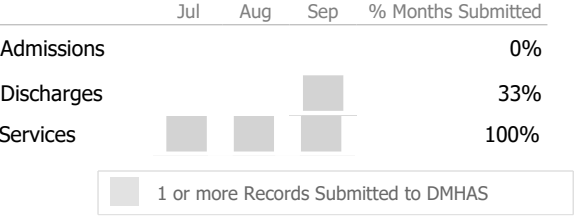
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div></div>	15	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div> 100%	99%
On-Time Periodic		
6 Month Updates	<div></div> 100%	83%

Data Submitted to DMHAS for Month



* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	5	140% ▲
Admits	-	5	-100% ▼
Discharges	-	-	
Service Hours	77	9	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation	<div></div>	12	100%	85%	85%	15% ▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div></div>	12	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div> 100%	96%
On-Time Periodic		
6 Month Updates	<div></div> 100%	81%

Data Submitted to DMHAS for Month



* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	10	70% ▲
Admits	1	-	
Discharges	-	1	-100% ▼
Service Hours	107	1	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic		
6 Month Updates	100%	95%
Diagnosis		
Valid MH/SU Diagnosis	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	71%	N/A

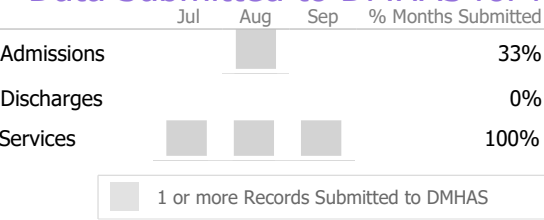
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		17	100%	60%	89%	40% ▲
✓ Stable Living Situation		15	88%	85%	96%	3%
● Improved/Maintained Function Score		13	81%	95%	46%	-14% ▼
● Employed		1	6%	25%	15%	-19% ▼
Self Help		1	6%	N/A	48%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	98%	10%

Data Submitted to DMHAS for Month



* State Avg based on 22 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	15	13% ▲
Admits	-	2	-100% ▼
Discharges	3	-	
Service Hours	94	26	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div></div>	17	100%	85%	86%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div></div>	17	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div> 100%	99%
On-Time Periodic		
6 Month Updates	<div></div> 100%	83%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS



* State Avg based on 69 Active Supportive Housing – Development Programs