

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↘	Unique Clients	575	577	0%
↘	Admits	48	62	-23% ▼
↘	Discharges	48	39	23% ▲
↗	Service Hours	4,850	5,236	-7%
↗	Bed Days	24,570	24,900	-1%
↗	S.Rehab/PHP/IOP	1,601	1,343	19% ▲

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 412 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall	96% 80% 91%	96%	80%	91%
✓ General Satisfaction	96% 80% 92%	96%	80%	92%
✓ Quality and Appropriateness	96% 80% 93%	96%	80%	93%
✓ Respect	96% 80% 91%	96%	80%	91%
✓ Participation in Treatment	95% 80% 92%	95%	80%	92%
✓ Access	95% 80% 88%	95%	80%	88%
✓ Outcome	88% 80% 83%	88%	80%	83%

■ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Residential Services	Residential Services	286	44.8%
Social Rehabilitation	Social Rehabilitation	178	27.9%
Recovery Support	Recovery Support	52	8.1%
Case Management	Case Management	44	6.9%
Employment Services	Employment Services	36	5.6%
Education Support	Education Support	24	3.8%
Community Support	Community Support	19	3.0%

Age

	#	%	State Avg
18-25	25	4%	9%
26-34	80	14%	18%
35-44	122	21%	25%
45-54	106	18%	18%
55-64	148	26%	19%
65+	94	16%	11%

Gender

	#	%	State Avg
Male	340	59%	58%
Female	234	41%	41%
Transgender/Other	1	0%	0%

Race

	#	%	State Avg
White/Caucasian	363	63%	59%
Black/African American	159	28%	17%
Other	33	6%	12%
Unknown	13	2%	8%
Asian	5	1%	1%
Am. Indian/Native Alaskan	1	0%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	477	83%	64% ▲
Hispanic-Other	47	8%	12%
Hisp-Puerto Rican	28	5%	10%
Unknown	20	3%	13%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban	1	0%	0%

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	39	-18%	▼
Admits	6	2	200%	▲
Discharges	4	1	300%	▲
Service Hours	187	405	-54%	▼
Bed Days	2,306	3,480	-34%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic		
6 Month Updates	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	50%	71%	50% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		29	91%	60%	89%	31% ▲
Self Help		22	69%	N/A	48%	N/A
✓ Stable Living Situation		30	94%	85%	96%	9%
● Employed		4	12%	25%	15%	-13% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		26	100%	90%	98%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		40	1,547 days	1.3	63%	90%	67%	-27% ▼



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	1	1	1	67%
Services	1	1	1	100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 22 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	35	-17%	▼
Admits	-	-		
Discharges	-	1	-100%	▼
Service Hours	366	504	-27%	▼
Bed Days	2,668	3,216	-17%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	100%
On-Time Periodic		
6 Month Updates	96%	95%
Diagnosis		
Valid MH/SU Diagnosis	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	71%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		26	90%	60%	89%	30% ▲
✓ Stable Living Situation		28	97%	85%	96%	12% ▲
● Employed		6	21%	25%	15%	-4%
Self Help		13	45%	N/A	48%	N/A
● Improved/Maintained Function Score		0	0%	95%	46%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		29	100%	90%	98%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		60	3,347 days	2.1	48%	90%	67%	-42% ▼



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under



* State Avg based on 22 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	7	14%	▲
Admits	-	-		
Discharges	-	-		
Service Hours	40	23	77%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		8	100%	35%	42%	65% ▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		8	100%	90%	98%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	91%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	96%

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	100%


 > 10% Over

 < 10% Under



* State Avg based on 36 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	15	7%
Admits	1	-	
Discharges	2	1	100% ▲
Bed Days	1,373	1,323	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 60%;"></div></div>	2	100%	60%	60%	40% ▲
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 90%;"></div></div>	2	100%	90%	83%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 100%;"><div style="width: 94%;"></div></div>	15	94%	60%	86%	34% ▲
Self Help	<div style="width: 100%;"><div style="width: 81%;"></div></div>	13	81%	N/A	58%	N/A
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	16	100%	95%	95%	5% ▲
● Employed	<div style="width: 100%;"><div style="width: 12%;"></div></div>	2	12%	25%	16%	-13% ▼
● Improved/Maintained Function Score	<div style="width: 100%;"><div style="width: 0%;"></div></div>	0	0%	95%	54%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"><div style="width: 93%;"></div></div>	16	1,007 days	1.0	93%	90%	91%	3% ▲



Data Submitted to DMHAS for Month


▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 63 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	46	2%
Admits	2	12	-83% ▼
Discharges	1	2	-50% ▼
Service Hours	510	464	10%
Bed Days	4,133	3,727	11% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic 6 Month Updates	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	50%	71%	50% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help	<div style="width: 100%;"><div style="width: 100%;"></div></div>	47	100%	N/A	48%	N/A
✓ Social Support	<div style="width: 96%;"><div style="width: 96%;"></div></div>	45	96%	60%	89%	36% ▲
✓ Stable Living Situation	<div style="width: 98%;"><div style="width: 98%;"></div></div>	46	98%	85%	96%	13% ▲
● Employed	<div style="width: 6%;"><div style="width: 6%;"></div></div>	3	6%	25%	15%	-19% ▼

Service Utilization

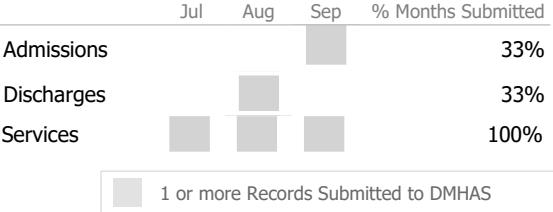
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	45	100%	90%	98%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 74%;"><div style="width: 74%;"></div></div>	61	2,101 days	1.3	74%	90%	67%	-16% ▼

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	20	0%
Admits	-	1	-100% ▼
Discharges	1	-	
Bed Days	1,823	1,775	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	60%	40% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	83%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		16	80%	60%	86%	20% ▲
Self Help		15	75%	N/A	58%	N/A
✓ Stable Living Situation		20	100%	95%	95%	5% ▲
✓ Employed		6	30%	25%	16%	5% ▲
● Improved/Maintained Function Score		2	11%	95%	54%	-84% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	1,542 days	1.0	99%	90%	91%	9%



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 63 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	23	22%	▲
Admits	2	-		
Discharges	-	2	-100%	▼
Service Hours	93	145	-36%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	75%	21	35%	42%	40%	▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	100%	26	90%	98%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	96%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	67%
Discharges	1	1	1	0%
Services	1	1	1	100%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 36 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	6	5	20%	▲
Admits	-	-		
Discharges	1	-		
Service Hours	17	19	-7%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100%	6	100%	85%	85%	15%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	6	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	81%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges	■	■	■	33%
Services	■	■	■	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Bed Days	368	303	21% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	94%
On-Time Periodic		
6 Month Updates	100%	92%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	51%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	76%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	63%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		1	25%	75%	48%	-50% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	■ ■ ■	4	1,545 days	1.0	100%	90%	85%	10%

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions

0%

Discharges

0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ■ Goal Met ■ Below Goal

* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

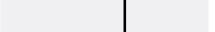
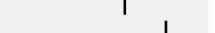
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 N/A	93%
On-Time Periodic		
6 Month Updates	 N/A	65%

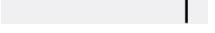
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	70%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	 N/A	N/A	N/A	20%	12%	-20% 
Self Help	 N/A	N/A	N/A	N/A	35%	N/A
Social Support	 N/A	N/A	N/A	60%	66%	-60% 
Stable Living Situation	 N/A	N/A	N/A	80%	71%	-80% 

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	 N/A	N/A	N/A	90%	80%	N/A 

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 22 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	93%
On-Time Periodic 6 Month Updates	N/A	65%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	70%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	20%	12%	-20% ▼
Self Help		N/A	N/A	N/A	35%	N/A
Social Support		N/A	N/A	60%	66%	-60% ▼
Stable Living Situation		N/A	N/A	80%	71%	-80% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	80%	N/A

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%


 1 or more Records Submitted to DMHAS

 > 10% Over
  < 10% Under

 Actual
  Goal
  Goal Met
  Below Goal

* State Avg based on 22 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	-	2	-100%	▼
Discharges	-	-		
Bed Days	460	409	12%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	86%
On-Time Periodic		
6 Month Updates	100%	95%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	60%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	83%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		2	40%	25%	16%	15% ▲
✓ Stable Living Situation		5	100%	95%	95%	5%
Self Help		3	60%	N/A	58%	N/A
✓ Social Support		3	60%	60%	86%	0%
● Improved/Maintained Function Score		2	40%	95%	54%	-55% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		7	872 days	1.4	71%	90%	91%	-19% ▼

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 63 Active Supervised Apartments Programs

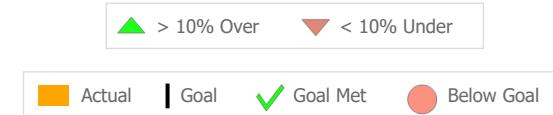
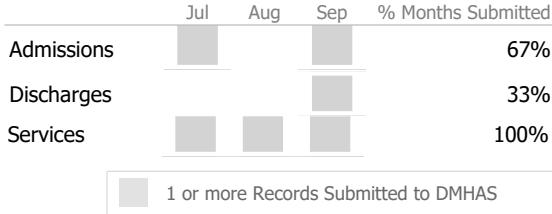
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	178	185	-4%
Admits	8	11	-27% ▼
Discharges	8	-	
Service Hours	858	876	-2%
Social Rehab/PHP/IOP Days	1,601	1,343	19% ▲

Service Utilization

Measure	Actual	Actual % vs Goal %	Actual		Actual %	Goal %	State Avg	Actual vs Goal
			Actual	Goal				
Clients Receiving Services	167	98%	167	167	98%	90%	83%	8%

Data Submitted to DMHAS for Month



* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	-	-		
Discharges	-	1	-100%	▼
Service Hours	46	58	-20%	▼

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	100%

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 10 Active Specializing Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	5	20%	▲
Admits	-	-		
Discharges	-	1	-100%	▼
Service Hours	200	332	-40%	▼
Bed Days	552	447	23%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	94%
On-Time Periodic 6 Month Updates	100%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	51%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	76%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	63%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
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Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	■ ■ ■	6	564 days	1.0	100%	90%	85%	10%

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	■	■	■	100%

▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs

■ 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	26	-4%
Admits	2	2	0%
Discharges	2	5	-60% ▼
Bed Days	2,173	1,864	17% ▲

Data Submission Quality

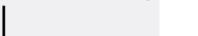
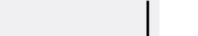
Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	60%	40% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	83%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		24	96%	N/A	58%	N/A
✓ Social Support		22	88%	60%	86%	28% ▲
✓ Stable Living Situation		24	96%	95%	95%	1% ▲
● Employed		0	0%	25%	16%	-25% ▼
● Improved/Maintained Function Score		4	19%	95%	54%	-76% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		24	1,372 days	1.0	98%	90%	91%	8% ▲



Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 63 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	29	-14% ▼
Admits	7	10	-30% ▼
Discharges	4	6	-33% ▼
Service Hours	8	42	-82% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 50%;"></div>	N/A
On-Time Periodic 6 Month Updates	<div style="width: 0%;"></div>	0% 65%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"></div>	4	100%	50%	70%	50% ▲

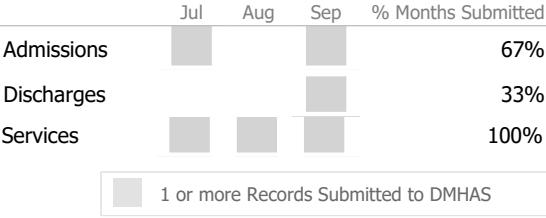
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div style="width: 0%;"></div>	0	0%	20%	12%	-20% ▼
Self Help	<div style="width: 0%;"></div>	0	0%	N/A	35%	N/A
Social Support	<div style="width: 0%;"></div>	0	0%	60%	66%	-60% ▼
Stable Living Situation	<div style="width: 0%;"></div>	0	0%	80%	71%	-80% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div style="width: 72%;"></div>	13	72%	90%	80%	-18% ▼

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	10	20%	▲
Admits	2	-		
Discharges	4	2	100%	▲
Bed Days	875	915	-4%	

Data Submission Quality

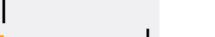
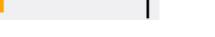
Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	60%	60%	40% ▲
✓ Follow-up within 30 Days of Discharge		4	100%	90%	83%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		10	83%	60%	86%	23% ▲
Self Help		9	75%	N/A	58%	N/A
✓ Stable Living Situation		12	100%	95%	95%	5% ▲
● Employed		2	17%	25%	16%	-8%
● Improved/Maintained Function Score		3	30%	95%	54%	-65% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		12	889 days	1.0	79%	90%	91%	-11% ▼



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 63 Active Supervised Apartments Programs

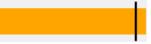
Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	10	9	11%	▲
Admits	2	1	100%	▲
Discharges	2	2	0%	
Bed Days	701	711	-1%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	96%
On-Time Periodic 6 Month Updates	100%	100%
Diagnosis Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	95%	78%	5%
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	83%	15% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	100%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		4	100%	75%	45%	25% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	159 days	0.8	95%	90%	83%	5% ▲



Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Transitional Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	11	-18% ▼
Admits	-	2	-100% ▼
Discharges	-	2	-100% ▼
Service Hours	294	308	-5%
Bed Days	828	794	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	60%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	83%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		9	100%	N/A	58%	N/A
✓ Social Support		9	100%	60%	86%	40% ▲
✓ Stable Living Situation		9	100%	95%	95%	5%
● Employed		0	0%	25%	16%	-25% ▼
● Improved/Maintained Function Score		2	22%	95%	54%	-73% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		9	1,370 days	1.0	100%	90%	91%	10%

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ■ Goal Met ■ Below Goal

* State Avg based on 63 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	8	13%	▲
Admits	1	-		
Discharges	1	-		
Bed Days	695	736	-6%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic 6 Month Updates	100%	81%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	80%	93%	20%
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	100%	15%
✓ Follow-up within 30 Days of Discharge		1	100%	90%	79%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		9	100%	60%	85%	40%
✓ Stable Living Situation		9	100%	90%	99%	10%
Self Help		6	67%	N/A	63%	N/A
● Improved/Maintained Function Score		0	0%	95%	50%	-95%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	1,657 days	0.9	94%	90%	88%	4%



Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	1	-	
Discharges	2	1	100% ▲
Service Hours	431	330	30% ▲
Bed Days	870	908	-4% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic		
6 Month Updates	100%	95%
Diagnosis		
Valid MH/SU Diagnosis	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 100%;"></div></div>	2	100%	50%	71%	50% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div style="width: 73%;"><div style="width: 100%;"></div></div>	8	73%	25%	15%	48% ▲
✓ Social Support	<div style="width: 100%;"><div style="width: 100%;"></div></div>	11	100%	60%	89%	40% ▲
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	11	100%	85%	96%	15% ▲
Self Help	<div style="width: 27%;"><div style="width: 100%;"></div></div>	3	27%	N/A	48%	N/A
● Improved/Maintained Function Score	<div style="width: 10%;"><div style="width: 100%;"></div></div>	1	10%	95%	46%	-85% ▼

Service Utilization

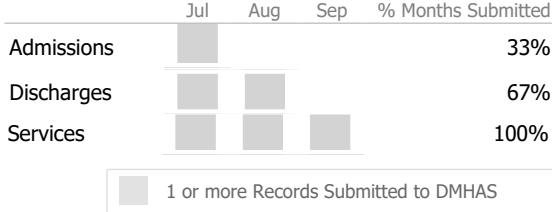
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	10	100%	90%	98%	10% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 100%;"><div style="width: 100%;"></div></div>	12	3,140 days	1.1	79%	90%	67%	-11% ▼



Data Submitted to DMHAS for Month


▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	13	46%	▲
Admits	3	-		
Discharges	3	-		
Service Hours	43	74	-43%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	92%
On-Time Periodic		
6 Month Updates	100%	90%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

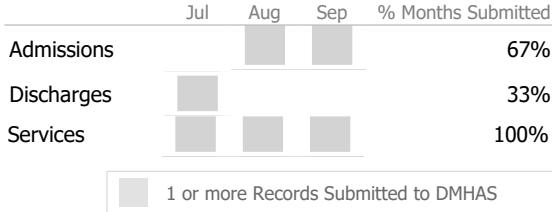
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	65%	54%	35% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		16	84%	60%	81%	24% ▲
✓ Stable Living Situation		18	95%	80%	90%	15% ▲
✓ Employed		6	32%	20%	20%	12% ▲
Self Help		7	37%	N/A	45%	N/A
● Improved/Maintained Function Score		2	14%	65%	58%	-51% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	99%	10%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	-	-	
Discharges	1	-	
Bed Days	624	644	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	60%	40%
● Follow-up within 30 Days of Discharge		0	0%	90%	83%	-90%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	86%	60%	86%	26%
✓ Stable Living Situation		7	100%	95%	95%	5%
Self Help		4	57%	N/A	58%	N/A
● Employed		0	0%	25%	16%	-25%
● Improved/Maintained Function Score		0	0%	95%	54%	-95%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		7	1,461 days	1.0	97%	90%	91%	7%



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 63 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	28	-14%	▼
Admits	3	8	-63%	▼
Discharges	4	6	-33%	▼
Service Hours	100	107	-7%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program		24	100%	35%	80%	65% 

Service Utilization

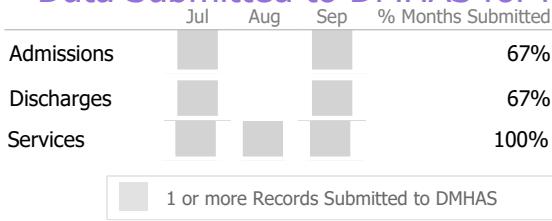
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		21	100%	90%	100%	10% 

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	 100%	100%

Data Submitted to DMHAS for Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 5 Active Education Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	16	-19%	▼
Admits	-	1	-100%	▼
Discharges	-	1	-100%	▼
Service Hours	31	24	32%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	13	100%	85%	85%	85%	15% ▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	13	100%	90%	96%	96%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	96%
On-Time Periodic 6 Month Updates	100%	81%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	■	■	■	100%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

■ 1 or more Records Submitted to DMHAS

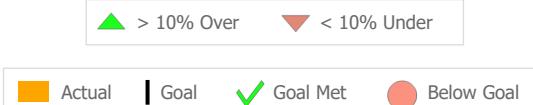
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	▲
Admits	-	-		
Discharges	1	-		
Service Hours	66	43	53%	▲

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions			0%
Discharges			33%
Services			100%



* State Avg based on 10 Active Specializing Programs

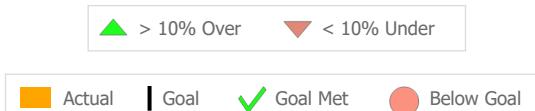
1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	41	5%
Admits	4	4	0%
Discharges	3	1	200% ▲
Service Hours	1,096	1,164	-6%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%



* State Avg based on 10 Active Specializing Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	8	-13%	▼
Admits	-	-		
Discharges	-	-		
Bed Days	644	736	-13%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	94%
On-Time Periodic		
6 Month Updates	100%	92%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	51%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	76%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	63%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		1	17%	75%	48%	-58% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	 	8	1,343 days	1.1	88%	90%	85%	-2%

< 90%
 90-110%
 >110%

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
 1 or more Records Submitted to DMHAS	

> 10% Over
 < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	43	36	19%	▲
Admits	4	5	-20%	▼
Discharges	4	4	0%	
Service Hours	464	318	46%	▲
Bed Days	3,477	2,912	19%	▲

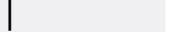
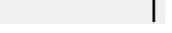
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic		
6 Month Updates	100%	95%
Diagnosis		
Valid MH/SU Diagnosis	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	50%	71%	50%

Recovery

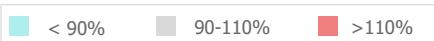
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		39	91%	60%	89%	31%
✓ Stable Living Situation		42	98%	85%	96%	13%
● Employed		4	9%	25%	15%	-16%
Self Help		10	23%	N/A	48%	N/A
● Improved/Maintained Function Score		5	16%	95%	46%	-79%

Service Utilization

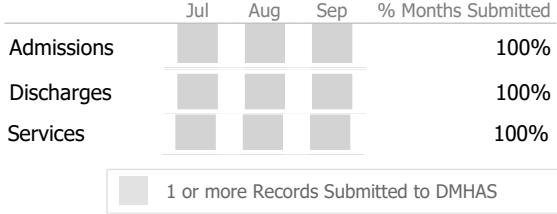
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		39	100%	90%	98%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		45	1,580 days	1.0	84%	90%	67%	-6%



Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Residential Support Programs