

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	33	9	267%	▲
	Admits	24			
	Discharges	2			
	Service Hours	43	-		
	Bed Days	736	828	-11%	▼

▲ &gt; 10% Over 1 Yr Ago

▼ &gt; 10% Under 1Yr Ago

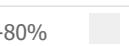
## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Case Management	25	75.8%
	Residential Services	8	24.2%

## Consumer Satisfaction Survey

(Based on 9 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	100%   100%	100%	80%	93%
✓ Participation in Treatment	100%   100%	100%	80%	92%
✓ General Satisfaction	100%   100%	100%	80%	92%
✓ Overall	100%   100%	100%	80%	91%
✓ Access	100%   100%	100%	80%	88%
✓ Outcome	100%   100%	100%	80%	83%
● Respect	78%   80%	78%	80%	91%

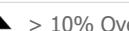
 Satisfied % |  Goal % |  0-80% |  80-100% |  Goal Met |  Under Goal

## Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	1	9%		Male	24	73%	▲ 58%
26-34	8	24%	18%	Female	9	27%	▼ 41%
35-44	6	18%	25%	Transgender/Other			0%
45-54	9	27%	18%				
55-64	7	21%	19%				
65+	3	9%	11%				

Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	29	88%	▲ 64%	White/Caucasian	21	64%	59%
Hisp-Puerto Rican	4	12%	10%	Black/African American	9	27%	17%
Hispanic-Cuban			0%	Other	2	6%	12%
Hispanic-Mexican			1%	Asian	1	3%	1%
Hispanic-Other			▼ 12%	Am. Indian/Native Alaskan			1%
Unknown			▼ 13%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			8%

 Unique Clients |  State Avg |  ▲ > 10% Over State Avg |  ▼ > 10% Under State Avg

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	9	-11%	▼
Admits	-	-		
Discharges	-	-		
Bed Days	736	828	-11%	▼

**Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

**Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	60%	N/A
Follow-up within 30 Days of Discharge	Actual % vs Goal %	N/A	N/A	90%	83%	N/A

**Recovery**

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		8	100%	60%	86%	40% ▲
Self Help		7	88%	N/A	58%	N/A
✓ Stable Living Situation		8	100%	95%	95%	5%
● Employed		0	0%	25%	16%	-25% ▼
● Improved/Maintained Function Score		5	62%	95%	54%	-33% ▼

**Bed Utilization**

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
●	<span style="background-color: #00a0a0; width: 10px; height: 10px; display: inline-block;"></span> <span style="background-color: #00a0a0; width: 10px; height: 10px; display: inline-block;"></span> <span style="background-color: #00a0a0; width: 10px; height: 10px; display: inline-block;"></span>	9	1,855 days	1.1	89%	90%	91%	-1%

 < 90%    90-110%    >110%

**Data Submitted to DMHAS for Month**

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%

 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

 Actual    Goal   ✓ Goal Met    Below Goal

\* State Avg based on 63 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25		
Admits	24	-	
Discharges	2	-	
Service Hours	43	-	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	93%
On-Time Periodic		
6 Month Updates	N/A	65%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	70%	-50% <span style="color: red;">▼</span>
<b>Recovery</b>						
✓ Social Support	Actual % vs Goal %	22	88%	60%	66%	28% <span style="color: green;">▲</span>
✓ Stable Living Situation		25	100%	80%	71%	20% <span style="color: green;">▲</span>
● Employed		3	12%	20%	12%	-8% <span style="color: red;">▼</span>
Self Help		0	0%	N/A	35%	N/A

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	80%	-90% <span style="color: red;">▼</span>

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<span style="background-color: grey; display: inline-block; width: 10px; height: 10px;"></span>			33%
Discharges	<span style="background-color: grey; display: inline-block; width: 10px; height: 10px;"></span>	<span style="background-color: grey; display: inline-block; width: 10px; height: 10px;"></span>	<span style="background-color: grey; display: inline-block; width: 10px; height: 10px;"></span>	67%
Services	<span style="background-color: grey; display: inline-block; width: 10px; height: 10px;"></span>	<span style="background-color: grey; display: inline-block; width: 10px; height: 10px;"></span>	<span style="background-color: grey; display: inline-block; width: 10px; height: 10px;"></span>	100%

  1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 22 Active Standard Case Management Programs