

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	137	117	17%	▲
	Admits	28	13	115%	▲
	Discharges	25	24	4%	
	Service Hours	935	710	32%	▲

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 75 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		97%	80%	92%
✓ Access		97%	80%	88%
✓ Overall		96%	80%	91%
✓ Quality and Appropriateness		96%	80%	93%
✓ Respect		96%	80%	91%
✓ Participation in Treatment		93%	80%	92%
● Outcome		69%	80%	83%

Satisfied %

Goal %

0-80%

80-100%

✓ Goal Met

● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	120	87.6%
Addiction	Outpatient	17	12.4%

Client Demographics

Age	#	%	State Avg
18-25	14	10%	9%
26-34	23	17%	18%
35-44	22	16%	25%
45-54	31	23%	18%
55-64	31	23%	19%
65+	16	12%	11%

Gender	#	%	State Avg
Female	89	65%	▲ 41%
Male	48	35%	▼ 58%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	86	63%	64%
Hisp-Puerto Rican	42	31%	▲ 10%
Hispanic-Other	6	4%	12%
Unknown	3	2%	▼ 13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	57	42%	▼ 59%
Black/African American	45	33%	▲ 17%
Other	32	23%	▲ 12%
Asian	1	1%	1%
Multiple Races	1	1%	1%
Unknown	1	1%	8%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients

State Avg

▲ > 10% Over State Avg

▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	9	89%	▲
Admits	8	-		
Discharges	1	4	-75%	▼
Service Hours	55	27	106%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	92%
Valid TEDS Data	<div><div></div></div> 98%	47%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 100%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	<div><div></div></div> 100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges		<div></div>		33%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	0	0%	50%	54%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	<div><div></div></div>	17	100%	75%	37%	25% ▲
Social Support	<div><div></div></div>	13	76%	N/A	28%	N/A
Employed	<div><div></div></div>	11	65%	50%	20%	15% ▲
Stable Living Situation	<div><div></div></div>	17	100%	95%	36%	5%
Abstinence/Reduced Drug Use	<div><div></div></div>	7	41%	55%	19%	-14% ▼
Self Help	<div><div></div></div>	1	6%	60%	11%	-54% ▼
Improved/Maintained Function Score	<div><div></div></div>	2	40%	75%	16%	-35% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	7	78%	90%	50%	-12% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	8	100%	75%	64%	25% ▲

▲ > 10% Over ▼ < 10% Under

Actual  Goal 

✓

 Goal Met 

●

 Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	120	109	10% ▲
Admits	20	13	54% ▲
Discharges	24	20	20% ▲
Service Hours	880	684	29% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
On-Time Periodic		
6 Month Updates	100%	90%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	12	50%	65%	54%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div></div></div>	97	81%	60%	81%	21% ▲
✓ Stable Living Situation	<div><div></div></div>	115	96%	80%	90%	16% ▲
✓ Improved/Maintained Function Score	<div><div></div></div>	91	98%	65%	58%	33% ▲
● Employed	<div><div></div></div>	22	18%	20%	20%	-2%
Self Help	<div><div></div></div>	7	6%	N/A	45%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	100	100%	90%	99%	10%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 33 Active CSP Programs