

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	217	198	10%
	Admits	36	33	9%
	Discharges	38	22	73% ▲
	Service Hours	1,074	760	41% ▲
▲ > 10% Over 1 Yr Ago		▼ > 10% Under 1Yr Ago		

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction	<div style="width: 96%;">█</div>	96%	80%	92%
✓ Overall	<div style="width: 96%;">█</div>	96%	80%	91%
✓ Respect	<div style="width: 95%;">█</div>	95%	80%	91%
✓ Participation in Treatment	<div style="width: 94%;">█</div>	94%	80%	92%
✓ Outcome	<div style="width: 94%;">█</div>	94%	80%	83%
✓ Access	<div style="width: 93%;">█</div>	93%	80%	88%
✓ Quality and Appropriateness	<div style="width: 87%;">█</div>	87%	80%	93%

█ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Employment Services	217	100.0%

Client Demographics

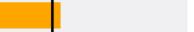
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	18	8%	9%	Male	127	59%	58%
26-34	54	25%	18%	Female	87	40%	41%
35-44	54	25%	25%	Transgender/Other	3	1%	0%
45-54	44	20%	18%	Race			
55-64	39	18%	19%	White/Caucasian	142	65%	59%
65+	8	4%	11%	Black/African American	35	16%	17%
Ethnicity				Other	31	14%	12%
Non-Hispanic	178	82%	▲ 64%	Asian	3	1%	1%
Hisp-Puerto Rican	16	7%	10%	Am. Indian/Native Alaskan	2	1%	1%
Hispanic-Other	13	6%	12%	Multiple Races			1%
Unknown	6	3%	13%	Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican	3	1%	1%				
Hispanic-Cuban	1	0%	0%				

█ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	92	63	46%	▲
Admits	18	8	125%	▲
Discharges	18	4	350%	▲
Service Hours	480	232	107%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		36	39%	35%	42%	4%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	74	100%	90%	98%	10%	

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		100%	91%
On-Time Periodic 6 Month Updates		100%	96%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 36 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	114	123	-7%
Admits	17	24	-29% ▼
Discharges	17	18	-6%
Service Hours	556	496	12% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	62 54%	62	54%	35%	42%	19% ▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	97 100%	97	100%	90%	98%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	96%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	1	1	1	100%
Services	1	1	1	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	15	20%	▲
Admits	1	1	0%	
Discharges	3	-		
Service Hours	38	32	20%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		17	94%	35%	42%	59% ▲

Service Utilization

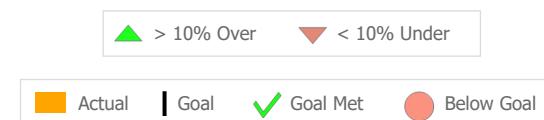
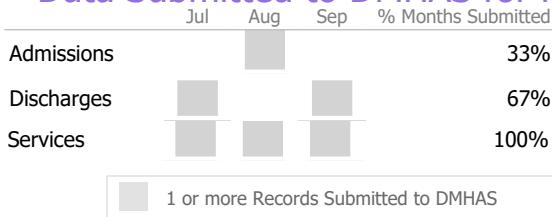
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	94%	90%	98%	4% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	96%

Data Submitted to DMHAS for Month



* State Avg based on 36 Active Employment Services Programs