

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↗	Unique Clients	82	78	5%
↗	Admits	11	4	175% ▲
↗	Discharges	6	4	50% ▲
↘	Service Hours	254	322	-21% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 45 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction	98% 92%	98%	80%	92%
✓ Quality and Appropriateness	98% 93%	98%	80%	93%
✓ Respect	96% 91%	96%	80%	91%
✓ Overall	96% 91%	96%	80%	91%
✓ Access	96% 88%	96%	80%	88%
✓ Participation in Treatment	95% 92%	95%	80%	92%
● Outcome	77% 83%	77%	80%	83%

Orange bar: Satisfied % | Grey bar: Goal % | Light grey: 0-80% | Lighter grey: 80-100% | Green checkmark: Goal Met | Red circle: Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Employment Services	██████████	82	100.0%

Client Demographics

Age	#	%	State Avg		Gender	#	%	State Avg
18-25	11	13%	9%		Female	42	51%	41%
26-34	19	23%	18%		Male	40	49%	58%
35-44	18	22%	25%		Transgender/Other			0%
45-54	17	21%	18%					
55-64	11	13%	19%					
65+	6	7%	11%					

Ethnicity	#	%	State Avg		Race	#	%	State Avg
Non-Hispanic	59	72%	64%		Black/African American	31	38%	17%
Hispanic-Other	18	22%	12%		White/Caucasian	27	33%	59%
Hisp-Puerto Rican	5	6%	10%		Other	20	24%	12%
Hispanic-Cuban			0%		Hawaiian/Other Pacific Islander	2	2%	0%
Hispanic-Mexican			1%		Am. Indian/Native Alaskan	1	1%	1%
Unknown			13%	▼	Asian	1	1%	1%

Orange bar: Unique Clients | Grey bar: State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	15	0%
Admits	-	-	
Discharges	1	-	
Service Hours	96	99	-2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		9	60%	35%	42%	25% 

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services		15	100%	90%	98%	10% 

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		100%	91%
On-Time Periodic 6 Month Updates		100%	96%

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions		0%
Discharges		33%
Services		100%

 > 10% Over  < 10% Under Actual  Goal  Goal Met  Below Goal

* State Avg based on 36 Active Employment Services Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	76	74	3%
Admits	11	4	175% ▲
Discharges	5	4	25% ▲
Service Hours	158	223	-29% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	█	25	33%	35%	42%	-2%

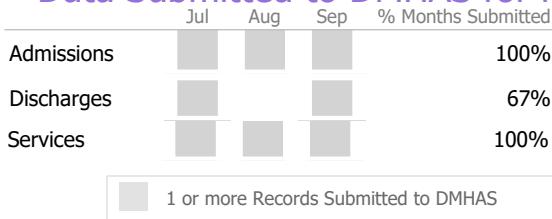
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	65	100%	90%	98%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	█	100% ✓
On-Time Periodic	Actual	State Avg
6 Month Updates	█	100% ✓ 96%

Data Submitted to DMHAS for Month

▲ > 10% Over ▼ < 10% Under
█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active Employment Services Programs