

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	97	97	0%
	Admits	6	5	20% ▲
	Discharges	7	8	-13% ▼
	Service Hours	406	427	-5%
	Bed Days	2,481	2,449	1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 91 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		93%	80%	91%
✓ Access		92%	80%	88%
✓ Participation in Treatment		91%	80%	92%
✓ Respect		90%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Outcome		85%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	38	38.8%
	Case Management	28	28.6%
	Residential Services	13	13.3%
Addiction	Residential Services	15	15.3%
Forensic MH	Crisis Services	4	4.1%

Client Demographics

Age				#	%	State Avg
18-25						9%
26-34		12	12%			18%
35-44		15	15%			25%
45-54		17	18%			18%
55-64		37	38% ▲			19%
65+		16	16%			11%
Gender				#	%	State Avg
Male		54	56%			58%
Female		43	44%			41%
Transgender/Other						0%
Ethnicity				#	%	State Avg
Non-Hispanic		76	78% ▲			64%
Hispanic-Other		12	12%			12%
Hisp-Puerto Rican		6	6%			10%
Hispanic-Mexican		2	2%			1%
Unknown		1	1% ▼			13%
Hispanic-Cuban						0%
Race				#	%	State Avg
Black/African American		46	47% ▲			17%
White/Caucasian		44	45% ▼			59%
Other		3	3%			12%
Asian		2	2%			1%
Am. Indian/Native Alaskan		1	1%			1%
Unknown		1	1%			8%
Multiple Races						1%
Hawaiian/Other Pacific Islander						0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

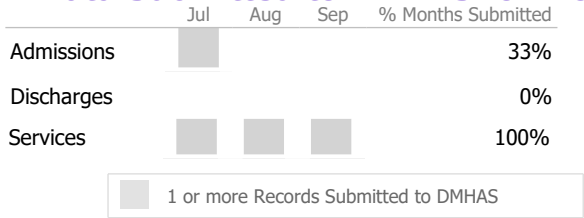
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	16	-6%
Admits	1	-	
Discharges	-	2	-100% ▼
Service Hours	23	27	-15% ▼

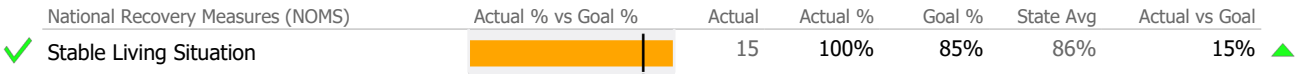
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 95%	99%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	83%

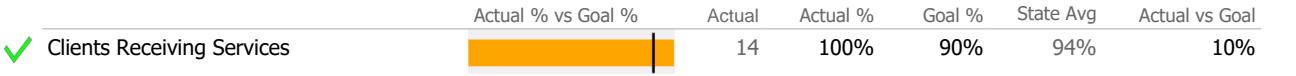
Data Submitted to DMHAS for Month



Recovery



Service Utilization



* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	14	-7%
Admits	-	-	
Discharges	-	-	
Service Hours	20	20	0%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation	<div><div></div></div>	13	100%	85%	86%	15% ▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	13	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	99%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 75%	83%

Data Submitted to DMHAS for Month



* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	37	3%
Admits	1	1	0%
Discharges	2	2	0%
Service Hours	363	381	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	92%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	90%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>			33%
Discharges			<div></div>	33%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div></div> Treatment Completed Successfully	<div><div></div></div>	0	0%	65%	54%	-65% <div></div>

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div></div> Social Support	<div><div></div></div>	36	95%	60%	81%	35% <div></div>
<div></div> Stable Living Situation	<div><div></div></div>	34	89%	80%	90%	9%
<div></div> Employed	<div><div></div></div>	4	11%	20%	20%	-9%
<div></div> Improved/Maintained Function Score	<div><div></div></div>	6	17%	65%	58%	-48% <div></div>
Self Help	<div><div></div></div>	4	11%	N/A	45%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div></div> Clients Receiving Services	<div><div></div></div>	37	100%	90%	99%	10%

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	13	0%
Admits	1	1	0%
Discharges	1	-	
Bed Days	1,083	1,186	-9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div>	98% 86%
On-Time Periodic		
6 Month Updates	<div><div></div></div>	100% 95%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div>	100% 100%

Discharge Outcomes

<div></div> Treatment Completed Successfully	<div><div></div></div>	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		0	0%	60%	60%	-60% <div></div>
Follow-up within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	90%	83%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>✓</div> Social Support	<div><div></div></div>	10	77%	60%	86%	17% <div>▲</div>
<div>✓</div> Stable Living Situation	<div><div></div></div>	13	100%	95%	95%	5%
Self Help	<div><div></div></div>	8	62%	N/A	58%	N/A
<div></div> Employed	<div><div></div></div>	0	0%	25%	16%	-25% <div></div>
<div></div> Improved/Maintained Function Score	<div><div></div></div>	3	25%	95%	54%	-70% <div></div>

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
<div>✓</div> Avg Utilization Rate	<div><div></div></div>	13	1,190 days	1.0	91%	90%	91%	1%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions		<div><div></div></div>		33%
Discharges	<div><div></div></div>			33%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 63 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	3	33% ▲
Admits	1	1	0%
Discharges	2	2	0%
Bed Days	177	47	277% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge	<div><div></div></div>	2	100%	85%	100%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	90%	57%	N/A

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div><div></div><div></div><div></div></div>	3	114 days	0.8	64%	90%	67%	-26% ▼
<div><div>< 90%</div><div>90-110%</div><div>>110%</div></div>								

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div><div></div></div>			33%
Discharges	<div><div></div></div>			33%
<div><div>1 or more Records Submitted to DMHAS</div></div>				

▲ > 10% Over	▼ < 10% Under
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<div>Actual</div>	<div>Goal</div>	✓ Goal Met	● Below Goal
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* State Avg based on 8 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	16	-6%
Admits	2	2	0%
Discharges	2	2	0%
Bed Days	1,221	1,216	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	100%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	0	0%	85%	0%	-85% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	90%	NaN	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	13	87%	N/A	79%	N/A
Self Help	<div><div></div></div>	8	53%	60%	56%	-7%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	15	717 days	1.0	88%	90%	80%	-2%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div><div></div></div>		<div><div></div></div>	67%
Discharges	<div><div></div></div>		<div><div></div></div>	67%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 3 Active AIDS Residential Programs