

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 88 | 101 | -13% ▼ |
| | Admits | | 16 | -100% ▼ |
| | Discharges | | 17 | -100% ▼ |
| | Service Hours | | 352 | -100% ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|-----------------|--------------------|----|--------|
| Other | | | |
| Case Management | | 88 | 100.0% |

Client Demographics

| Age | # | % | State Avg | Gender | # | % | State Avg |
|-------|----|-----|-----------|-------------------|----|-----|-----------|
| | # | % | State Avg | | # | % | State Avg |
| 18-25 | 4 | 5% | 9% | Male | 52 | 59% | 58% |
| 26-34 | 10 | 11% | 18% | Female | 36 | 41% | 41% |
| 35-44 | 15 | 17% | 25% | Transgender/Other | | | 0% |
| 45-54 | 22 | 25% | 18% | | | | |
| 55-64 | 23 | 26% | 19% | | | | |
| 65+ | 14 | 16% | 11% | | | | |

| Ethnicity | # | % | State Avg | Race | # | % | State Avg |
|-------------------|----|-----|-----------|---------------------------------|----|-----|-----------|
| | # | % | State Avg | | # | % | State Avg |
| Hispanic-Other | 87 | 99% | ▲ 12% | White/Caucasian | 36 | 41% | ▼ 59% |
| Unknown | 1 | 1% | ▼ 13% | Black/African American | 29 | 33% | ▲ 17% |
| Hispanic-Cuban | | | 0% | Multiple Races | 19 | 22% | ▲ 1% |
| Hispanic-Mexican | | | 1% | Other | 4 | 5% | 12% |
| Hisp-Puerto Rican | | | 10% | Am. Indian/Native Alaskan | | | 1% |
| Non-Hispanic | | | ▼ 64% | Asian | | | 1% |
| | | | | Hawaiian/Other Pacific Islander | | | 0% |
| | | | | Unknown | | | 8% |

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------|--------|----------|------------|
|---------|--------|----------|------------|

| | | | |
|----------------|---|--|--|
| Unique Clients | 0 | | |
|----------------|---|--|--|

| | | |
|--------|---|---|
| Admits | - | - |
|--------|---|---|

| | | |
|------------|---|---|
| Discharges | - | - |
|------------|---|---|

| | | |
|---------------|---|---|
| Service Hours | - | - |
|---------------|---|---|

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------|--------|-----------|
|------------|--------|-----------|

| | | |
|-----------------|-----|-----|
| Valid NOMS Data | N/A | 93% |
|-----------------|-----|-----|

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
|------------------|--------|-----------|

| | | |
|-----------------|-----|-----|
| 6 Month Updates | N/A | 65% |
|-----------------|-----|-----|

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
|--|--------------------|--------|----------|--------|-----------|----------------|

Treatment Completed Successfully

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed | N/A | N/A | 20% | 12% | -20% | ▼ |
| Self Help | N/A | N/A | N/A | 35% | N/A | |
| Social Support | N/A | N/A | 60% | 66% | -60% | ▼ |
| Stable Living Situation | N/A | N/A | 80% | 71% | -80% | ▼ |

Recovery

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
|--|--------------------|--------|----------|--------|-----------|----------------|

| | | | | | | |
|----------------------------|-----|-----|-----|-----|-----|---|
| Clients Receiving Services | N/A | N/A | 90% | 80% | N/A | ▼ |
|----------------------------|-----|-----|-----|-----|-----|---|

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
|--|--------------------|--------|----------|--------|-----------|----------------|

| | | | | | | |
|----------------------------|-----|-----|-----|-----|-----|---|
| Clients Receiving Services | N/A | N/A | 90% | 80% | N/A | ▼ |
|----------------------------|-----|-----|-----|-----|-----|---|

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions

0%

Discharges

0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 22 Active Standard Case Management Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|--|
| Stable Living Situation | | N/A | N/A | 85% | 85% | -85%  |

Service Utilization

| Clients Receiving Services | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|---|
| | | N/A | N/A | 90% | 96% | N/A  |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | N/A | 96% |
| On-Time Periodic | | |
| 6 Month Updates | N/A | 81% |

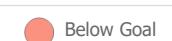
Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

| | |
|------------|----|
| Admissions | 0% |
| Discharges | 0% |

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 58 | 69 | -16% | ▼ |
| Admits | - | 12 | -100% | ▼ |
| Discharges | - | 15 | -100% | ▼ |
| Service Hours | - | 244 | -100% | ▼ |

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

| | |
|------------|----|
| Admissions | 0% |
| Discharges | 0% |
| Services | 0% |

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Outreach & Engagement Programs

1 or more Records Submitted to DMHAS

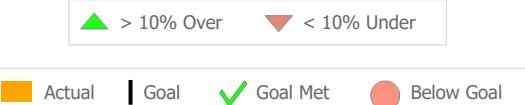
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 30 | 32 | -6% |
| Admits | - | 4 | -100% ▼ |
| Discharges | - | 2 | -100% ▼ |
| Service Hours | - | 108 | -100% ▼ |

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

| | |
|------------|----|
| Admissions | 0% |
| Discharges | 0% |
| Services | 0% |



* State Avg based on 2 Active Outreach & Engagement Programs

1 or more Records Submitted to DMHAS

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|---|
| Stable Living Situation | | N/A | N/A | 85% | 85% | -85% ▼ |

Service Utilization

| Clients Receiving Services | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|--|
| | | N/A | N/A | 90% | 96% | N/A ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | N/A | 96% |
| On-Time Periodic | | |
| 6 Month Updates | N/A | 81% |

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

| | |
|------------|----|
| Admissions | 0% |
| Discharges | 0% |

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 120 Active Supportive Housing – Scattered Site Programs