

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	56	55	2%
	Admits	1	2	-50% ▼
	Discharges	1	2	-50% ▼
	Service Hours	282	243	16% ▲

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 40 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div><div></div></div>	100%	80%	93%
✓ Participation in Treatment	<div><div></div></div>	100%	80%	92%
✓ General Satisfaction	<div><div></div></div>	100%	80%	92%
✓ Overall	<div><div></div></div>	100%	80%	91%
✓ Respect	<div><div></div></div>	100%	80%	91%
✓ Outcome	<div><div></div></div>	100%	80%	83%
✓ Access	<div><div></div></div>	98%	80%	88%

Satisfied %

Goal %

0-80%

80-100%

✓ Goal Met

● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	56	100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	4	7%	9%	Female	29	52%	▲ 41%
26-34	6	11%	18%	Male	26	46%	▼ 58%
35-44	8	14%	▼ 25%	Transgender/Other	1	2%	0%
45-54	6	11%	18%				
55-64	26	46%	▲ 19%				
65+	6	11%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	37	66%	64%	White/Caucasian	30	54%	59%
Hisp-Puerto Rican	10	18%	10%	Black/African American	17	30%	▲ 17%
Hispanic-Other	7	13%	12%	Other	4	7%	12%
Unknown	2	4%	13%	Hawaiian/Other Pacific Islander	3	5%	0%
Hispanic-Cuban			0%	Multiple Races	1	2%	1%
Hispanic-Mexican			1%	Unknown	1	2%	8%
				Am. Indian/Native Alaskan			1%
				Asian			1%

Unique Clients

State Avg

▲ > 10% Over State Avg

▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	17	-6%
Admits	-	-	
Discharges	-	-	
Service Hours	59	87	-32% ▼

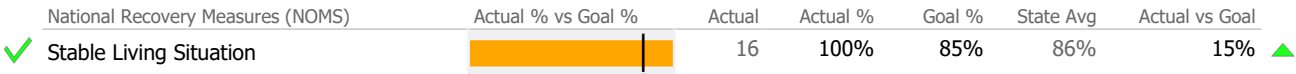
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	99%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	83%

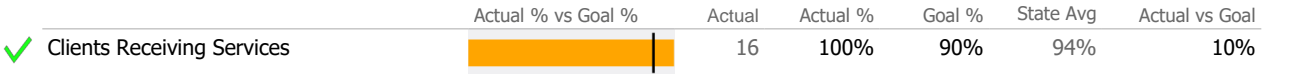
Data Submitted to DMHAS for Month



Recovery



Service Utilization



* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	-	1	-100% ▼
Discharges	1	-	
Service Hours	65	47	38% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div></div>	11	100%	85%	86%	15% ▲

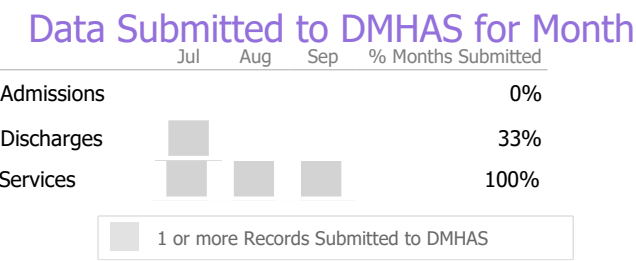
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div></div>	11	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div> 100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	<div></div> 100%	83%



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	22	5%
Admits	-	1	-100% ▼
Discharges	-	2	-100% ▼
Service Hours	132	84	57% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div></div>	22	96%	85%	85%	11% ▲

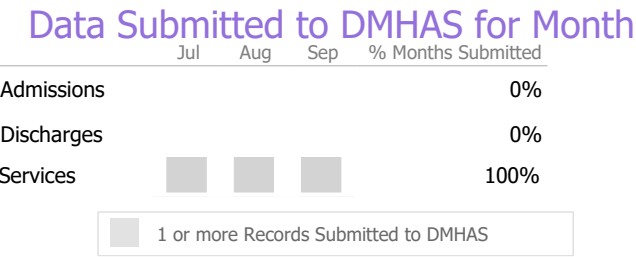
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div></div>	23	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div> 100%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	<div></div> 100%	81%



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	1	-	
Discharges	-	-	
Service Hours	26	26	3%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation	<div></div>	6	100%	85%	86%	15% ▲

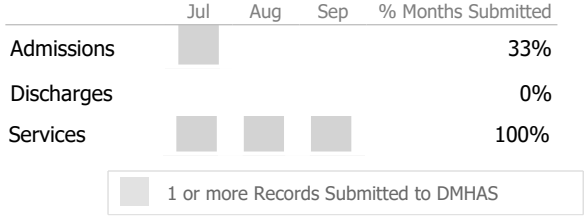
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div></div>	5	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div> 100%	99%
On-Time Periodic		
6 Month Updates	<div></div> 100%	83%

Data Submitted to DMHAS for Month



* State Avg based on 69 Active Supportive Housing – Development Programs