

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	4,755	4,926	-3%
	Admits	384	413	-7%
	Discharges	433	527	-18% ▼
	Service Hours	44	33	34% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 638 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		94%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		93%	80%	92%
✓ Respect		93%	80%	91%
✓ General Satisfaction		92%	80%	92%
✓ Access		91%	80%	88%
✓ Outcome		87%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	4,753	99.1%
	Case Management	41	0.9%

Client Demographics

Age	#	%	State Avg
18-25	37	1%	9%
26-34	609	13%	18%
35-44	1,546	32%	25%
45-54	1,063	22%	18%
55-64	1,054	22%	19%
65+	449	9%	11%

Gender	#	%	State Avg
Male	2,976	63%	58%
Female	1,781	37%	41%
Transgender/Other	1	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	3,519	74%	64%
Hisp-Puerto Rican	1,056	22% ▲	10%
Hispanic-Other	117	2%	12%
Unknown	53	1% ▼	13%
Hispanic-Mexican	7	0%	1%
Hispanic-Cuban	6	0%	0%

Race	#	%	State Avg
White/Caucasian	3,487	73% ▲	59%
Other	901	19%	12%
Black/African American	315	7%	17%
Unknown	24	1%	8%
Am. Indian/Native Alaskan	19	0%	1%
Hawaiian/Other Pacific Islander	6	0%	0%
Asian	4	0%	1%
Multiple Races	2	0%	1%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	386	445	-13%	▼
Admits	-	1	-100%	▼
Discharges	-	22	-100%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 97%
Valid TEDS Data		N/A 95%
On-Time Periodic		
6 Month Updates		0% 55%
Diagnosis		
Valid MH/SU Diagnosis		100% 97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	62%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		1	0%	40%	42%	-40% ▼
Abstinence/Reduced Drug Use		0	0%	50%	63%	-50% ▼
Social Support		1	0%	N/A	78%	N/A
Self Help		0	0%	60%	36%	-60% ▼
Not Arrested		1	0%	75%	85%	-75% ▼
Improved/Maintained Function Score		0	0%	75%	30%	-75% ▼
Stable Living Situation		1	0%	90%	80%	-90% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		386	100%	50%	73%	50% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	771	737	5%
Admits	129	100	29% ▲
Discharges	118	124	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	100%	95%
On-Time Periodic		ActualState Avg
6 Month Updates	100%	55%
Diagnosis		ActualState Avg
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		66	56%	50%	62%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		708	91%	N/A	78%	N/A
✓ Not Arrested		775	99%	75%	85%	24% ▲
✓ Abstinence/Reduced Drug Use		430	55%	50%	63%	5%
✓ Stable Living Situation		738	94%	90%	80%	4%
✓ Improved/Maintained Function Score		588	99%	75%	30%	24% ▲
● Employed		298	38%	40%	42%	-2%
● Self Help		316	40%	60%	36%	-20% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		447	58%	50%	73%	8%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



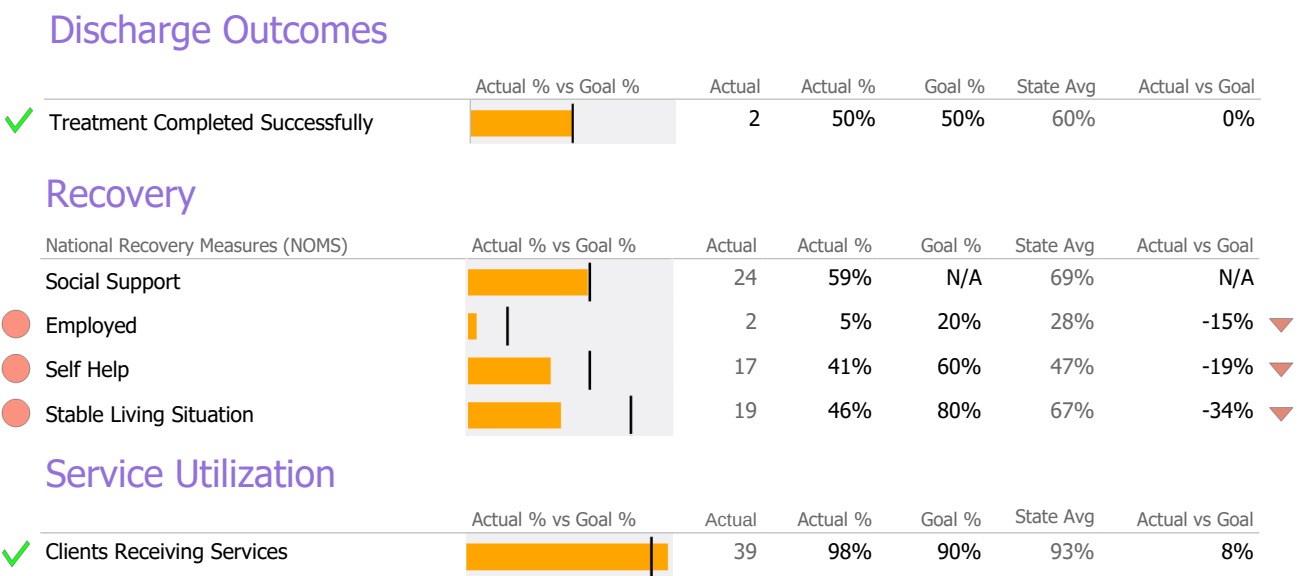
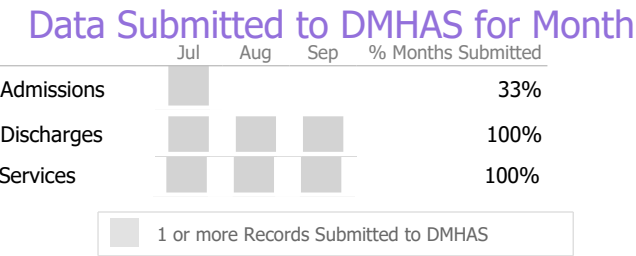
* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	45	-9%
Admits	1	2	-50% ▼
Discharges	4	10	-60% ▼
Service Hours	44	33	34% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		98% 88%
On-Time Periodic		
6 Month Updates		41% 44%



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	565	712	-21% ▼
Admits	-	59	-100% ▼
Discharges	30	81	-63% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	100%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	33%	55%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		29	97%	50%	62%	47% ▲

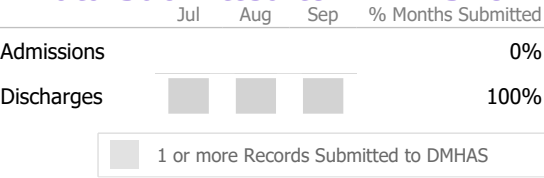
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		550	97%	N/A	78%	N/A
✓ Abstinence/Reduced Drug Use		429	76%	50%	63%	26% ▲
✓ Not Arrested		562	99%	75%	85%	24% ▲
✓ Self Help		468	83%	60%	36%	23% ▲
✓ Employed		299	53%	40%	42%	13% ▲
✓ Stable Living Situation		547	97%	90%	80%	7%
● Improved/Maintained Function Score		7	1%	75%	30%	-74% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		433	77%	50%	73%	27% ▲

Data Submitted to DMHAS for Month



* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	550	625	-12% ▼
Admits	57	62	-8%
Discharges	56	64	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	100%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	55%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		33	59%	50%	62%	9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		537	97%	N/A	78%	N/A
✓ Not Arrested		544	98%	75%	85%	23% ▲
✓ Employed		283	51%	40%	42%	11% ▲
✓ Stable Living Situation		539	97%	90%	80%	7%
✓ Abstinence/Reduced Drug Use		292	53%	50%	63%	3%
✓ Self Help		336	61%	60%	36%	1%
● Improved/Maintained Function Score		10	2%	75%	30%	-73% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		423	77%	50%	73%	27% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	722	803	-10% ▼
Admits	-	106	-100% ▼
Discharges	9	121	-93% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	100%	95%
On-Time Periodic		
6 Month Updates	32%	55%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	89%	50%	62%	39% ▲

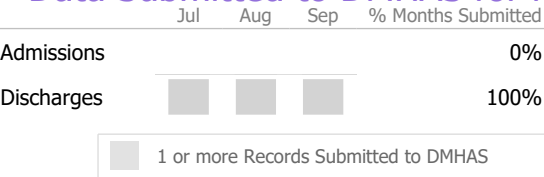
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		716	99%	75%	85%	24% ▲
Social Support		588	81%	N/A	78%	N/A
✓ Abstinence/Reduced Drug Use		494	68%	50%	63%	18% ▲
✓ Stable Living Situation		689	95%	90%	80%	5%
✓ Employed		326	45%	40%	42%	5%
● Self Help		289	40%	60%	36%	-20% ▼
● Improved/Maintained Function Score		2	0%	75%	30%	-75% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		547	76%	50%	73%	26% ▲

Data Submitted to DMHAS for Month



* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	426	390	9%
Admits	33	15	120% ▲
Discharges	27	21	29% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	100%	95%
On-Time Periodic		
6 Month Updates	67%	55%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		23	85%	50%	62%	35% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		383	90%	N/A	78%	N/A
✓ Not Arrested		414	97%	75%	85%	22% ▲
✓ Abstinence/Reduced Drug Use		299	70%	50%	63%	20% ▲
✓ Employed		218	51%	40%	42%	11% ▲
✓ Stable Living Situation		400	94%	90%	80%	4%
● Self Help		205	48%	60%	36%	-12% ▼
● Improved/Maintained Function Score		19	5%	75%	30%	-70% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		290	68%	50%	73%	18% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	595	545	9%
Admits	54	24	125% ▲
Discharges	90	27	233% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid TEDS Data	84%	95%
On-Time Periodic		
6 Month Updates	83%	55%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		61	68%	50%	62%	18% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		524	87%	50%	63%	37% ▲
Social Support		551	92%	N/A	78%	N/A
✓ Not Arrested		587	98%	75%	85%	23% ▲
✓ Employed		339	56%	40%	42%	16% ▲
✓ Stable Living Situation		559	93%	90%	80%	3%
● Self Help		349	58%	60%	36%	-2%
● Improved/Maintained Function Score		64	12%	75%	30%	-63% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		415	70%	50%	73%	20% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	435	447	-3%
Admits	53	44	20% ▲
Discharges	54	49	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	100%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	30%	55%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		36	67%	50%	62%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		352	80%	N/A	78%	N/A
✓ Not Arrested		353	80%	75%	85%	5%
✓ Employed		183	41%	40%	42%	1%
● Abstinence/Reduced Drug Use		189	43%	50%	63%	-7%
● Stable Living Situation		336	76%	90%	80%	-14% ▼
● Self Help		197	45%	60%	36%	-15% ▼
● Improved/Maintained Function Score		5	1%	75%	30%	-74% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		314	72%	50%	73%	22% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 28%
Valid TEDS Data		N/A 49%
On-Time Periodic		
6 Month Updates		N/A 0%

Discharge Outcomes

Treatment Completed Successfully		N/A	N/A	50%	44%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	88%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	29%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	50%	66%	-50% ▼
Improved/Maintained Function Score		N/A	N/A	75%	94%	-75% ▼
Self Help		N/A	N/A	60%	37%	-60% ▼
Social Support		N/A	N/A	N/A	34%	N/A
Stable Living Situation		N/A	N/A	95%	94%	-95% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 10 Active Partial Hospitalization Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	375	289	30% ▲
Admits	57	-	
Discharges	45	8	463% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	97%
Valid TEDS Data	100%	95%
On-Time Periodic		
6 Month Updates	58%	55%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		31	69%	50%	62%	19% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		323	85%	60%	36%	25% ▲
✓ Not Arrested		348	91%	75%	85%	16% ▲
✓ Employed		173	45%	40%	42%	5%
Social Support		241	63%	N/A	78%	N/A
✓ Abstinence/Reduced Drug Use		199	52%	50%	63%	2%
● Stable Living Situation		320	84%	90%	80%	-6%
● Improved/Maintained Function Score		3	1%	75%	30%	-74% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		240	64%	50%	73%	14% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Methadone Maintenance Programs