Guardian Ad Litem
Naugatuck, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	123	126	-2%	
	Admits	6	7	-14%	▼
	Discharges	3	4	-25%	▼
	Service Hours	1,262	1,255	1%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 92 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		97%	80%	91%
✓ Access		95%	80%	88%
✓ Participation in Treatment		95%	80%	92%
✓ Respect		93%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Outcome		88%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	123	100.0%

Client Demographics

Age	#	%	State Avg
18-25	6	5%	9%
26-34	24	20%	18%
35-44	27	22%	25%
45-54	21	17%	18%
55-64	28	23%	19%
65+	17	14%	11%

Gender	#	%	State Avg
Male	73	59%	58%
Female	50	41%	41%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	110	89% ▲	64%
Hispanic-Other	7	6%	12%
Hisp-Puerto Rican	4	3%	10%
Unknown	2	2% ▼	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	81	66%	59%
Black/African American	29	24%	17%
Other	8	7%	12%
Asian	4	3%	1%
Unknown	1	1%	8%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Melissa's Project - Region 2 - 524301
Guardian Ad Litem
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	50	49	2%	
Admits	-	2	-100%	▼
Discharges	1	1	0%	
Service Hours	310	364	-15%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	65%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		1	100%	50%	70%	50%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Self Help		50	100%	N/A	35%	N/A	
✓	Social Support		48	96%	60%	66%	36%	▲
✓	Stable Living Situation		50	100%	80%	71%	20%	▲
●	Employed		4	8%	20%	12%	-12%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		50	100%	90%	80%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges	■			33%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 22 Active Standard Case Management Programs

Melissa's Project Region 5 - 524300
Guardian Ad Litem
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	74	77	-4%	
Admits	6	5	20%	▲
Discharges	2	3	-33%	▼
Service Hours	951	891	7%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	95%	65%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		1	50%	50%	70%	0%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Self Help		73	99%	N/A	35%	N/A	
✓	Social Support		66	89%	60%	66%	29%	▲
✓	Stable Living Situation		73	99%	80%	71%	19%	▲
●	Employed		3	4%	20%	12%	-16%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		68	100%	90%	80%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■		■	67%
Discharges	■			33%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 22 Active Standard Case Management Programs