

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	123	126	-2%
	Admits	6	7	-14% ▼
	Discharges	3	4	-25% ▼
	Service Hours	1,262	1,255	1%

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 92 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		97%	80%	91%
✓ Access		95%	80%	88%
✓ Participation in Treatment		95%	80%	92%
✓ Respect		93%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Outcome		88%	80%	83%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	123	100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	6	5%	9%	Male	73	59%	58%
26-34	24	20%	18%	Female	50	41%	41%
35-44	27	22%	25%	Transgender/Other			0%
45-54	21	17%	18%				
55-64	28	23%	19%				
65+	17	14%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	110	89% ▲	64%	White/Caucasian	81	66%	59%
Hispanic-Other	7	6%	12%	Black/African American	29	24%	17%
Hisp-Puerto Rican	4	3%	10%	Other	8	7%	12%
Unknown	2	2% ▼	13%	Asian	4	3%	1%
Hispanic-Cuban			0%	Unknown	1	1%	8%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			1%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	49	2%
Admits	-	2	-100% ▼
Discharges	1	1	0%
Service Hours	310	364	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 99%	93%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	65%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	1	100%	50%	70%	50% ▲

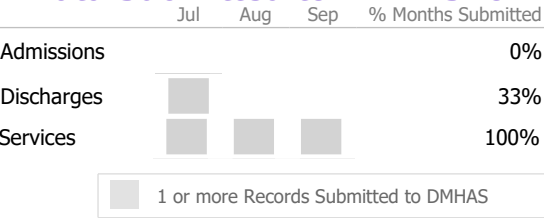
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help	<div><div></div></div>	50	100%	N/A	35%	N/A
✓ Social Support	<div><div></div></div>	48	96%	60%	66%	36% ▲
✓ Stable Living Situation	<div><div></div></div>	50	100%	80%	71%	20% ▲
● Employed	<div><div></div></div>	4	8%	20%	12%	-12% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	50	100%	90%	80%	10%

Data Submitted to DMHAS for Month



\* State Avg based on 22 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	74	77	-4%
Admits	6	5	20% ▲
Discharges	2	3	-33% ▼
Service Hours	951	891	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	93%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 95%	65%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	1	50%	50%	70%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help	<div><div></div></div>	73	99%	N/A	35%	N/A
✓ Social Support	<div><div></div></div>	66	89%	60%	66%	29% ▲
✓ Stable Living Situation	<div><div></div></div>	73	99%	80%	71%	19% ▲
● Employed	<div><div></div></div>	3	4%	20%	12%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	68	100%	90%	80%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div><div></div></div>		<div><div></div></div>	67%
Discharges	<div><div></div></div>			33%
Services	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 22 Active Standard Case Management Programs