













Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	88	96	-8%
	Admits	13	17	-24% ▼
	Discharges	13	18	-28% ▼
	Service Hours	63	77	-18% ▼
	Bed Days	3,053	2,599	17% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 63 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		80%	80%	93%
● Participation in Treatment		77%	80%	92%
● General Satisfaction		76%	80%	92%
● Overall		76%	80%	91%
● Access		71%	80%	88%
● Respect		69%	80%	91%
● Outcome		61%	80%	83%




 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	46	51.1%
	Case Management	44	48.9%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	2	2%	9%	Male	51	58%	58%
26-34	6	7% ▼	18%	Female	37	42%	41%
35-44	23	26%	25%	Transgender/Other			0%
45-54	25	28%	18%				
55-64	19	22%	19%				
65+	13	15%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Hispanic-Other	88	100% ▲	12%	White/Caucasian	45	51%	59%
Hispanic-Cuban			0%	Black/African American	16	18%	17%
Hispanic-Mexican			1%	Other	16	18%	12%
Hisp-Puerto Rican			10%	Multiple Races	10	11%	1%
Non-Hispanic			64% ▼	Asian	1	1%	1%
Unknown			13% ▼	Am. Indian/Native Alaskan			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			8%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	9	11%	▲
Admits	-	-		
Discharges	-	-		
Service Hours	11	14	-22%	▼

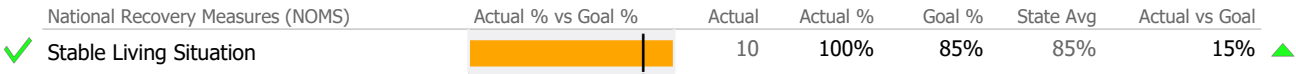
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 96%	96%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 70%	81%

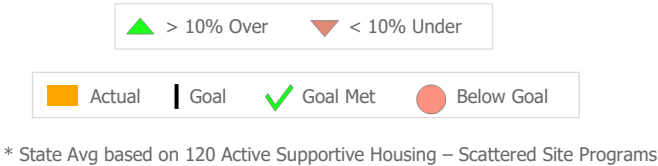
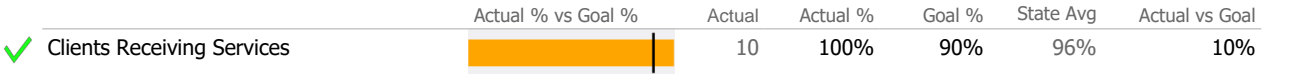
Data Submitted to DMHAS for Month



Recovery



Service Utilization



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	25	-16% ▼
Admits	-	-	
Discharges	-	-	
Service Hours	37	55	-33% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation	<div></div>	20	95%	85%	86%	10%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div></div>	20	95%	90%	94%	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div> 95%	99%
On-Time Periodic		
6 Month Updates	<div></div> 76%	83%

Data Submitted to DMHAS for Month



* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	46	0%
Admits	13	17	-24% ▼
Discharges	12	18	-33% ▼
Bed Days	3,053	2,599	17% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 5 Active Shelter Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	10	▼
Admits	-	-	
Discharges	-	-	
Service Hours	-	3	-100% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

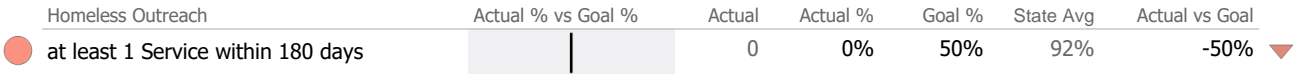
● Below Goal

* State Avg based on 53 Active Outreach & Engagement Programs

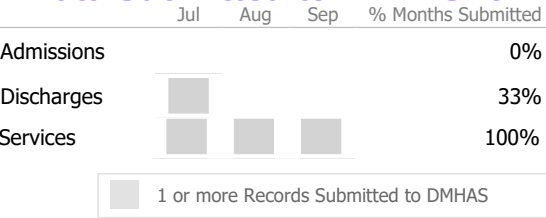
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	11	27% ▲
Admits	-	-	
Discharges	1	-	
Service Hours	15	5	

Service Engagement



Data Submitted to DMHAS for Month



* State Avg based on 53 Active Outreach & Engagement Programs