

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	447	439	2%
	Admits	71	66	8%
	Discharges	58	63	-8%
	Service Hours	991	1,182	-16% ▼
	S.Rehab/PHP/IOP	16,631	18,138	-8%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 101 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		98%	80%	91%
✓ Access		96%	80%	88%
✓ Participation in Treatment		95%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ General Satisfaction		94%	80%	92%
✓ Respect		91%	80%	91%
✓ Outcome		86%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Social Rehabilitation	381	71.2%
	Employment Services	100	18.7%
	Education Support	36	6.7%
	Case Management	18	3.4%

Client Demographics

Age	#	%	State Avg
18-25	25	6%	9%
26-34	92	21%	18%
35-44	79	18%	25%
45-54	84	19%	18%
55-64	115	26%	19%
65+	51	11%	11%

Gender	#	%	State Avg
Male	285	64%	58%
Female	161	36%	41%
Transgender/Other	1	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	353	79% ▲	64%
Hisp-Puerto Rican	58	13%	10%
Hispanic-Other	27	6%	12%
Hispanic-Mexican	4	1%	1%
Unknown	4	1% ▼	13%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	203	45% ▼	59%
Black/African American	179	40% ▲	17%
Other	50	11%	12%
Asian	6	1%	1%
Multiple Races	5	1%	1%
Unknown	4	1%	8%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	17	-18%	▼
Admits	3	6	-50%	▼
Discharges	7	-		
Service Hours	38	127	-70%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 99%	91%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	96%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div><div></div></div>	5	36%	35%	42%	1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	11	100%	90%	98%	10%

> 10% Over  < 10% Under

Actual  Goal  Goal Met  Below Goal

\* State Avg based on 36 Active Employment Services Programs

Program Activity				Service Utilization						
Measure	Actual	1 Yr Ago	Variance %		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Unique Clients	41	58	-29% ▼	✓	Clients Receiving Services	<div></div>	33	100%	90%	83%10%
Admits	8	14	-43% ▼							
Discharges	17	15	13% ▲							
Service Hours	-	-								
Social Rehab/PHP/IOP Days	3,066	4,311	-29% ▼							

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

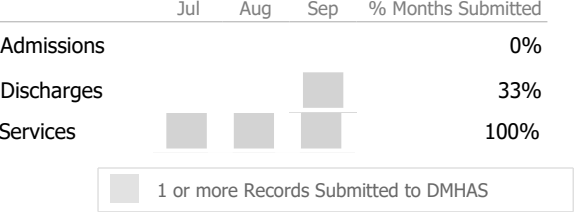
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	8	13% ▲
Admits	-	-	
Discharges	1	-	
Service Hours	124	178	-30% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic		
6 Month Updates	100%	81%

Data Submitted to DMHAS for Month



Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		9	100%	85%	85%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		9	100%	90%	96%	10%



\* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	2	1	100% ▲
Discharges	-	-	
Service Hours	230	253	-9%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation	<div></div>	9	100%	85%	86%	15% ▲

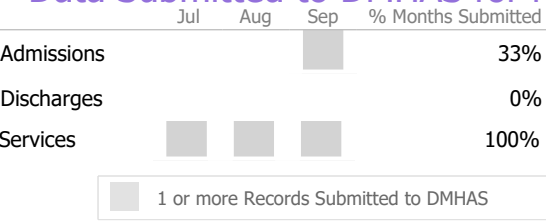
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div></div>	7	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div> 100%	99%
On-Time Periodic		
6 Month Updates	<div></div> 83%	83%

Data Submitted to DMHAS for Month



\* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity				Service Utilization						
Measure	Actual	1 Yr Ago	Variance %		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Unique Clients	340	317	7%	✓		301	99%	90%	83%	9%
Admits	36	25	44% ▲							
Discharges	10	28	-64% ▼							
Service Hours	-	-								
Social Rehab/PHP/IOP Days	13,565	13,827	-2%							

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	37	-3%
Admits	3	6	-50% ▼
Discharges	8	6	33% ▲
Service Hours	220	191	15% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 97%	99%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>		<div></div>	67%
Discharges		<div></div>	<div></div>	67%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program	<div><div></div></div>	28	78%	35%	80%	43% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	33	100%	90%	100%	10%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met  Below Goal

\* State Avg based on 5 Active Education Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	86	91	-5%
Admits	19	14	36% ▲
Discharges	15	14	7%
Service Hours	380	434	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	91%
On-Time Periodic		
6 Month Updates	100%	96%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	100%	100%	100%	100%
Discharges	100%	100%	100%	100%
Services	100%	100%	100%	100%

1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		34	40%	35%	42%	5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		67	100%	90%	98%	10%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 36 Active Employment Services Programs