

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	37	58	-36% ▼	
	Admits	12	21	-43% ▼	
	Discharges	5	22	-77% ▼	
	Service Hours	59	98	-39% ▼	
			▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago	

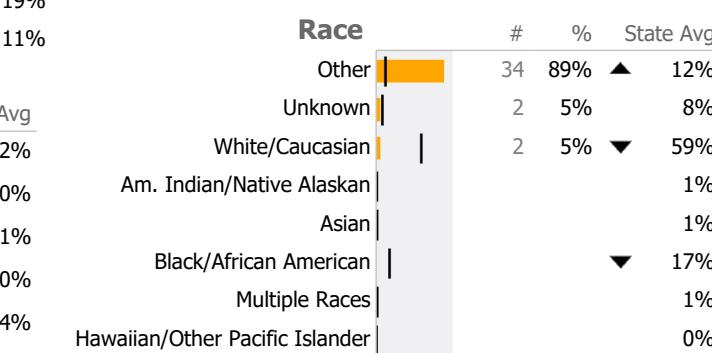
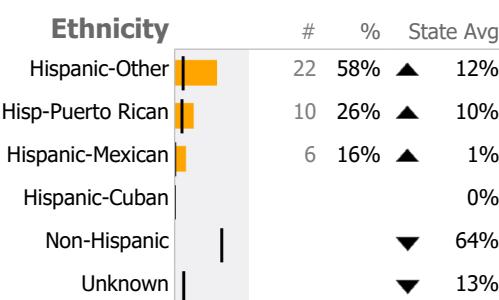
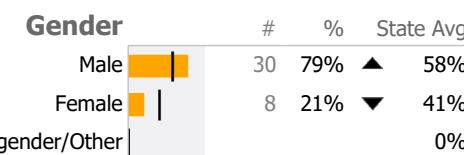
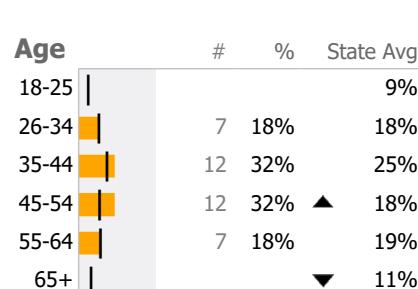
### Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Quality and Appropriateness	78%   80% 0-80%	78%	80%	93%
Participation in Treatment	78%   80% 0-80%	78%	80%	92%
General Satisfaction	78%   80% 0-80%	78%	80%	92%
Overall	78%   80% 0-80%	78%	80%	91%
Access	76%   80% 0-80%	76%	80%	88%
Outcome	76%   80% 0-80%	76%	80%	83%
Respect	75%   80% 0-80%	75%	80%	91%

■ Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>			
	Case Management	38	100.0%



■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

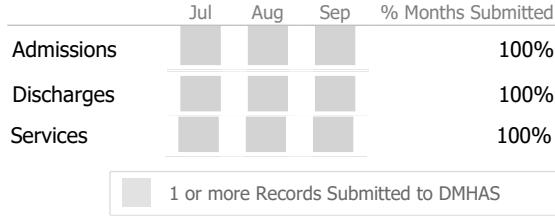
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	58	-36%	▼
Admits	12	21	-43%	▼
Discharges	5	22	-77%	▼
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## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		12	100%	50%	78%	50% 

## Data Submitted to DMHAS for Month

 > 10% Over  < 10% Under Actual  Goal  Goal Met  Below Goal

\* State Avg based on 24 Active Outreach &amp; Engagement Programs