

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	37	58	-36%	▼
	Admits	12	21	-43%	▼
	Discharges	5	22	-77%	▼
	Service Hours	59	98	-39%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 46 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Quality and Appropriateness		78%	80%	93%
Participation in Treatment		78%	80%	92%
General Satisfaction		78%	80%	92%
Overall		78%	80%	91%
Access		76%	80%	88%
Outcome		76%	80%	83%
Respect		75%	80%	91%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	38	100.0%

Client Demographics

Age	#	%	State Avg
18-25			9%
26-34	7	18%	18%
35-44	12	32%	25%
45-54	12	32%	▲ 18%
55-64	7	18%	19%
65+			▼ 11%

Gender	#	%	State Avg
Male	30	79%	▲ 58%
Female	8	21%	▼ 41%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Hispanic-Other	22	58%	▲ 12%
Hisp-Puerto Rican	10	26%	▲ 10%
Hispanic-Mexican	6	16%	▲ 1%
Hispanic-Cuban			0%
Non-Hispanic			▼ 64%
Unknown			▼ 13%

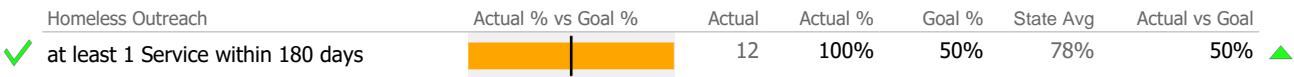
Race	#	%	State Avg
Other	34	89%	▲ 12%
Unknown	2	5%	8%
White/Caucasian	2	5%	▼ 59%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 17%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Unique Clients	37	58	-36%	▼
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Service Engagement



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS



* State Avg based on 24 Active Outreach & Engagement Programs