

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	39	42	-7%
	Admits	2	5	-60% ▼
	Discharges		4	-100% ▼
	Service Hours	323	265	22% ▲

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 24 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div><div></div></div>	100%	80%	93%
✓ General Satisfaction	<div><div></div></div>	100%	80%	92%
✓ Overall	<div><div></div></div>	100%	80%	91%
✓ Access	<div><div></div></div>	100%	80%	88%
✓ Participation in Treatment	<div><div></div></div>	96%	80%	92%
✓ Respect	<div><div></div></div>	95%	80%	91%
✓ Outcome	<div><div></div></div>	83%	80%	83%

Satisfied %

Goal %

0-80%

80-100%

✓ Goal Met

● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Education Support	39	100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	6	15%	9%	Male	25	64%	58%
26-34	10	26%	18%	Female	14	36%	41%
35-44	10	26%	25%	Transgender/Other			0%
45-54	9	23%	18%				
55-64	2	5% ▼	19%				
65+	2	5%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	30	77% ▲	64%	White/Caucasian	18	46% ▼	59%
Hispanic-Other	5	13%	12%	Black/African American	13	33% ▲	17%
Hisp-Puerto Rican	4	10%	10%	Other	6	15%	12%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan	1	3%	1%
Hispanic-Mexican			1%	Asian	1	3%	1%
Unknown			13% ▼	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			8%

Unique Clients

State Avg

▲ > 10% Over State Avg

▼ > 10% Under State Avg

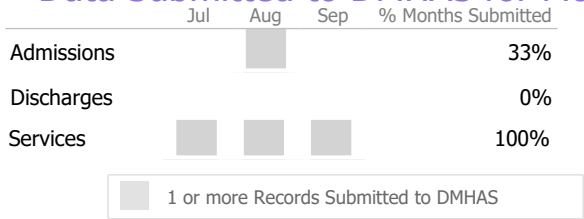
Program Activity

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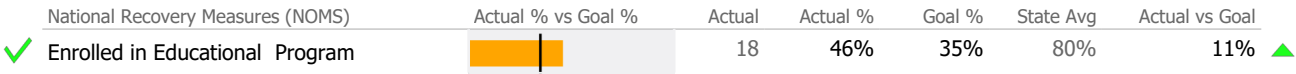
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	99%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	100%

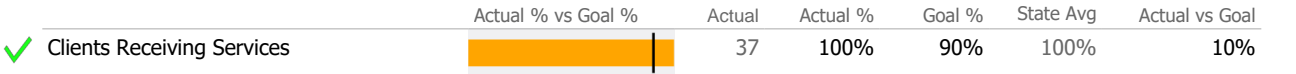
Data Submitted to DMHAS for Month



Recovery



Service Utilization



* State Avg based on 5 Active Education Support Programs