

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	57	62	-8%
	Admits	78	78	0%
	Discharges	77	78	-1%
	Service Hours		-	
	S.Rehab/PHP/IOP	53	82	-35% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 1 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Outcome		100%	80%	83%
● Access		0%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Crisis Services	51	89.5%
	IOP	6	10.5%

Client Demographics

Age				#	%	State Avg
18-25		12	22%	▲	9%	
26-34		13	24%		18%	
35-44		4	7%	▼	25%	
45-54		9	16%		18%	
55-64		9	16%		19%	
65+		8	15%		11%	
Gender				#	%	State Avg
Male		34	60%		58%	
Female		23	40%		41%	
Transgender/Other					0%	
Ethnicity				#	%	State Avg
Non-Hispanic		47	82%	▲	64%	
Hispanic-Other		6	11%		12%	
Unknown		4	7%		13%	
Hispanic-Cuban					0%	
Hispanic-Mexican					1%	
Hisp-Puerto Rican					10%	
Race				#	%	State Avg
White/Caucasian		49	86%	▲	59%	
Asian		2	4%		1%	
Black/African American		2	4%	▼	17%	
Other		2	4%		12%	
Am. Indian/Native Alaskan		1	2%		1%	
Unknown		1	2%		8%	
Multiple Races					1%	
Hawaiian/Other Pacific Islander					0%	

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	8	-25% ▼
Admits	4	4	0%
Discharges	2	4	-50% ▼
Service Hours	-	-	
Social Rehab/PHP/IOP Days	53	82	-35% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	71%
On-Time Periodic		
6 Month Updates	N/A	76%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div></div>	2	100%	50%	56%	50% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge	<div></div>	0	0%	90%	68%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div></div>	6	100%	60%	68%	40% ▲
✓ Stable Living Situation	<div></div>	6	100%	95%	95%	5%
● Employed	<div></div>	1	17%	30%	42%	-13% ▼
✓ Improved/Maintained Function Score	<div></div>	2	100%	75%	57%	25% ▲
Self Help	<div></div>	1	17%	N/A	5%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div></div>	2	100%	90%	98%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	55	-7%
Admits	74	74	0%
Discharges	75	74	1%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	<div><div></div></div>	64	98%	90%	73%	8%
✓ Community Location Evaluation	<div><div></div></div>	65	100%	80%	73%	20% ▲
✓ Follow-up Service within 48 hours	<div><div></div></div>	57	100%	90%	89%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs