

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	570	453	26%	▲
	Admits	443	382	16%	▲
	Discharges	410	372	10%	
	Service Hours	248	235	6%	
	Bed Days	2,121	1,882	13%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 210 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		97%	80%	92%
✓ Overall		96%	80%	91%
✓ Respect		96%	80%	91%
✓ Quality and Appropriateness		95%	80%	93%
✓ General Satisfaction		93%	80%	92%
✓ Outcome		91%	80%	83%
✓ Access		90%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	357	62.0%
	Medication Assisted Treatment	120	20.8%
	Recovery Support	61	10.6%
Mental Health	Case Management	38	6.6%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	18	3%	9%	Male	402	71%	58%
26-34	94	16%	18%	Female	166	29%	41%
35-44	186	33%	25%	Transgender/Other	2	0%	0%
45-54	143	25%	18%				
55-64	108	19%	19%				
65+	21	4%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	416	73%	64%	White/Caucasian	355	62%	59%
Hispanic-Other	73	13%	12%	Black/African American	114	20%	17%
Hisp-Puerto Rican	72	13%	10%	Other	83	15%	12%
Unknown	8	1%	13%	Multiple Races	11	2%	1%
Hispanic-Cuban	1	0%	0%	Unknown	5	1%	8%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan	2	0%	1%
				Asian			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

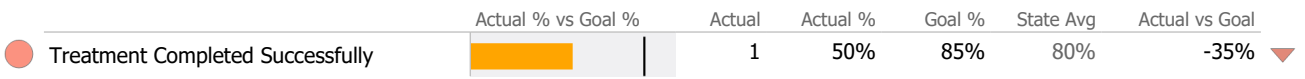
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8		
Admits	8	-	
Discharges	2	-	
Service Hours	-	-	
Bed Days	94	-	

Data Submission Quality

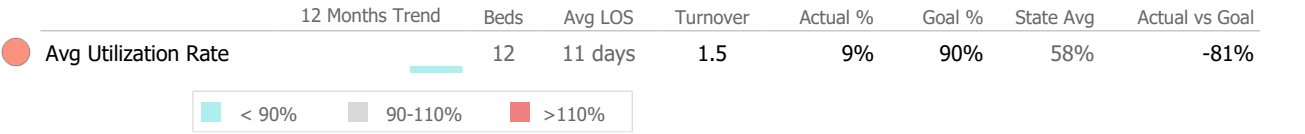
Data Entry	Actual	State Avg
Valid TEDS Data	<div></div>	N/A

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	<div></div>	8%

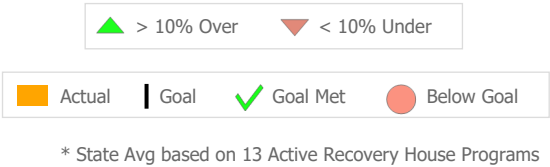
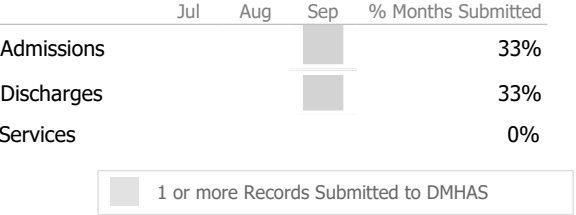
Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16		
Admits	16	-	
Discharges	4	-	
Bed Days	181	-	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 5 Active Shelter Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	2	100% ▲
Admits	-	-	
Discharges	-	-	
Service Hours	-	6	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
Valid TEDS Data	100%	80%
On-Time Periodic		
6 Month Updates	100%	17%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		4	100%	60%	19%	40% ▲
✓ Not Arrested		4	100%	75%	31%	25% ▲
✓ Stable Living Situation		4	100%	95%	34%	5%
● Abstinence/Reduced Drug Use		2	50%	55%	16%	-5%
● Social Support		2	50%	N/A	25%	N/A
● Employed		1	25%	50%	19%	-25% ▼
● Improved/Maintained Function Score		0	0%	75%	0%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		1	25%	90%	28%	-65% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61		
Admits	6	-	
Discharges	6	-	
Service Hours	-	-	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>		67%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services				0%

1 or more Records Submitted to DMHAS

> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 11 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	348	324	7%
Admits	401	364	10%
Discharges	392	365	7%
Bed Days	1,846	1,882	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div>	100% 85%
Valid TEDS Data	<div><div></div></div>	100% 95%
On-Time Periodic		Actual State Avg
6 Month Updates	<div><div></div></div>	N/A N/A
Diagnosis		Actual State Avg
Valid MH/SU Diagnosis	<div><div></div></div>	100% 92%

Discharge Outcomes

✔ Treatment Completed Successfully	<div><div></div></div>	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			388	99%	80%	74%	19% ▲
● No Re-admit within 30 Days of Discharge	<div><div></div></div>	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			297	76%	85%	82%	-9%
● Follow-up within 30 Days of Discharge	<div><div></div></div>	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			194	50%	90%	58%	-40% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div><div></div></div>	24	5 days	0.1	84%	90%	71%	-6%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Discharges	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

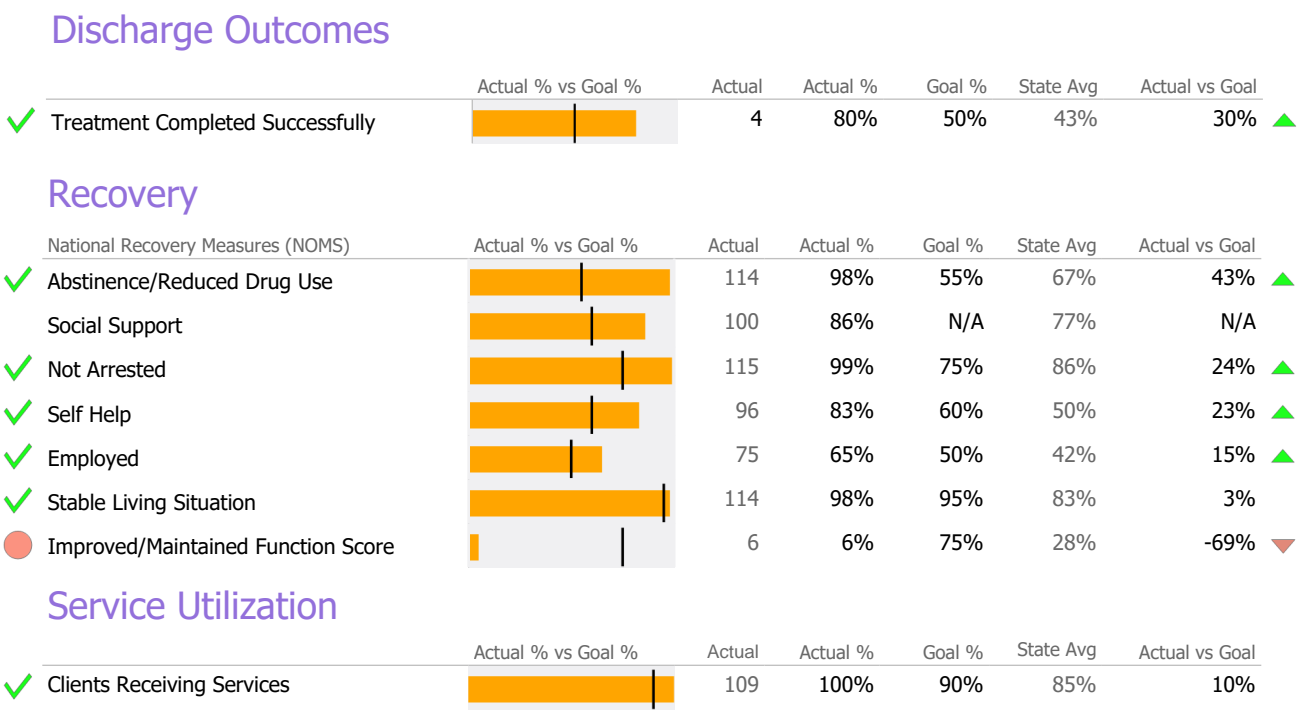
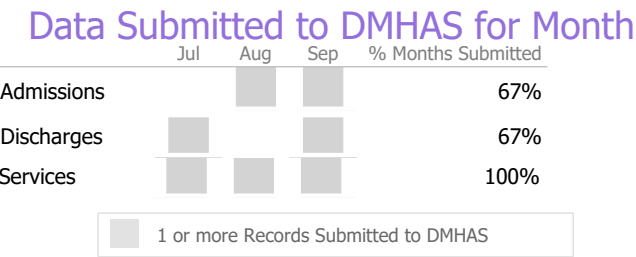
* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	116	118	-2%
Admits	7	9	-22% ▼
Discharges	5	7	-29% ▼
Service Hours	214	215	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	96%
Valid TEDS Data	<div><div></div></div> 100%	74%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	80%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	99%



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 21 Active Buprenorphine Maintenance Programs

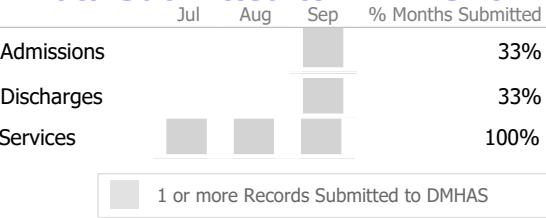
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	38	9	322%	▲
Admits	5	9	-44%	▼
Discharges	1	-		
Service Hours	34	14	140%	▲

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div><div></div></div>	3	60%	50%	92%	10%

Data Submitted to DMHAS for Month



* State Avg based on 53 Active Outreach & Engagement Programs