

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---------------|----------------|--------|----------|------------|---|
| | Unique Clients | 15 | 8 | 88% | ▲ |
| | Admits | | 6 | -100% | ▼ |
| | Discharges | | 1 | -100% | ▼ |
| | Service Hours | | 3 | -100% | ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 6 FY25 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-----------------------------|------------------------|-------------|--------|-----------|
| Participation in Treatment | <div><div></div></div> | 67% | 80% | 92% |
| Respect | <div><div></div></div> | 67% | 80% | 91% |
| Access | <div><div></div></div> | 67% | 80% | 88% |
| Outcome | <div><div></div></div> | 67% | 80% | 83% |
| Quality and Appropriateness | <div><div></div></div> | 50% | 80% | 93% |
| General Satisfaction | <div><div></div></div> | 50% | 80% | 92% |
| Overall | <div><div></div></div> | 50% | 80% | 91% |

Satisfied % Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|--------------|--------------------|----|--------|
| Addiction | Case Management | 15 | 100.0% |

Client Demographics

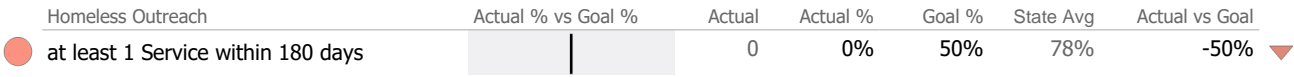
| Age | | | | Gender | | | |
|-------------------|---|-----|-----------|---------------------------------|----|-----|-----------|
| | # | % | State Avg | | # | % | State Avg |
| 18-25 | 1 | 7% | 9% | Male | 13 | 87% | ▲ 58% |
| 26-34 | 2 | 14% | 18% | Female | 2 | 13% | ▼ 41% |
| 35-44 | 2 | 14% | ▼ 25% | Transgender/Other | | | 0% |
| 45-54 | 3 | 21% | 18% | | | | |
| 55-64 | 4 | 29% | 19% | | | | |
| 65+ | 2 | 14% | 11% | | | | |
| Ethnicity | | | | Race | | | |
| | # | % | State Avg | | # | % | State Avg |
| Non-Hispanic | 7 | 47% | ▼ 64% | White/Caucasian | 11 | 73% | ▲ 59% |
| Hisp-Puerto Rican | 4 | 27% | ▲ 10% | Black/African American | 3 | 20% | 17% |
| Unknown | 4 | 27% | ▲ 13% | Unknown | 1 | 7% | 8% |
| Hispanic-Cuban | | | 0% | Am. Indian/Native Alaskan | | | 1% |
| Hispanic-Mexican | | | 1% | Asian | | | 1% |
| Hispanic-Other | | | ▼ 12% | Multiple Races | | | 1% |
| | | | | Hawaiian/Other Pacific Islander | | | 0% |
| | | | | Other | | | ▼ 12% |

Unique Clients State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 15 | 8 | 88% | ▲ |
| Admits | - | 6 | -100% | ▼ |
| Discharges | - | 1 | -100% | ▼ |
| Service Hours | - | 3 | -100% | ▼ |

Service Engagement



Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 0% |
| Discharges | | | | 0% |
| Services | | | | 0% |



* State Avg based on 24 Active Outreach & Engagement Programs